

E ho'ihoi aku i keia palapala ia:

State of Hawaii – Dept. of Human Services
Med-QUEST Division



Today's Date

Ka Helu Hihia: _____
Ka Helu Kelepona: _____
Ka Helu Kelepa'i: _____

No ka: **MEDICAL ASSISTANCE ELIGIBILITY RENEWAL FORM – N14**

Aloha,

‘O keia kau palapala eligibility renewal i mea i koina kelā a me keia makahiki. **E nānā hou i ka ‘ike a pau ma lalo nei, a e ho’okomo i ka ‘ike hou a me ka ‘ike i pono e ho’ololi ma nā māhele a pau, a e pane aku i nā nīnau a pau ma keia palapala.**

E ho’ōki ‘ia paha kau ‘inikua Medical assistance inā ‘a’ole ho’okō pono ‘ia kau renewal ma mua o ka lā i hō’ike ‘ia ma lalo.

Hiki iā ‘oe ke ho’okō i kau renewal ma kekahi o nā hana i hō’ike ‘ia ma lalo nei:

- ***E kelepona aku iā mākou no ka ho’okō ‘ana i kau renewal ma o ke kelepona.***
- ***E ho’okō, e pūlima, a e ho’ihoi aku i keia palapala iā mākou ma ka leka, ka leka uila, ai’ole ke kelepa’i.***
- ***E kipa mai i kekahi o ko mākou mau ke’ena no ka ho’okō ‘ana i kau renewal.***

E nānā i ka Māhele Kuhikuhina o nā Palapala ma ka hopena o keia ho’olaha, i mea e loa’a ai iā ‘oe ka ho’omaopopo no ka hana kūpono e waiho aku ai i kau palapala renewal.

Ka Lā Palena Pau: E ho’ihoi mai i keia palapala iā mākou, ai’ole e kelepona mai iā mākou e ho’okō pono i kau palapala renewal ma _____

Section A Ka 'Ike no ka 'Ohana:

'Ae 'A'ole

 A1. Makemake 'oe e HO'ŌKI i kāu 'inikua kāko'o lapa'au Med-QUEST no nā lālā A PAU ma kou 'ohana?Inā he 'ae, e hō'ike mai i nā kumu i makemake ai e ho'ōki ma 'ane'i: _____
_____, a laila e lele aku i ka Section F.

'Ae 'A'ole

 A2. Ka 'Ike E Pili Ana Iā 'Oe: Ua loli paha kekahi o kēia 'ike: kou inoa, kāu helu wahi noho/helu wahi leka, kāu helu kelepona, ai'ole kāu helu leka uila?

Ka 'Ike O Kēia Au	Ho'ololi 'ia i
Ka Inoa:	
Ka Helu Wahi Noho:	
Ka Helu Wahi Leka:	
Ka Helu Kelepona O Kāu Hale:	
Ka Helu Kelepona Pa'a Lima:	
Ka Helu Kelepona O Kāu Hana:	
Ka Helu Leka Uila:	

'Ae 'A'ole

 A3. Nā Loli o ka 'Ohana: Ua loli paha ke 'ano o ka pilina o nā lālā o kou 'ohana?

Piha ka māhele pili 'ohana ma lalo nei i ke 'ano o nā pilina o kekahi me kekahi ma waena o ka 'ohana. Inā 'a'ole pololei kekahi o nā pilina i hō'ike 'ia, e kaha 'ia mau pilina, a e kākau mai i ke 'ano pilina pololei e like me nā 'ano pilina i helu 'ia ma lalo nei. Inā ua hakahaka ka 'ike no ke 'ano o ka pilina, e kākau i ke 'ano pololei o ka pilina.

*Inā 'a'ole i helu 'ia kekahi lālā o ka 'ohana, e ho'okomo mai ma kahi hakahaka.

Inā 'a'ohe loli, e lele i ka nīnau A.4**Nā 'Ano Pilina:**

- Kāne Male/
Wahine Male
- Kūpuna
- Ma lalo o ka
Kāu Mālama
Kuamua
- Keiki Hanauna
- Male 'ole
Kōko'olua
- Mo'opuna
- Kaikaina,
kaikua'ana,
kaikuahine,
kaikunāne (kōlea
kekahi)
- Pili ma kekahi
'ano 'ē a'e (e like
me ka
hūnōna/hūnoai
e noho ana ma
ka hale)
- Makua (makua
kōlea kekahi)
- Makua Foster
- 'Anakala/'Anakē
- Pili 'ole
- Keiki (keiki kōlea
kekahi)
- Keiki Foster
- Hoahānau

