

# Med-QUEST Healthcare Advisory Committee

## May 05, 2021



Med-QUEST, DHS

# Med-QUEST Healthcare Advisory Committee Agenda

- I. Welcome/Call to Order
- II. Review of meeting participation guidelines and process
- III. Presentation: 1115 Demonstration Waiver Annual public forum
- IV. Public Comment
- V. Review of QUEST Integration Decision Booklet 2021
- VI. Public Comment



# **1115 DEMONSTRATION WAIVER ANNUAL PUBLIC FORUM**

# **MED-QUEST PROGRAM UPDATE**



# Med-QUEST Division



## *VISION*

The people of Hawai'i embrace health and wellness

## *MISSION*

Empower Hawai'i's residents to improve and sustain wellbeing by developing, promoting and administering innovative and high-quality healthcare programs with aloha. 🌺

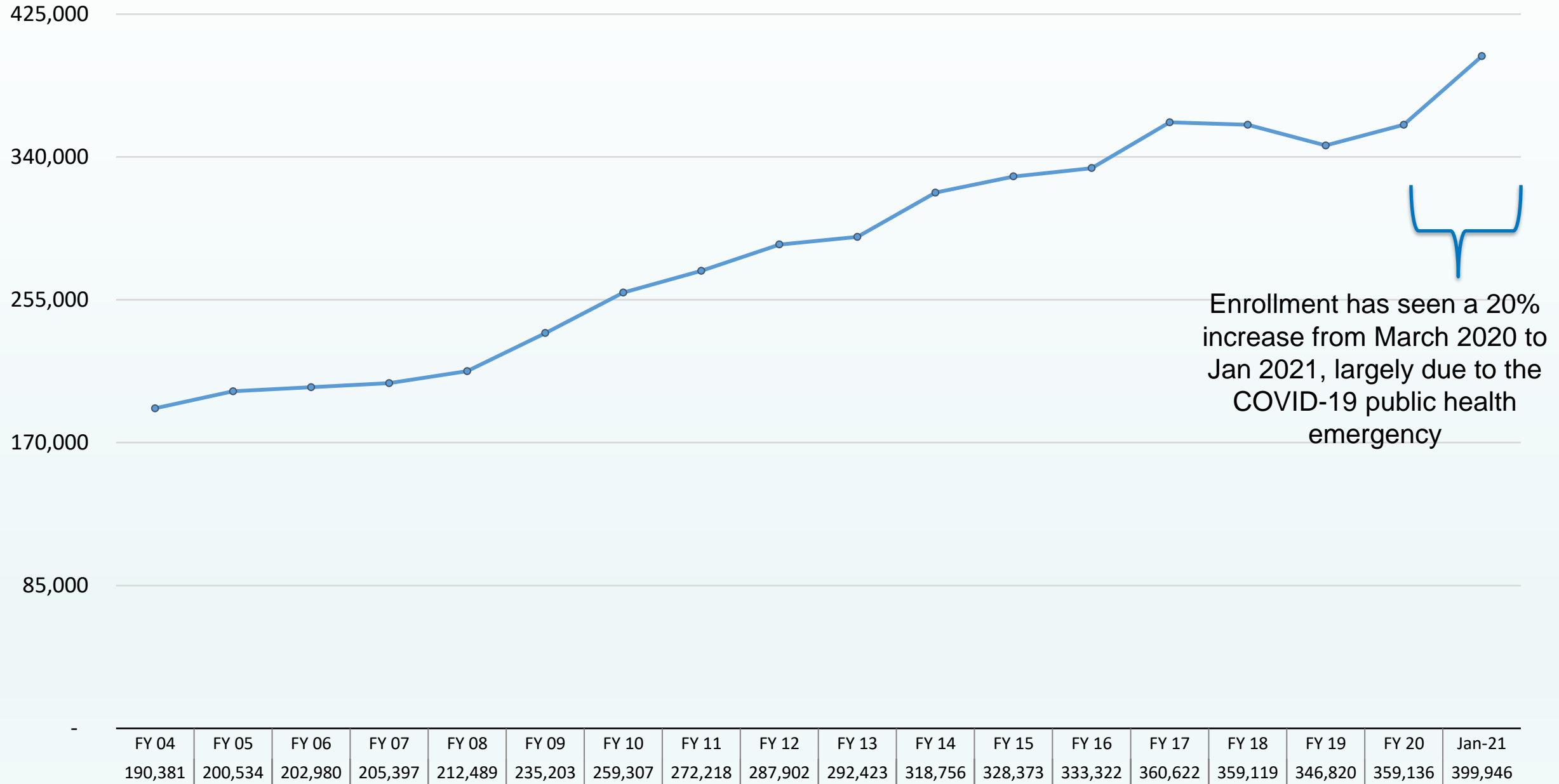
## *CORE VALUES*

Hī'iola ~ Embracing wellness

- H Healthy Outcomes - We develop strategies and improvements necessary to promote overall wellbeing.
- I Integrity – We are accountable to the work we do, the resources we manage and the people we serve.
- ‘ ‘Ohana Nui – We focus on the whole family's needs, with priority on children ages 0 – 5 years old.
- I Innovation – We cultivate an atmosphere of continuous learning and improvement.
- O Optimism – We each make a difference for the people of Hawai'i.
- L Leadership – We are all leaders in the work we do.
- A Aloha – We extend warmth and caring to all.

