



State of Hawaii

Department of Human Services Med-QUEST Division

Med-QUEST Honolulu Service Center is Temporarily CLOSED for repairs!

Staff are standing by to help you, call 1-800-316-8005

Here are other ways to get help from Med-QUEST staff or submit documents



Scan QR Code to connect with Med-QUEST online or search online Medical.MyBenefits.Hawaii.gov

- **Applicants** may complete a pre-assessment and create a Med-QUEST login to apply online.
- **Existing members** may create a Med-QUEST login and link their Med-QUEST case (use the case number printed on your letter).
- **Members with an existing Med-QUEST login** can apply, renew, report changes, and upload documents. Instructions are available for forgotten usernames or passwords.



Call Med-QUEST at 1-800-316-8005



Submit an email to MQDCustomerSupport@dhs.hawaii.gov



Send mail through United State Postal Service to

Med-QUEST Division
PO Box 3490
Honolulu, Hawaii 96811-3490