Ko {Ka Inoa Mua a me ka Inoa Hope o ka Mea Noi} Pilina iā
{Ka Inoa o ka Pilikana} 'o ia ho'i {Ke 'Ano o ka Pilina}

He la'ana:

John Doe's Pilina iā
Jane Doe, 'o ia ho'i, he kāne male/wahine male
Mary Doe 'o ia ho'i, he Makua (makua kōlea kekahi)
Steve Doe 'o ia ho'i, he Makua (makua kōlea kekahi)
David Doe 'o ia ho'i, he Kaikua'ana (kaikua'ana kōlea kekahi)

'Ae 'A'ole

Inā he mau loli ma kou 'ohana, e 'olu'olu e ho'ohana i ka palapala kuhikuhi ma lalo e ho'okomo ai i ka 'ike hou.

KA PILIKANA I KĀPAE 'IA AI'OLE HO'ŌKI 'IA NĀ PONO 'INIKUA			
Ka Inoa	Ke kumu no ke kāpae ana (E nānā i nā la'ana ma lalo)	Ka lā i kāpae 'ia	E ho'ōki i nā pono 'inikua
			<input type="checkbox"/> 'Ae <input type="checkbox"/> 'A'ole
Nā la'ana o kekahi mau kumu e kāpae 'ia ai kekahi lālā o ka 'ohana			
Ua ne'e i kahi 'ē (Ma loko o ka State ai'ole ma waho o ka State. E olu'olu, inā maopopo ka helu wahi hou, e hō'ike mai.)	Ma Ka Hale Ka'ahao ai'ole Ka Hawaii State Hospital	'Oki male 'ia a ho'oka'awale 'ia ma ke kōnāwai	
Ua Make	Ma kekahi Hale Mālama ai'ole kekahi Community Care Foster Family Home	Kekahi Kumu 'Ē a'e (E wehewehe mai)	

HE LĀLĀ HOU O KA 'OHANA: Inā pono 'oe e ho'opili hou ma 'ō aku o ho'okahi (1) lālā hou, e 'olu'olu e hana kope aku i kēia 'ao'ao a me ka 'ao'ao a'e, ai'ole e ho'opili mai i kekahi pepa ka'awale, a e pane mai i nā nīnau ma hope no kēlā me kēia lālā hou o ka 'ohana e ho'opili 'ana, ai'ole, e kelepona aku iā Customer Service ma 1-800-316-8005 (TTY: 711 ai'ole 1-800-603-1201 no ke kōkua:			
Ka Inoa o ka Lālā Hou (Mua, Waena, Hope, Pāku'ina Kau Hope)			
Inā 'o kēia lālā, he keiki 'akahi a hānau mai, e hō'ike mai i ka inoa o ka makuahine a me ka makuakāne ma lalo:			
Ka Inoa o ka Makuahine:		Ka Inoa o ka Makuakāne:	
Ke noi aku nei i ka Medical Coverage? <input type="checkbox"/> 'Ae <input type="checkbox"/> 'A'ole			
Loa'a nō he Medical Service i loko o nā lā he 90 days i hala? <input type="checkbox"/> 'AE <input type="checkbox"/> 'A'OLE Inā 'ae, 'o ka lā:			
Ke Keka	Ka Lā Hānau	**Social Security Number	
**He mea pono ka hō'ike 'ia mai o ka Social Security number (SSN) no kēlā me kēia kanaka (a me nā keiki) e noi ana i Medical assistance. E kelepona paha mākou i kou 'ohana inā pono kekahi 'ike hou aku. Lohi paha ka loa'a mai o nā pono 'inikua inā 'a'ole loa'a mua ka 'ike i noi 'ia. Inā pono ke kōkua no ka loa'a 'ana i ke kāleka SSN ai'ole he kāleka SSN hou, e kelepona i ka helu 1-800-772-1213 ai'ole e kipa i ke kaha pūnaewe socialsecurity.gov.			
'O nā mea e ho'ohana ana i ka TTY, e kelepona i ka helu 1-800-325-0778			

