



Ma ka wā o ka pandemic, ua ho'omau nō ka loa'a 'ana o ka 'inikua i ka po'e Medicaid i loko nō o ka pō'ino o ke ola lehulehu, 'o ia ho'i ka public health emergency. E kūka'i ana 'o MedQUEST Division me nā lālā ma March 2023 no ka hō'ike 'ana i ka mahina e hō'opia hou 'ia ai ko lākou kūpono. E ho'omaka kēia nā'ana kūpono ma April a e ho'omau aku no 12 months.

Nā Nīnau Pinepine

1. He aha ka pō'ino o ka public health a he aha ka hopena o ia pō'ino i nā lālā?

Ma ka ho'omaka 'ana o ka COVID-19 pandemic, ua kūkala ke federal government i ka public health emergency (PHE). Ma ka wā PHE, 'a'ole i ho'oku'u 'ia nā lālā, i loko nō o ke kūpono 'ole paha, mai nā papahana Medicaid e like ho'i me QUEST Integration (ka papahana Medicaid o Hawai'i). Ma December 2022, ua 'āpono 'o Congress i ke legislation e kāpae ana i ke koina o ka ho'omau 'ana o ka 'inikua Medicaid mai ka COVID-19 PHE a ua ho'oholo 'ia e pau ana ia koina o ka 'inikua mau ma March 31, 2023, me ka nānā 'ole i nā lā PHE.

2. He aha ke ka'ina hana ke ho'omaka ka wā kāinoa hou ma April 2023?

E mālama 'ia ana ka wā ho'olaha ma waena o one-year mai April 2023 a hiki i March, 2024. Ma muli o ka nui 'ino o nā lālā- 'oi aku i ka 465,000+ i kēia manawa, 'a'ole e loa'a ka leka hō'ike i nā lālā a pau ma ka wā ho'okahi. Ua ho'oka'awale like 'ia nā lālā e kāinoa hou ma loko o 12-month

3. Pehea nā lālā e ho'omākaukau ai no ke kāinoa hou 'ana?

I mea e ho'omākaukau ai no kēia wā kāinoa hou, ke noi nei 'o Med-QUEST i nā lālā e hana penei:

- E hō'opia i ka pololei o kāu 'ike ka'a launa ma ka 'e'e 'ana i kāu waihona ma Medical.mybenefits.hawaii.gov a i 'ole ma o ke kāhea 'ana i ka helu Health Plan ma ke kua o kāu kāleka 'inikua.
- Inā 'a'ole pono ka 'inikua QUEST (Medicaid) iā 'oe, e kāhea iā 1-800-316-8005, (TTY/TDD 711) no ka ha'i 'ana mai.
- Ma April, e maka'ala i kahi wahī 'ākala me ka leka 'ākala e hō'ike 'ia ana nā kuhikuhina no ke kāinoa hou 'ana. He koina paha ka pane 'ana mai i ka leka 'ākala no ka loa'a 'ana o ka 'inikua olakino. E heluhelu piha i ka leka a e hahai i nā kuhikuhina a pau, e like me ka mea pili iā 'oe.
- Inā pono ka 'inikua olakino iā 'oe akā kūpono 'ole 'oe no Med-QUEST, e hō'opia me kāu haku hana inā kūpono 'oe no kekahī 'inikua olakino.
- Inā 'a'ole 'oe kūpono no ka 'inikua olakino ma lalo o kāu haku hana, e kipa i ka Health Insurance Marketplace ma [HealthCare.Gov](#) a i 'ole e kelepona iā 1-800-318-2596 e loa'a nō i ka 'inikua a e mālama i kou olakino!

4. Āhea a pehea e loa'a ai nā hō'ike kāinoa hou i nā lālā?

Ma ho'okahi mahina ma mua o ka mahina kāinoa hou, e leka 'ia ana nā lālā i kekahī wahī 'ākala me ka leka 'ākala e hō'ike 'ia ana nā kuhikuhina. Ma April e ho'omaka ai ka nā'ana 'ana i ke kūpono o ka po'e kāinoa hou o May. Inā kūpono 'ole kekahī o ia po'e kāinoa hou o May, e pau koke ana paha ka 'inikua olakino iā lākou ma June 1, 2023.

