

COVID-19 Vaccination Roll Out: Frequently Asked Questions (FAQs) 1-25-21

Question(s)	Answer(s)
Where can I get the consent for Oahu?	DOH/OHCA will be emailing/ mailing a copy of the consent form to ARCH homes and CCFH caregivers to complete before your scheduled appointment.
Can I collect electronic signatures on the consent forms - in other words, could we use a service like DocuSign for the POAs?	Yes.
Should the consent form be signed before the scheduled appointment?	Yes.
My resident has an OPG (Office of Public Guardian). How do I get the consent signed?	OPG will email the signed consent form to the ARCH homes and CCFH caregivers. There is no action needed by the case manager or caregiver.
Can my resident sign the consent form instead of the POA if she is competent? (Competency is a legal term, prefer use "has capacity" which is determined by physicians.)	Yes.
How many days ahead of time can we sign the consent form?	As soon as possible. Please have all consent forms signed and ready for the pharmacy <u>before</u> the scheduled appointment. This is a very important step to have consents ready before pharmacies arrive.
What if the consent was not received in time of appointment (family/POA was out of town or late)?	The assigned pharmacy will not be able to administer the vaccine to that resident. The pharmacies are only making one trip for first shot and one trip for second shot. There are no in-home make up shot days. Please contact your case manager or your healthcare provider for other vaccine locations.
What do I do with the consent form after it is signed by the resident?	Please hold on to all the signed consent forms for your household. Provide all the forms to the pharmacy at your scheduled appointment.
Can their PCP can sign the consent form if they don't have POA or Legal Guardian?	Yes, if PCP understands the liability for consent on behalf of a patient.
My resident has dementia and unable to sign the consent. She does not have POA or guardian to sign the consent. What should I do?	Please consult with PCP or get a surrogate form signed. Interested parties like other family members can designate a surrogate to represent the patient or the patient can designate a surrogate, which must be documented but then this surrogate can sign the consent. Social worker can assist.
Where can I get the surrogate form?	https://www.hawaii.edu/uhelp/files/UHELPDeclarationofSurrogateModelForm.pdf Also, a copy of the surrogate form was emailed to the CCFH
Can a verbal consent be ok?	Yes. Please have documentation of verbal consent and obtain name/signature from witness. Please note that most pharmacies will not accept a verbal consent, so this is pharmacy dependent. Pharmacies would prefer a faxed copy of a consent but really depends on what pharmacies are willing to accept.
My resident does not have an email address, is this required on the consent?	No. The email address is optional, and you can leave blank.

Can I call the pharmacy to make an in-home appointment?	No. The assigned pharmacy will be contacting the primary caregivers by phone or email.
Will other household members be able to get the vaccine?	Yes. Other household members 18 years and older can get the vaccine. They will need a signed consent form. .
Are caregivers to be vaccinated the same time as the residents? Can substitute caregivers who don't live in the same home get the vaccine?	Yes. Caregivers, substitute caregivers, other household caregivers 18 years+ must be scheduled to receive the vaccine together <u>at the primary caregiver's home</u> on the same date and at the same time. Appointments are made by home not individual.
Can other staff in care homes who have interaction with residents be eligible to receive the vaccine too?	Yes.
Can caregivers and residents get the vaccine at a drive thru site?	On Oahu, the state recommends that all Community Care Foster Family Homes (CCFFH) and Adult Residential Care Homes (ARCH)/Expanded-ARCH schedule for an in-home vaccination appointment. The plan is different for each island.
What if I don't have a government issued I.D.?	Alternative forms of identification will acceptable. Please let your pharmacy know what kind of alternative identification you do have before the scheduled appointment.
My residents family member has the hard copies of government issued I.D. and insurance card. Will the pharmacy accept a copy of the required documents?	Yes.
Does type of health insurance matter?	No. The type of health insurance does not matter. Please share all insurance information with the pharmacy.
Can I get the vaccine if I do not have medical insurance?	Yes. The vaccine cost is free.
Is the Vaccine Free? If so, why do they need the Medical Insurance?	Yes, the vaccine cost is free. However, the pharmacy may bill your medical insurance for the administration of the vaccine.
Is the vaccine mandatory?	Getting the vaccine is not mandatory. You may consult with your healthcare provider.
Can you refuse to get the vaccination?	Yes. Caregivers should report to the case managers the reason why the resident/family is refusing to get the vaccination.
Can my resident get the vaccine with PCP (primary care physician) instead?	No, the vaccine is not yet available through the PCP.
Can my hospice resident get the vaccine?	Yes, but it is optional. Please consult with your healthcare provider.
What if caregivers are unable to bring their resident outdoors?	Please let the pharmacy know about this situation when they call you to schedule a vaccination visit.

What if I'm sick on day of my scheduled vaccination appointment? OR What if only 1 resident is sick and the rest of residents is ok as well other people in a home do we have to cancel our appointment still?	You will need to contact the pharmacy before the appointment. The pharmacy will decide if the other residents in the home can be vaccinated as scheduled. If appointment will occur, make sure the sick resident is in their room and not waiting in the garage/outside with the rest of the residents and caregivers.
I had a history of with COVID-19, can I still need to get the vaccine?	Yes. You may consult with your healthcare provider. However, if you had Covid within the past 3 months the vaccine <u>is not</u> indicated.
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What if my resident is hospitalized or in the ER?	You will need to inform the pharmacy. The other household members, caregivers and residents can still be vaccinated.
What if a new resident is admitted after vaccination visit?	The resident will need to receive the vaccine from another site. Please contact the resident's case manager or healthcare provider for other vaccine locations.
What is the process for administering the 2nd shot?	The pharmacy will schedule the 2 nd vaccine at your home when they administer the first dose. The 2nd vaccine appointment will be scheduled with the same pharmacy that administered the 1st vaccine.
Is the vaccine safe for pregnant or breastfeeding women to receive the vaccine?	Please consult with your healthcare provider.
I am usually allergic to eggs, can I take the vaccine?	Please consult with your healthcare provider if you know you have known allergies. A person with egg allergies is not a contraindication for the vaccine.
What are the major side effects of the vaccine?	Tenderness at the site of the injection is common. Some have headaches, body aches but usually last one to two days. Please call your PCP if the site effects bother you.
Can you take an allergy medicine, like Bendedryl, before taking the vaccine?	Please consult with your healthcare provider.
Can a person who has been vaccinated still contract COVID-19?	Yes, but the vaccine is 95% effective in preventing COVID-19.
In Moderna's vaccine, other than the nucleoside-modified messenger RNA, is it true that the other ingredients include vinegar and certain glycerols?	For more information on Moderna vaccine, please refer to the Centers for Disease Control and Prevention (CDC) website and Food and Drug Administration (FDA) Moderna Fact Sheet.