Male 'ia? <input type="checkbox"/> 'AE <input type="checkbox"/> 'A'OLE	Inā 'ae, 'o ka inoa o ke kāne male/wahine male:			
Gross monthly income (ka huina o ka loa'a o ka makahiki ma mua o ka uku 'ana i ka 'auhau a me nā 'ano ho'olawe 'ana):				
Ke mana'o nei e ho'opihapiha i ka federal income tax? <input type="checkbox"/> 'AE <input type="checkbox"/> 'A'OLE E ho'opihapiha pū 'ana i ka federal income tax me ke kāne male/ wahine male? <input type="checkbox"/> 'AE <input type="checkbox"/> 'A'OLE				
E koi aku 'ana he mau mea e kauka'i ana i nā pono tax ma kāna hō'ike tax? <input type="checkbox"/> 'AE <input type="checkbox"/> 'A'OLE				
E kākau i ka/nā inoa o nā mea e kauka'i ana i ka pono tax:				
E koi 'ia ma ke 'ano he mea kauka'i i nā pono tax ma kā kekahi hō'ike tax ? <input type="checkbox"/> 'AE <input type="checkbox"/> 'A'OLE				
Inā 'ae, ka inoa o ka mea nāna e waiho aku i ka hō'ike tax :	*Ke 'ano o ka Pilina:			
Hāpai anei ka lālā hou? <input type="checkbox"/> 'AE <input type="checkbox"/> 'A'OLE	Ka lā i mana'o 'ia e hānau 'ana: 'Ehia keiki i mana'o 'ia:			
He U.S. Citizen/National 'oe? <input type="checkbox"/> 'AE <input type="checkbox"/> 'A'OLE				
Inā 'a'ole, he immigration status kūpono ko ka lālā hou? <input type="checkbox"/> 'AE <input type="checkbox"/> 'A'OLE				
Ka lā i komo mai ai _____ Helu Malihini ai'ole Helu I-94: _____				
Ke 'Ano o ka Palapala Immigration (he I-551, he Visa, a pēlā aku):	Ke Kūlana o ka Palapala:			
Ka Inoa i palapala 'ia ma ka palapala e'e moku				
Ka Helu Passport	Ka helu o nā palapala 'ē a'e:			
SEVIS ID ai'ole Ka Lā e Pau ai (hiki ke koho)	Helu/Hua 'Ālualua o ka Wae'ano			
Koi 'ia ka lālā hou ma ke 'ano he mea kauka'i tax ma nā taxes o kekahi lālā o ka 'ohana? <input type="checkbox"/> 'AE <input type="checkbox"/> 'A'OLE Inā 'ae, e kākau 'ia i ka inoa o ka lālā o ka 'ohana i koi 'ia ai ka lālā hou ma ke 'ano ke mea kauka'i tax.				
<i>Nā la'ana o Ka Pilikana 'Ohana (a me ke kōlea kekahi, i kahi e kūpono ai) i lalo nei:</i>				
• Male 'ia	• Makua	• Keiki	• Kaikaina, kaikua'ana, kaikuahine, kaikunāne (kōlea kekahi)	• Ma lalo o ka Kāu Mālama Kuamua
• Kūpuna	• 'Anakala/'Anakē	• Keiki Hanauna	• Hoahānau	• Mo'opuna
• Makua Foster	• Keiki Foster	• Male 'ole Kōko'olua	• 'A'ole pili 'ohana	
• Pili 'ohana ma kekahi 'ano 'ē a'e (e 'olu'olu, e wehewehe mai)				
He aha ke 'ano o ka pilina ma waena o ka lālā hou a me ka mea ka'a launa kuamua ma kēia Palapala? (*Aia nō he mau la'ana o nā 'ano pilina ma ka 'ao'ao ma mua.)				
Inā he mau lālā ko kēia 'ohana (e noho nei ma ka "helu wahi" i palapala 'ia), e kākau 'ia i nā inoa a me ke 'ano o ka pilina o ka lālā hou iā lākou pākahi.				
Ka lālā o ka 'ohana:		Ke 'ano o ka pilina i ka lālā hou:		
1.		1.		
2.		2.		
3.		3.		
4.		4.		
5.		5.		
6.		6.		
<i>Inā 'oi aku ka nui o ka po'e ma 'ō aku o 'eono (6) ma kēia 'ohana, e hana kope i kēia 'ao'ao, e ho'opihapiha, ā e ho'opili mai.</i>				

'Ae 'A'ole

A4. Ka 'ohana e waiho aku ana i ka Hō'ike Tax: Pololei ka 'ike i lalo nei e pili ana i ka waiho 'ana i ka hō'ike tax? Inā 'a'ole, e ho'okomo i ka 'ike hou ma ka papa i lalo nei.