5. Hiki anei i ko'u 'ohana a pau ke kāinoa hou ma ka manawa ho'okahi, a i 'ole e loa'a paha nā leka kāinoa hou 'oko'a iā mākou?

Koe kekahī mau kumu kūikawā, e nā'ana 'o MQD i ke kūpono o ka 'ohana a pau ma ka manawa ho'okahi.

6. Hiki anei ke ho'omau ma lalo o ka papahana olakino ho'okahi ke kāinoa hou?

'O ka ma'amau, 'ae, koe wale nō inā ne'e hale 'oe a 'a'ole loa'a kāu papahana olakino o kēia manawa ma kou wahi hou.

7. Inā ho'oholo 'ia ke kūpono 'ole o kekahi no Medicaid, e aha 'ia ana?

Eia nā mea e loa'a i ka po'e kūpono 'ole:

- Ka leka e hō'ike 'ia ana āhea e pau ai kāu 'inikua,
- Ka 'ike no ka ho'opi'i 'ana i ia ho'oholo inā mana'o 'oe he hewa paha ka ho'opau 'ana i ka 'inikua, a me
- Ka 'ike e pili ana i nā 'inikua olakino 'ē a'e maiā [Healthcare.gov](#)

8. Inā kūpono 'ole kekahi no Medicaid, pehea e 'imi ai i ka 'inikua olakino hou?

- Inā pono ka 'inikua iā 'oe akā kūpono 'ole 'oe no Med-QUEST, e kipa i ka Health Insurance Marketplace ma [HealthCare.Gov](#) a i 'ole e kelepona iā 1-800-318-2596.
- No ke kōkua ma ka ho'okele 'ana i ka Health Insurance Marketplace, hiki iā MQD's Health Care Outreach Branch a me nā 'ahahui kōko'o kaiaulu (i helu 'ia ma [medicaid.hawaii.gov/gethelp](#)) ke kōkua ma kēia wā loli. E kōkua paha kekahi o nā Med-QUEST Health Plans i nā lālā kahiko i ka ne'e 'ana mai Medicaid i ka Marketplace.
- He mau kumuawai olakino hou aku no nā Veterans ma [VA Pacific Islands Health Care](#).

9. Pehea e kūka'i 'ia ai nā lālā?

Ua ho'omaka 'ē kekahi papahana ho'olaha pāpaho, e like me nā ho'olaha ma ka hale ki'i'oni'oni. 'O ka lua, nā ho'olaha kīwī a me nā kūkala lekiō. E ho'ohana 'ia ana nā 'ano pāpaho like 'ole a me ke komo 'ana ma nā ho'oka'a'ike o nā koko'o kaiaulu a me nā legislative constituent. Eia ho'i, e ho'ouna 'ia ana nā lālā QUEST a pau i ka leka ke'oke'o ma March no ka hō'ike 'ana i ke ka'ina hana a me ka mahina e kāinoa hou ai 'o ia.

10. Pehea e kūka'i 'ia ai ka po'e pūnaeweles 'ole a i 'ole ka po'e kua'āina?

Aia ma ka STAY WELL STAY COVERED communications campaign toolkit ma ke [Med-QUEST website](#) nā memo e pa'i 'ia a no nā kānela kūwaho, 'o i ho'i nā nūpepa a me nā hō'ailona. E leka 'ia ana nā hō'ike kāinoa hou, i loa'a i ka po'e me ka pūnaeweles 'ole.

11. Āhea e pau ai ka hana hō‘oia kūpono no Medicaid?

E ho‘ouna ‘ia ana nā leka kāinoa hou hope loa ma March, 2024 no ka po‘e kāinoa hou ma April, 2024. No kekahi po‘e, he 60 days ma ka nui loa ka lō‘ihī o ka wā hō‘oia, no laila, e pau ana nā hana hō‘oia no nā lālā a pau ma May, 2024.