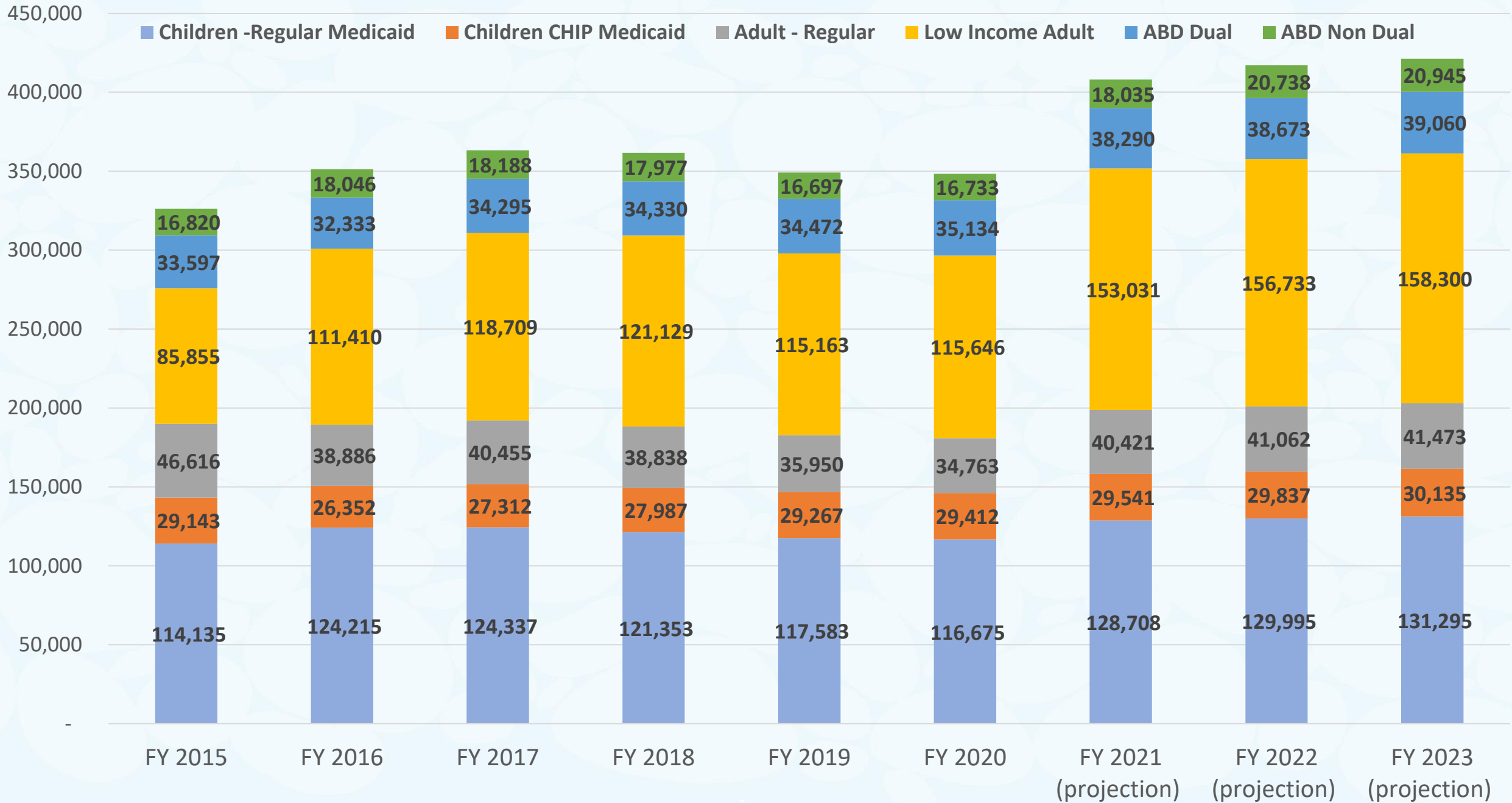


# Enrollment has grown substantially from 2003 to 2021



## Average Monthly Members

Children -Regular Medicaid   Children CHIP Medicaid   Adult - Regular   Low Income Adult   ABD Dual   ABD Non Dual