Ka Inoa (Mua, Waena, Hope, Pāku'ina Kau Hope)	Ke 'Ano o ka Waiho 'Ana: Ka'awale ai'ole Ho'ohui pū 'ia?
Kōi anei 'oe he mau mea e kauka'i ana i nā pono tax? <input type="checkbox"/> 'AE <input type="checkbox"/> 'A'OLE	Inoa o ka wahine male/kāne male (Mua, Waena, Hope, Pāku'ina Kau Hope)
Nā inoa o nā mea e kauka'i ana i nā pono tax:	
Ke koi 'ia nei 'oe ma ke 'ano he mea kauka'i ma kā kekahi taxes? <input type="checkbox"/> 'AE <input type="checkbox"/> 'A'OLE	
Inā ke koi nei kekahi iā 'oe ma ke 'ano he mea kuaka'i, 'o wai ka inoa o ka mea e koi nei iā 'oe ma ke 'ano he mea kuaka'i tax:	

'Ae 'A'ole

A5. Ka Loa'a a ka 'Ohana: Inā ua loli ka 'ike o lalo nei, e ho'opili mai i palapala e hō'ike ana i nā loli. ('O kekahi la'ana ho'i, 'o ka palapala hō'ike uku o nā mahina 'ekolu i hala iho nei.) Inā self-employed 'oe, e 'olu'olu, e hā'awi mai i palapala e hō'ike ana i ka 'ike e pili ana i kāu loa'a ma ka hana self-employment.

Ka Inoa	Ke Kula Waiwai	Monthly Gross Amount	Ka Haku Hana/ *Self-Employment	Ka Lā i Ho'omaka ai	Ka Lā e Pau ai
Ho'ololi 'ia i:					
Ho'ololi 'ia i:					

* E ho'olawe i nā ho'olilo i pili i ka 'oihana self-employment mai ka loa'a mahina i hō'ike 'ia ma luna.

'Ae 'A'ole

A6. Aia paha 'oe ai'ole kekahi lālā o kou 'ohana ma kekahi ulia, a ma muli o ia ulia, no kekahi ke kuleana o ka uku 'ana i nā kāki lapa'au? Inā pēlā, e kelepona/palapala/leka uila paha mākou iā 'oe.

'O wai nā mea ma ka ulia	Ka Lā o ka Ulia	No wai ke kuleana o ka uku 'ana/ka inoa o ka 'Oihana Insurance

'Ae 'A'ole

A7. Ho'opa'a 'ia kekahi lālā o ka 'ohana ma lalo o kekahi 'ano 'inikua olakino, 'a'ole ho'i 'o Medicaid (QUEST Integration)?

Ka Inoa	Health Insurance Carrier/Palapala 'Inikua	Policy ID	Ka Lā i Ho'omaka ai	Ka Lā e Pau ai

Section B

'Ae 'A'ole

B1. He lālā paha ma kou 'ohana i piha 'ia 65 mau makahiki a 'oi, makapō, a disabled? E hō'oi i ka pololei o ka 'ike o lalo nei. Inā 'a'ole, e ho'opihapiha i ka papa o lalo nei me ka 'ike pololei.

Ka Inoa (Mua, Waena, Hope, Pāku'ina Kau Hope)	Makapō/Disabled	65 Makahiki a 'oi	Ke loa'a mai nei ka SSI	Medicare
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

MAI HANA I NĀ SECTIONS C, D, A ME E INĀ 'A'OLE LĀLĀ O KOU 'OHANA:

- He 65 a 'oi ka nui o kona mau makahiki
- Ke loa'a mai nei nā pono Supplemental Social Security Insurance (SSI) a/a i 'ole
- Ke loa'a mai nei nā pono 'inikua ma muli o ka disability a/ai'ole
- Ke loa'a mai nei ka Medicare A/B (ai'ole nā mea 'elua)

Section C:

'Ae 'A'ole

C1. Ua loli ka waiwai o kekahi (panakō/waihona o nā hale mālama waiwai, ka home, 401K, stocks, a pēlā aku)? E hō'ike mai i nā loli ma lalo nei. * ai'ole Ka waiwai 'i'o ma ka lā 1st o **ka mahina nei.**

Ka Inoa	Ke 'Ano o ka Waiwai	Ka Lā o ka Loli	*Ka Waiwai 'i'o

Section D:

'Ae 'A'ole

D1. He waiwai pa'a kou a he waiwai pa'a paha ko kekahi mea ma kou 'ohana?

Ka Inoa o ka Haku'āina	Ka Helu Wahi	Ka Waiwai 'i'o

'Ae 'A'ole

D2. He annuity kāu a he annuity paha ko kekahi mea ma kou 'ohana?

Ka Inoa o ka Mea Nona ka Annuity	Ka Lā i Hā'awi 'ia ai	Ka Inoa a me ka Helu Wahi o ka 'Oihana Annuity

'Ae 'A'ole

D3. Ua 'ai'ē 'oe a i 'ole kekahi lālā o kou 'ohana i ka lako 'ai'ē, ka mortgage ai'ole ka palapala promissory?

Ka Inoa o ka mea e 'ai'ē	Ka Lā i Ho'okō 'ia ai	Ka Nui o ka 'Ai'ē ma kinohi	Ka Nui o ka 'Ai'ē i koe

'Ae 'A'ole

D4. Kū'ai 'oe ai'ole kekahi lālā o kou 'ohana i ka life estate interest ma ke kuleana 'āina o kekahi?

