

Med-QUEST Division
Pay-for-Performance Hospital Quality Program
August 6, 2026



Med-QUEST,
DHS

Meeting Logistics

- This meeting will be recorded
- Slides will be emailed to hospitals after today's meeting
- Questions during the meeting?
 - Use Teams to raise your hand at any time or type your question in the chat
- Questions after the meeting?
 - Email mqdcso_inquiries@dhs.hawaii.gov with the Subject Line – **Hospital Quality**. You should also include one of the following Milliman addresses:
 - HSDF: HI.MQD.Quality.HSDF@milliman.com
 - All other measures: HI.MQD.Quality@milliman.com



Agenda

- HSDF File Updates
- Quantitative Reporting Template Updates
- Website Overview
- Next Steps, Reminders, & Questions



HSDF FILE UPDATES



HSDF File Updates - Overview

The HSDF supplemental file template has been updated to incorporate Race, Ethnicity and Language (REaL) data collection efforts

Key changes:

- The revised template is labeled as version 2.0 (v2.0)
- Starting in 2026 Q3, hospitals will need to submit two CSV files:
 - HRSN screening file
 - REaL screening file
- On the “Introduction” tab, template changes are noted within the change log
- When loading files to the MFT, please align file names with the requested format which includes a submission version extension. Examples shown in the v2.0 template note:
 - Hospital A_HRSN_2026_Q3_v1.csv
 - Hospital A_REaL_2026_Q3_v1.csv



HSDF File Updates - FAQ

On the Managed File Transfer (MFT), “AHCCCS” is asking me to reset my password. Is this a phishing trick?

- No. The Hawaii Prepaid Medical Management Information System (HPMMIS), including the MFT is maintained by the Arizona Medicaid (Arizona Health Care Cost Containment System or AHCCCS)
- Please update your password as required by AHCCCS

For “Preferred language” I do not see an Office of Management and Budget (OMB) reference list to map to. How should language be supplied?

- Hospitals indicated that many languages are available to patients when selecting preferred language
- Med-QUEST is allowing any language, selected by the patient, to be used for the preferred language
 - Patient language should be preferred (i.e. a single, preferred language)
 - Only one language is to be submitted and should not contain commas



QUANTITATIVE REPORTING TEMPLATE UPDATES



Submission Dates

The quantitative reporting template was delivered to hospitals on April 28th.

There are **two different** submission dates for the quantitative reporting template:

1. Baseline Data Reporting Submission (Measurement period 1/1/2025 – 12/31/2025)

- Hospitals eligible for measures 4 or 7 will need to submit the template by **August 31, 2026**
- Submission is required to be eligible for the fall interim payment

2. Annual Data Reporting Submission (Measurement Period 1/1/2026 – 12/31/2026)

- Hospitals eligible for measures 3, 4, 6, or 7 will need to submit a **new** template by **March 31, 2027**

Templates should be sent via e-mail to Mary Bedell at mbedell@hah.org



Baseline Reporting Draft Submission Timeline

The proposed process is for the baseline data (1/1/2025 – 12/31/2025) reporting submission. If hospitals find the draft submission helpful, we can also consider following a similar process for the annual data reporting submission.

July 2026

- Office hours were held to address hospital questions.

August 2026

- **August 15th:** deadline for submitting **optional** draft of quantitative reporting template.
- MQD and Milliman review trial submissions and provide feedback, clarification, and technical assistance as needed.
- Hospitals make any desired adjustments to their reporting processes prior to the required submission.
- **August 31st:** final version of the quantitative reporting template due for participating hospitals for Measures 4 and 7. This is **required** to be eligible for a fall interim payment.



MQD WEBSITE



MQD Website - Overview

The MQD website is now live!

The goal of the website is to provide hospitals with the most up to date information and resources for the Hospital Pay-for-Performance Program. <https://medquest.hawaii.gov/en/plans-providers/hospital-quality.html>



The screenshot displays the Med-QUEST Division website. At the top, there are three logos: the State of Hawaii seal, the Department of Human Services seal, and the Med-QUEST logo. To the right of these logos is the text "State of Hawai'i Department of Human Services" and "Med-QUEST Division". Below the logos is a navigation bar with links: HOME, ABOUT, MEMBERS & APPLICANTS, PLANS & PROVIDERS, RESOURCES, and FAQ. Below the navigation bar is a breadcrumb trail: Home > Plans & Providers > Hospital Quality. The main content area has the heading "Hospital Quality" and a subheading "Med-QUEST Hospital Quality Pay for Performance Program". The text describes the Hospital Quality Pay for Performance (P4P) program as a collaborative effort to further the mission of administering innovative and high-quality healthcare programs with aloha to empower Hawai'i's residents towards improved and sustained wellbeing. It states that in 2026, the program will pay up to \$100 million in Medicaid incentive payments to Hawai'i hospitals that meet specific quality goals. Below this is a section titled "Contact Information" which provides email addresses for comments and questions regarding the program: hi.mqd.quality@milliman.com and mqdcso_inquiries@dhs.hawaii.gov, and mentions the Subject Line – Hospital Quality.