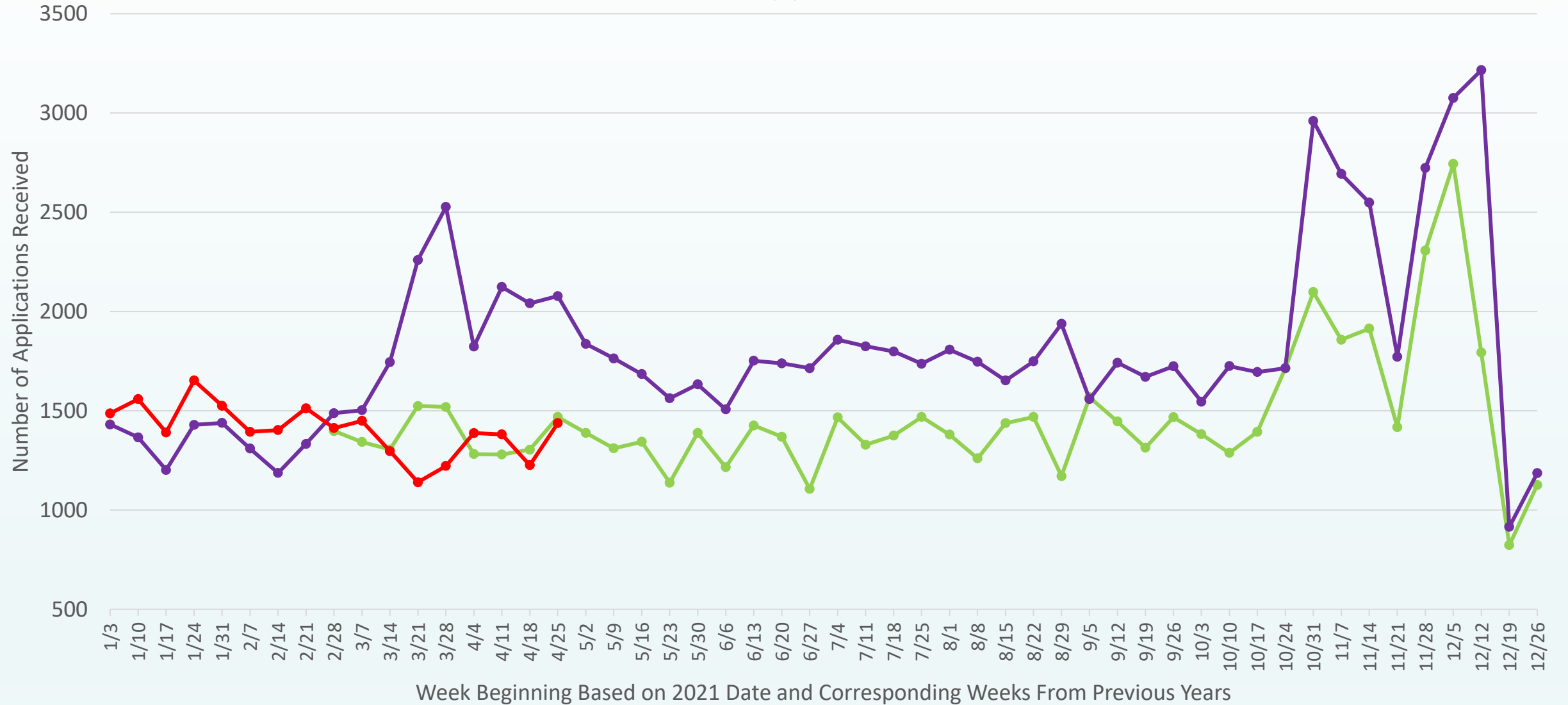


**Increase in weekly applications received by County from the year before the pandemic (March 2019 – February 2020) compared to the period since March 2020**

<b>County</b>	<b>Average Weekly Application Count Year Before Pandemic</b>	<b>Average Weekly Application Count Since March 2020</b>	<b>Average Percentage Increase in Applications</b>
<b>Honolulu</b>	<b>884</b>	<b>1076</b>	<b>22%</b>