Ka Inoa o ka 'Ona	Ka Lā i Ho'okō 'ia ai	Ka Helu Wahi o ia Kuleana 'āina	Ka Nui o ke Kālā i Ho'olilo 'ia

'Ae 'A'ole

D5. Uku 'oe a i 'ole kekahi lālā o kou 'ohana i ke kākī komo e komo aku ai i kekahi Continuing Care Retirement Community (CCRC) ai'ole kekahi Life Care Community (LCC)?

Ka Inoa o ka 'Ona	Ka Lā i Hā'awi 'ia ai	Ka Inoa & Ka Helu Wahi o CCRC/LCC	Ka Nui o ke Kālā i Ho'olilo 'ia

Section E Nā Kōkua Long-Term Care

'Ae 'A'ole

E.1 Ke loa'a mai nei/pono paha i kekahi mea ma kou 'ohana ke kōkua Long-Term Care ma ka Nursing Home, Adult Foster home, ma kou home pono'i, Assisted Living home ai'ole ma ka Retirement/Life Care Community?

Inoa o ia (mau) kanaka: _____

Inoa o ia (mau) kanaka: _____

'Ae 'A'ole

E2. Ua kū'ai aku, kālepa aku, a hā'awi manawale'a aku paha 'oe a me/ai'ole kāu wahine male/kāne male i kekahi waiwai – he kālā kekahi – i loko o nā 60 months i hala iho nei? A, ua ho'oili aku 'oe a/ai'ole kāu wahine male/kāne male i kekahi mea ma loko o ka trust i loko o nā 60 months i hala iho nei?

Ka Inoa	Ke 'Ano o ka Waiwai	Ke Kumu	Ka Lā i Ho'okō 'ia ai	Ka Waiwai 'i'o	Ka Nui o ke Kālā i Loa'a

Section F Nā Loli 'Ē A'e

'Ae 'A'ole

F1. He mau loli 'ē a'e paha kāu e hō'ike ai? *Inā 'oe e hō'ike ana i kekahi mau loli 'ē a'e, e hā'awi pū mai i nā palapala kāko'o e pono ai.*

E PŪLIMA MA LALO A E HO'IHO'I MAI I KĒIA PALAPALA IĀ MĀKOU ma o ka leka, **ka leka uila**, ke kelepa'i, ai'ole ke kīpa mai 'ana paha i ko mākou ke'ena.

HE WAHI HO'OMAOPOPO: Hiki iā 'oe ke kelepona iā mākou no ka ho'okō 'ana i kāu palapala ho'āla ma o ke kelepona.

E nānā i ka MĀHELE KUHIKUHINA O NĀ PALAPALA, i mea e loa'a ai ka ho'omaopopo.

Ke hō'oi'a'i'o nei au i ka 'oi'a'i'o o ka 'ike ma kēia palapala recertification e like me ka pololei loa i hiki. Inā hō'ike ho'opunipuni wale aku au ma ka'u 'ōlelo ma kēia palapala, e prosecuted 'ia paha au ma lalo o ka Hawaii Revised Statutes §710-1063. Ma ka pūlima 'ana, ho'āmana au i ka hō'oi'a 'ia mai o nā koina o ko'u kūlana e kūpono ai, me ka hō'oi'a pū 'ia mai o nā waiwai i loko o nā hale mālama waiwai. Ke 'ae aku nei au i ka State of Hawaii e hō'oi'a i ka'u mau 'ōlelo. Ua heluhelu au ai'ole ua heluhelu 'ia mai ia'u ka papa helu o nā pono a me nā kuleana ma ka 'ao'ao hope, i hiki nō au ke mālama no ko'u 'ike.

Pūlima a ka Mea Ka'a Launa Kuamua/ka Mea Ho'okahu 'ia/ ka Authorized Representative:	SSN	Ka Lā (mm/dd/yyyy)
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INĀ AIA NŌ HE LĀLĀ O KOU 'OHANA I PIHA IĀ IA NĀ MAKAHIKI HE 65 A 'OI, UA MAKAPŌ, A I 'OLE UA DISABLED, E PŪLIMA 'O IA A ME KĀNA KĀNE MALE/WAHINE MALE, E LIKE ME IA E PONO AI ('o ia ho'i nā kānaka makua e kauka'i ana i nā pono tax) MA LALO NEI. E pau kēia ho'āmana 'ana inā hō'ole 'ia ka'u/kā mākou palapala noi Medicaid, ai'ole e ho'opau nō ho'i kēia ho'āmana 'ana inā pau ka'u/kā mākou kūlana kūpono no Medicaid, a pēlā ho'i ka pau 'ana o kēia ho'āmana 'ana inā ho'opau au/mākou i kēia ho'āmana 'ana ma o ka palapala kākau i ka Department of Human Services 'one'i. SEC 1137(a) o ka Act.