MQD Website – How to Get There



Three ways to reach the hospital quality page

- Direct link: <https://medquest.hawaii.gov/en/plans-providers/hospital-quality.html>
- From the Med-QUEST home page: expand the “Plans & Providers” drop-down, then select “Hospital Quality.”
- From the Med-QUEST home page: type “hospital quality” into the search bar.



MQD Website - Policy

The policy tab houses all relevant memos for the Pay-for-Performance Program.

- 2026 P4P Memo
- 2025 P4P Memo
- Coding Guidance for Health-Related Social Needs Screening
- **Coming soon:** 2027 P4P Memo

Policy

Resources

Upcoming Due Dates

Hospital Meetings

Policy

- QI-2607 FFS 26-03 CCS-2602 HOSPITAL QUALITY PAY FOR PERFORMANCE GUIDANCE FOR MEASUREMENT YEAR 2026
- QI-2521A FFS 25-08A CCS-2507A HOSPITAL QUALITY PAY FOR PERFORMANCE GUIDANCE FOR MEASUREMENT YEAR 2025
- QI-2517 FFS 25-07 CCS-2506 CODING GUIDANCE FOR HEALTH-RELATED SOCIAL NEEDS SCREENING



MQD Website - Resources

The resources tab contains data submission templates along with frequently asked question guides.

- 2026 Quantitative Reporting Template
- 2025 and 2026 Hospital Supplemental Data File
- MFT FAQ Guide

[Policy](#) [Resources](#) [Upcoming Due Dates](#) [Hospital Meetings](#)

Resources

- [2026 MQD Hospital Quality Measures Annual Report \(Quantitative Measures #3, 4, 6, 7\)](#)
- [2025 and 2026 MQD Hospital Quality Measure 5 HRSN Screening Supplemental File Template_CSV Specifications v1.2](#)
- [Secure Managed File Transfer \(MFT\) Frequently Asked Questions](#)
 - Request access to the MFT by submitting the [DHS 1188 fillable form](#) to MQDHELPDESK@dhs.hawaii.gov or print and fax to 808-692-7966, Attention: MQD Help Desk.



MQD Website – Upcoming Due Dates

The upcoming due dates tab lists out the deliverables with are coming due. These dates can also be found in Appendix D of the 2026 P4P memo.

If there is a blanket extension for all hospitals, the new due date will be reflected here. It does not reflect extension requests for individual hospitals.

Policy

Resources

Upcoming Due Dates

Hospital Meetings

Upcoming Due Dates

The following due dates do not reflect MQD-approved exceptions for individual hospitals. A comprehensive list of deadlines can be found in Appendix D: Deadline Summary of [QI-2607 FFS 26-03 CCS-2602 HOSPITAL QUALITY PAY FOR PERFORMANCE GUIDANCE FOR MEASUREMENT YEAR 2026](#)

#	Measure Name	Reporting Element	Due Date	Delivered By	Data Source	Tied to Interim Payment
5	Healthy Hawai'i: HRSN Screening	5.b.i. Q2 (4/1/26 - 6/30/26) HRSN Data Reporting	07/30/26	Hospitals	Hospital EMR	Yes, Fall 2026
4	Hawai'i AIM: Percent of Pregnant and Postpartum People with SUD who Received or Were Referred to Recovery Treatment Services	Baseline (1/1/25 - 12/31/25) Data Reporting	08/31/26	Hospitals	Perinatal Quality Collaborative	Yes, Fall 2026



MQD Website – Hospital Meetings

The hospital meetings section includes links to 508 compliant slide decks and recordings of hospital workgroup meetings.

A schedule of upcoming meetings is also included.

If you do not have a meeting on your calendar or would like to add a team member, reach out to both:

- hi.mqd.quality@milliman.com
- mqdcso_inquiries@dhs.hawaii.gov

Subject Line: **Hospital Quality**

Policy	Resources	Upcoming Due Dates	Hospital Meetings
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Hospital Meetings

Participating hospitals are invited to attend recurring Hospital Quality Pay for Performance workgroup meetings to discuss program planning, implementation, and best practices. The meetings are typically recorded, and meeting materials are distributed afterwards. Contact hi.mqd.quality@milliman.com and mqdcso_inquiries@dhs.hawaii.gov with the Subject Line – **Hospital Quality** for information on program meetings.