<b>Maui</b>	<b>198</b>	<b>282</b>	<b>42%</b>
<b>Hawai'i</b>	<b>264</b>	<b>275</b>	<b>4%</b>
<b>Kaua'i</b>	<b>89</b>	<b>120</b>	<b>34%</b>
<b>Statewide</b>	<b>1,435</b>	<b>1,752</b>	<b>22%</b>



# Hawai'i Medicaid Applications Received Per Week



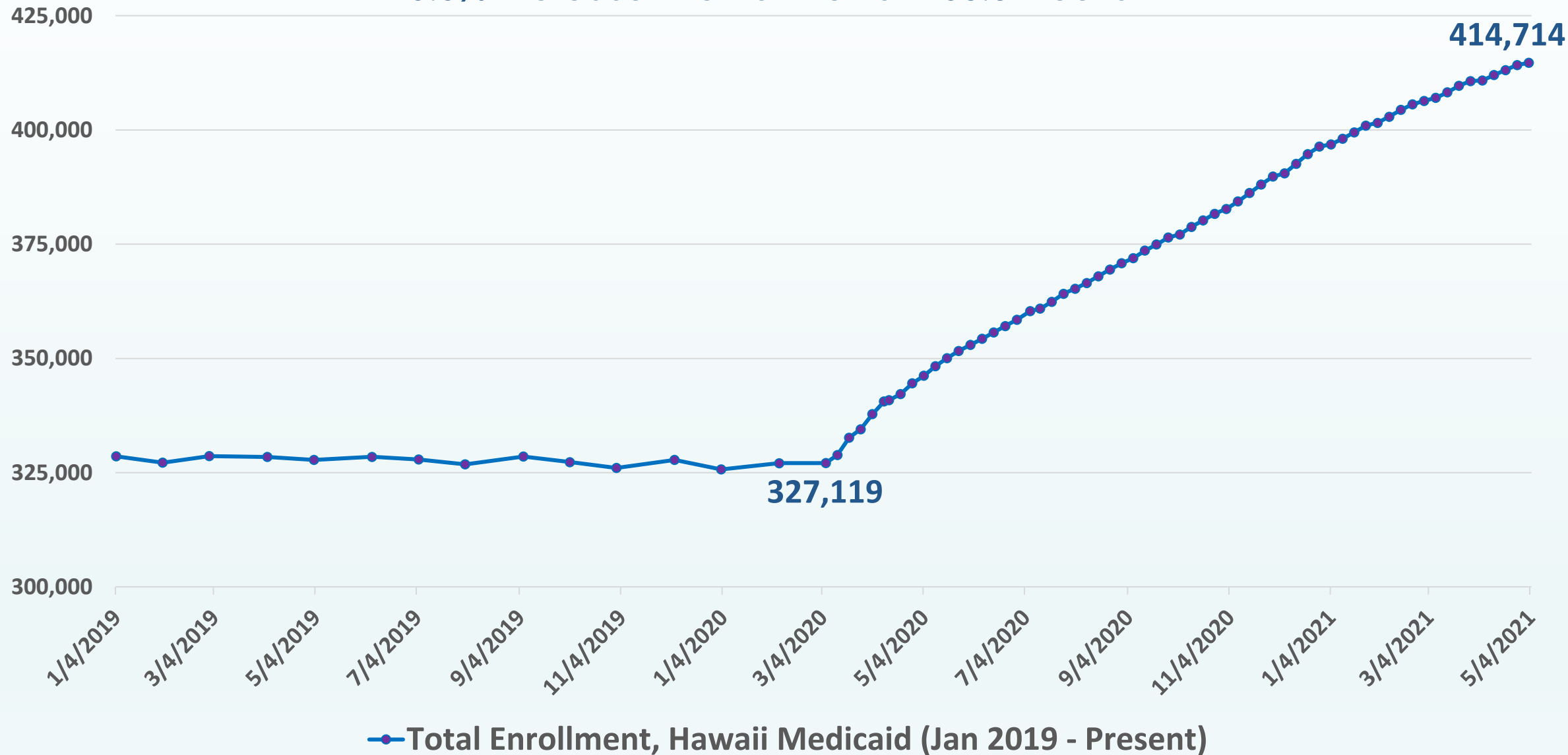
Application increase in Nov-Dec reflects additional application activity due to the Federal Marketplace open enrollment period.