Ka (Nā) Pūlima a Nā Lālā 'Ē a'e o ka 'Ohana:	Ke 'Ano o ka Pilina i ka Mea Noi/Beneficiary	SSN	Ka Lā (mm/dd/yyyy)
	*Ke Kāne Male/Ka Wahine Male		

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Mahalo i ka ho'omanawanui 'ana mai. Nānā mākou i mua me ka mana'olana i hiki ke kōkua iā 'oe!

KA MĀHELE KUHIKUHINA O NĀ PALAPALA**KE KUMU E HO'OHANA 'IA AI:**

E ho'ohana 'ia ka Palapala DHS 1100B-2 Medical Assistance Eligibility Renewal ma ke 'ano he pepa pa'a o ka Ho'olaha N-14 Renewal. Inā no kekahi kumu, 'a'ole hiki ke ho'ohana 'ia ka Ho'olaha N-14 Renewal, hiki ke ho'ohana 'ia ka DHS 1100B-2 ma ke 'ano he pani.

NĀ KUHIKUHINA:

E ho'opihapiha 'ia kēia palapala e ka Mea Ka'a Launa Kuamua ai'ole kekahi mea i koho 'ia a Ho'āmana 'ia.

No ka Mea Ka'a Launa Kuamua:

Inā pono 'oe i lumi hou no kāu mau pane, e ho'opili mai i kekahi pepa ka'awale i kēia palapala renewal. Section A.-F. E koho i ka pahu 'Ae ai'ole 'A'ole a e pane i nā nīnau e like me ka mea e kūpono ai.

KA PŪLIMA A KA MEA KA'A LAUNA KUAMUA:

Pono ke ka'a launa kuamua e pūlima i kēia māhele a e hā'awi i ka 'ike i noi 'ia. Ma ka pūlima 'ana, hō'oiā 'o ia he 'oiā'io a he pololei ka 'ike i palapala 'ia ma kēia palapala recertification e like me ka pololei loa i hiki, a pēlā 'o ia e 'ae aku ai i ka State of Hawaii e nānā i kā lākou mau kumu 'ike, e like me ka hana i 'ae 'ia ma ka Hawaii Revised Statutes §710-1063.

E 'olu'olu, e ho'ihō'i mai i kēia palapala i ho'opihapiha 'ia, a me kekahi kope o ka palapala authorized representative i ka helu wahi i hō'ike 'ia ma ka 'ao'ao 1 o kēia palapala, ai'ole i ka Eligibility Branch Office kokoke iā 'oe (e nānā ma lalo nei). Hiki nō 'oe ke contact Customer Service ma 1-800-316-8005, (TTY/TDD 711) no ka ho'okō 'ana i kāu renewal ma o ke kelepona.

Statewide	<p align="center">Med-QUEST Eligibility & Enrollment Service Centers 1-800-316-8005 (Phone) 711 TTY/TDD (Available to deaf, hearing, and speech impaired) 1-800-576-5504 (Fax) MQDCustomerSupport@dhs.hawaii.gov (Email) P.O. Box 3490, Honolulu, HI 96811-3490 (Mailing)</p>
HAWAI'I	<p>Hilo Service Center 1404 Kilauea Avenue, Hilo, HI 96720</p> <p>Kona Service Center Lanihau Professional Center, 75-5591 Palani Road, Suite 3004, Kailua-Kona, HI 96740</p>
KAUA'I	<p>Kaua'i Service Center Dynasty Court, 4473 Pahee Street, Suite A, Lihue, HI 96766</p>
MAUI	<p>Maui Service Center (Maui County)</p> <p>Maui Millyard Plaza, 210 Imi Kala Street, Suite 101, Wailuku, HI 96793 Moloka'i State Civic Center, 65 Makaena Street, Room 110, Kaunakakai, HI 96748 Lana'i 730 Lana'i Avenue, Lana'i City, HI 96763</p>
OAHU	<p>Oahu Service Center</p> <p>Honolulu 1350 South King Street, Suite 200, Honolulu, HI 96814 Kapolei 601 Kamokila Boulevard, Room 415, Kapolei, HI 96707 Waipahu 94-275 Mokuola Street, Suite 301, Waipahu, HI 96797</p>

Ua waiho 'ia kēia mahele hakahaka

KOU MAU PONO NO KA NOI 'ANA I ADMINISTRATIVE HEARING

HE AHA IA MEA HE ADMINISTRATIVE HEARING (“hearing”)? ‘O ka hearing, ‘o ia nō ka nānā pono ‘ana i ka Department’s hana i kāu hihia, a pono e noi ‘ia i loko o 90 calendar days mai ka lā o kēia ho‘olaha. ‘O kekahi hearing officer i pili ‘ole i ka hana a ka Department, nāna nō e nānā i nā mea kū‘i‘o o kāu hihia . Inā ‘ike ka hearing officer hewa ka hana a ka Department, e ho‘oponopono ana ka hana e ka Department. HAR 17-602.1-3 to 4; 17-602.1-6; 17-602.1-24; 17-602.1-26; 17-602.1-28; 17-602.1-37; 17-1703.1-2 to 4; 17-1713.1-2

NĀ KUMU E NOI AKU AI I HEARING:

- ‘A‘ole ‘oe ‘ae i ka mana‘o ho‘oholo ma kāu palapala ai‘ole hihia
 - ‘A‘ole i holo ka hana ‘ia o kāu noi i loko o ka wā kūpono: 30 days no ka SNAP; 90 days no ka medical assistance ma muli o ka disability; 45 days no ka financial assistance ai‘ole no kekahi medical assistance palapala ‘ē a‘e.
- HAR 17-602.1-4; 17-602.1-24; 17-647-3; 17-647-7; 17-647-14; 17-1711.1-32

PEHEA AU E NOI AKU AI I HEARING? Hiki iā ‘oe ke noi i hearing ma o ke kākau lima ‘ana ma ka palapala a ka Department’s ai‘ole ma kekahi pepa ‘ē a‘e. No SNAP a me ka medical assistance wale nō, hiki iā ‘oe ke kelepona a ha‘i aku paha i kekahi limahana makemake i kekahi hearing. Ke loa‘a kāu noi i ka Department, e leka aku ke Ke‘ena Administrative Appeals i ka ‘ike iā ‘oe e pili ana i kāu hearing. HAR 17-602.1-6; 17-602.1-31; 17-1703.1-4

E HO‘ŌKI ‘IA ANA KO‘U MAU PONO ‘INIKUA. E MAU ANA KA LOA‘A O IA MAU PONO I KA WĀ E KALI ANA I KA‘U HEARING? ‘Ae, e heluhelu i ka ho‘olaha no ka lā i kaupalena ‘ia no ka noi ‘ana o ka ho‘omau ana o nā pono ‘inikua. Inā ‘a‘ole ‘oe lanakila ma ka hearing, koi ‘ia kou ho‘oka‘a ‘ana i ia mau pono i loa‘a iā ‘oe. HAR 17-602.1-10; 17-602.1-12; 17-602.1-18; 17-602.1-34; 17-1703.1-5; 17-1703.1-17

PEHEA KA LŌ‘IHI O KA HANA? ‘O ka hana ma‘amau he 60 days no ka SNAP a he 90 days no nā polokalamu ‘ē a‘e. No ka medical a me nā SNAP hearings, hiki iā ‘oe ke noi i ka ho‘ohikiwawe ‘ia o ka hana hearing no nā ‘ano kūlana ko‘iko‘i, e like me ka pōpilikia o ke ola a me ke ola kino. HAR 17-602.1-16; 17-602.1-27; 17-602.1-29; 17-1703.1-4; 17-1703.1-15 to 16.

PONO AU I KEKAHI LAWYER? ‘A‘ole he mea pono ka lawyer. Pono ‘oe e komo i ka hearing inā ‘a‘ole ‘oe ho‘omaopopo aku i ka Department, ma ka palapala kākau, e komo ‘ana kekahi authorized representative nou. ‘O ka authorized representative, he hoaloha, he piikana, he mea kākō‘o, ai‘ole kekahi kanaka ‘ē a‘e. No ke a‘oa‘o manuahi a me ka pani manuahi, e kelepona i ka Legal Aid Society of Hawaii ma 808-536-4302 (Oahu) ai‘ole 1-800-499-4302 (Neighbor Islands). HAR 17-602.1-5; 17-602.1-7; 17-602.1-25; 17-602.1-38; 17-1703.1-3

HE AHA KA‘U HANA INĀ PONO AU I INTERPRETER AI‘OLE KEKAHI ‘ANO KŌKUA ‘Ē A‘E? Ma kāu noi ‘ana i hearing, ‘ae ‘ia kou noi ‘ana i interpreter manuahi i mākaukau ma ia ‘oihana, ka ho‘onui ‘ia o ke kinona hua, sign language interpreter, auxiliary aid, ai‘ole nā ‘ano kōkua kūpono ‘ē a‘e i hiki ke hā‘awi ‘ia. Inā ‘a‘ole ‘oe noi ma mua o ka lā o kou hearing, e ho‘opane‘e ‘ia paha kāu hearing a e mālama ‘ia ma ka lā e mākaukau ai ke ‘ano kōkua e pono ai ‘oe. HAR 17-602.1-5; 17-602.1-13; 17-602.1-30; 17-1703.1-6; 17-1711.1-2