# Hawai'i Medicaid Monthly Enrollment: January 2019 to present

87,595 New Enrollments since 3/6/2020

26.6% Increase in enrollments in 60.5 weeks



Current Medicaid enrollment by  
County and Percentage increase  
in enrollments since March 6, 2020

**25,193**  
**31% increase**

**251,299**  
**27% increase**

**53,276**  
**33% increase**

**84,846**  
**21% increase**



## Since March 6, 2020:

Total Medicaid Applications Received:  
**105,755**

Total New Medicaid Enrollments:  
**87,595**

Percentage of Applications Eligible for Medicaid:  
**82.8%**



# **1115 WAIVER UPDATE**



## Med-QUEST (MQD) received approval for its Section 1115 waiver renewal in 2019

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- The 1115 demonstration waiver has been in effect since 1994.
- On July 31<sup>st</sup>, 2019, the Centers for Medicare and Medicaid Services (CMS) approved MQD's 1115 waiver renewal request.
- The waiver allows MQD to operate a managed care program, provide certain specialty services, and expand eligibility for certain specific population groups.
- This renewal authorizes the waiver for another five years, from August 1, 2019 to July 31, 2024.



# Home- and Community-Based Services (HCBS) will continue under the Demonstration

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- Hawai'i is one of a few states that has authorization for HCBS through its 1115 waiver.
- Other states typically have one or more 1915 waivers that authorize HCBS.
  - Dept of Health/ Developmental Disabilities Division operates the only 1915 waiver in Hawai'i.
- CMS agreed to let Hawai'i continue to use the 1115 as the vehicle until at least 2024.
  - MQD must put into place more reporting requirements for HCBS
  - Added reporting requirements to recent QI contract effective 7/1/21



## Beyond Clinic Walls: Supportive housing for beneficiaries who are chronically homeless

- CMS approved MQD's §1115 renewal 7/31/2019 to provide "Community Integration Services," better known as supportive housing services.
- Supports for people to transition from homelessness or institutions like moving costs, utilities and rentdeposits (payer of last resort)
- Supports for individuals that are homeless **or** at-risk of homelessness **and** meet a needs-based criteria:
  - A mental health or substance use disorder (SUD) need; or
  - A complex physical health need.
- Health plans and providers to provide services that will help obtain and maintain housing.
- MQD issued guidance recently and we are working with health plans for continued improvements