HE AHA KO‘U MAU PONO I PILI I KA HEARING? Hiki ke noi ai i kāu kanaka hana e ‘ike i nā palapala a me nā mo‘olelo ma mua o ka hearing. Ma ka hearing, ‘ae ‘ia kou hō‘ike ‘ana i ke kumu āu i mana‘o ai, ‘a‘ole pololei ka hana a ka Department, a ‘ae ‘ia nō ho‘i kou nīnau ‘ana i nā hō‘ike a ka Department’s. ‘Ae ‘ia nō ho‘i ka lawe ‘ana mai i kāu mau hō‘ike pono‘ī. He mea pono ka ‘ae like ‘ana o ka Department a me ‘oe no nā kākana i ‘ae ‘ia ko lākou nānā ‘ana i ka hearing. E nānā ma luna a‘e i ka hana e loa‘a ai he interpreter. HAR 17-602.1-4 to 5; 17-602.1-30; 17-602.1-36; 17-602.1-38; 17-602.1-40; 17-1703.1-3; 17-1703.1-6

HE AHA IA MEA HE FRAUD? Inā ‘a‘ole ‘oe hahai pono i nā koina o ka hō‘ike, ‘ōlelo wahahe‘e, ai‘ole hūnā i nā ‘ike, e koi ‘ia paha kou uku ‘ana i ka waiwai o nā pono i loa‘a iā ‘oe, a pēlā ho‘i me ka uku ‘ana i nā ‘ano ho‘opa‘i ‘ē a‘e, e like me ke kākāwāi, a me ka ‘ao‘ao ho‘opa‘i kekahi. HAR 17-604.1; 17-1704-3, 17-1713.1-2; HRS §346-43.5, 710-1063

HE AHA KO‘U MAU PONO ‘Ē A‘E?

- **CONFIDENTIALITY:** ‘A‘ole e ho‘olaha iki aku ka Department i ka ‘ike e pili ana iā ‘oe, inā ‘a‘ole ‘ae ‘ia o ia hana ma nā lula o ka polokalamu ai‘ole nā kākāwāi federal, pono ‘ia ma kekahi mau ‘ano kūlana protective service, no nā ho‘okolokolo fraud, ai‘ole inā waiho ‘oe i palapala i kākau ‘ia e noi ana i ka ho‘olala ‘ia o ka ‘ike e pili ana iā ‘oe. HAR 17-601; 17-1702-5 to 6; 17-1706-6

NON-DISCRIMINATION: ‘O ka Department, ‘a‘ole ‘o ia e discriminate, exclude, a hana me ka pā‘ewa‘ewa ma muli o ko ke kanaka race, color, national origin, ka nui o kona mau makahiki, disability, ai‘ole sex/gender (expression a me identity) a me nā ‘ano kulana like ‘ole i ho‘omalua ‘ia ma lalo o nā kākāwāi federal ai‘ole nā kākāwāi state. Inā mana‘o maoli ‘oe, ‘a‘ole i lawelawe aku ka Department a me kāna mau ‘oihana kākō‘o i ke kōkua e pono ai, a discriminated paha iā ‘oe, hiki nō iā ‘oe ke waiho aku i ke kumu ho‘opi‘i i: Civil Rights Compliance Officer ma o ka leka uila ma DHSCivilRightsBox@dhs.hawaii.gov, e kelepona i ka helu (808) 586-4955 ai‘ole 711, e kelepa‘i i ka

helu (808) 586-4990 a kākau paha i ka: Civil Rights Compliance Officer, P.O. Box 339, Honolulu, HI 96809-0339. Loa'a nō nā palapala ho'opi'i DHS discrimination (DHS 6000) ma <https://humanservices.hawaii.gov> ma ka Civil Rights Corner ma lalo o Nā Palapala. 'Ae 'ia nō ho'i kou waiho 'ana i kumu ho'opi'i i me ka U.S. Department of Health a me Human Services, Office for Civil Rights, ma ka punaewehe puni honua ma <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, ma ka leka ai'ole ma ke kelepona ma: U.S. Department of Health a me Human Services, Office for Civil Rights (OCR), 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, Ka Helu Kelepona: 1(800) 368-1019, TDD: 1(800) 537-7697.