Aloha United Way Homeless Program



# Community Transition Services

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- MQD asked to expand the services available under CIS in the waiver renewal to better support individuals experiencing homelessness.
- MQD has been given authorization to provide the following services:
  - Transitional Case Management Services
  - Housing Quality and Safety Improvement Services
  - Legal Assistance
  - Securing House Payments
- MQD is currently working internally and with stakeholders and health plans on implementing these additional services



## Update: CMS Approvals affecting the 1115 Waiver

- Hawaii Behavioral Health Services Protocol approved 9/1/20 and effective through 7/31/24
  - Attachment E in the 1115 Waiver
  - Describes the general and specialized behavioral health benefits available to Medicaid members
  - Describes what entity provides these services

## CMS Approvals affecting the 1115 Waiver

- 1115 Demonstration Waiver Evaluation Design approved 10/14/20 and effective through 7/31/24
  - Attachment A in the 1115 Waiver
  - Objectives of the Evaluation Design
  - Designed to focus on 5 priority areas:
    - Primary Care
    - Social Determinants of Health
    - Home and Community Based Services
    - Community Integration Services and Community Transition Services
    - Improved Data Quality for Immunization-Related Performance Measures
  - Utilizes a variety of research and statistical approaches to assess the impacts and outcomes of the Demonstration interventions and strategies.

# CMS Approvals affecting the 1115 Waiver during the COVID-19 Public Health Emergency

- Appendix K approved 4/8/20
  - During the COVID-19 Public Health Emergency (PHE) the State is allowed temporary or emergency specific amendments/changes to our existing 1115 Waiver
  - The changes are time limited and tied specifically to individuals impacted by the emergency
- Appendix K approved 9/25/20
  - Temporarily adds retainer payments to address emergency related issues
  - Retainer payments allow a provider to continue to bill for individuals who are enrolled in a program or who are receiving a HCBS service when circumstances prevent the individual from receiving the service
- Appendix K approved 3/25/21
  - Extends the Appendix K flexibilities previously approved to 6 months after the PHE ends

# CMS Approvals affecting the 1115 Waiver during the COVID-19 Public Health Emergency

- PHE 1115 Demonstration Waiver Evaluation Design effective through 60 days after the PHE expires
  - Key objective:
    - Provide medical assistance (as required by the 1115 waiver) during the COVID-19 PHE even though certain requirements cannot be followed during the PHE
    - Make sure the providers are paid and not sanctioned for noncompliance
  - This evaluation will test how the waiver and the expenditure authorities affected the state's response to the PHE and how the flexibilities affected coverage and expenditures

# Update on Waiver

## QUEST (Hawaii Medicaid): Health Care Delivery System

- **QUEST Integration:** 99.9% of Medicaid beneficiaries have access to most health care services using managed care via health plans, including long term care services.



- **Re-procurement for QUEST Integration:**
  - Awards – March 2021; AlohaCare, HMSA, Kaiser (Oahu/Maui), 'Ohana and United Healthcare
  - Contract Start: 7/1/2021
- **Community Cares Services:** Specialty Mental Health managed care plan for specialty mental health services for individuals with serious mental illnesses.
  - RFP Release: 11/06/2020; Contract Award – 'Ohana Health Plan; Contract start: 7/1/2021

**RFP/Contract focus areas related to waiver:** Social determinants of health; Community Integration Services and Community Transition services; Integration of Behavioral Health; Investment in Primary care; Integration of health for people with complex health and social needs via new care models.

# **QUEST INTEGRATION DECISION BOOKLET**





A photograph of a lush field of taro plants. The plants feature large, vibrant green, heart-shaped leaves with prominent veins. The leaves are densely packed, creating a thick canopy. In the background, some dark, vertical stalks and a small portion of a person's blue clothing are visible. The word "Mahalo!" is written in a large, white, sans-serif font across the middle of the image.

**Mahalo!**