Upcoming Hospital Workgroup Meetings

- July 23rd
- August: 6th and 20th
- September: 3rd and 17th

Prior Hospital P4P Workgroup Meeting Materials

Hospital Quality P4P Program Workgroup Meeting: 6/18/26
[Link to PPT](#)
[Link to Recording](#)

Hospital Quality P4P Program Workgroup Meeting: 5/21/26
[Link to PPT](#)
[Link to Recording](#)



MQD Website – Suggestions

Are there any materials that you think would be helpful to include on the website?

If so, email both of the following:

- hi.mqd.quality@milliman.com
- mqdcso_inquiries@dhs.hawaii.gov

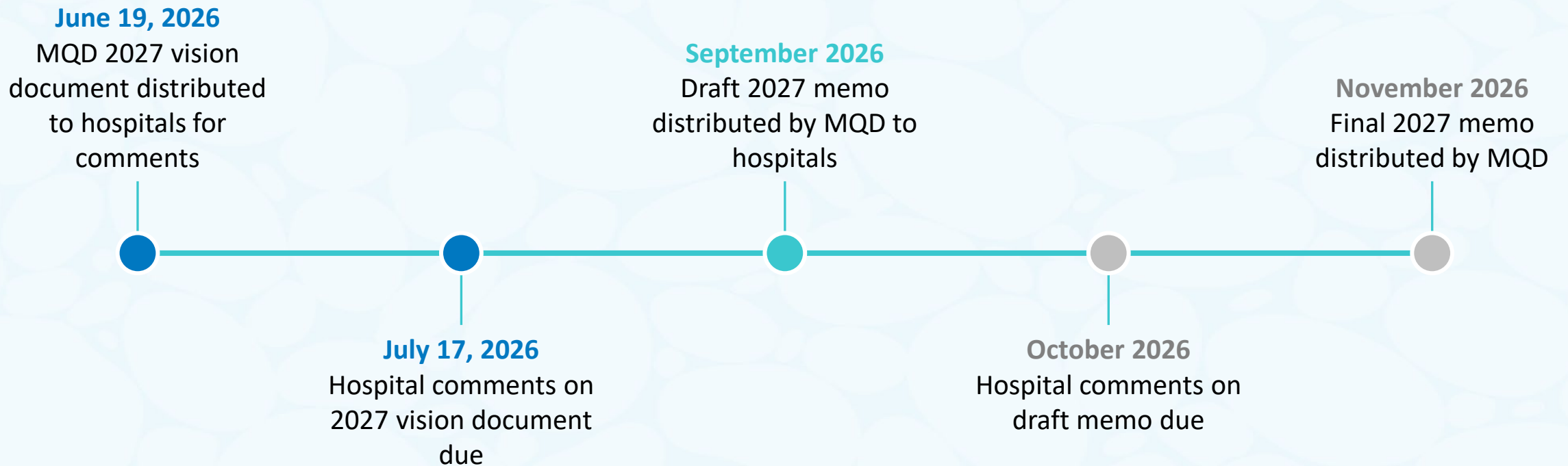
Subject line: **Hospital Quality**



NEXT STEPS & REMINDERS



2027 P4P Program – Next Steps



● Complete

● In Progress

● Not Started



Upcoming Q3 Deliverables

Reporting Element	Due Date (as specified in 2026 Memo)	Submission Process
Measure 4: Percent of Pregnant and Postpartum People with SUD who Received or Were Referred to Recovery Treatment Services Baseline Data (1/1/25 – 12/31/25)	8/31/26	Hospitals to submit Quantitative Measure Hospital Reporting Template to HAH
Measure 7: Safe Use of Opioids – Concurrent Prescribing Baseline Data (1/1/25 – 12/31/25)	8/31/26	Hospitals to submit Quantitative Measure Hospital Reporting Template to HAH
Measure 1: Reduce ED Visits for Medicaid Managed Care with 4 or more Visits MP Q1 (1/1/26 - 3/31/26) & FFQP (4/1/2025 -3/31/2026)	9/28/26	HAH to send data to MQD
Measure 2: Q1 Reduce Hospital-Wide Readmission Rates for Medicaid Managed Care Members	9/28/26	HAH to send data to MQD



Upcoming Q4 Deliverables

Reporting Element	Due Date (as specified in 2026 Memo)	Submission Process
Measure 5: Healthy Hawai'i HRSN Screening Q3 (7/1/26 - 9/30/26) HRSN Data Reporting w/ Appendix A& C REaL	11/02/26	Hospitals submit via MFT
Measure 1: Reduce ED Visits for Medicaid Managed Care with 4 or more Visits MP Q2 (4/1/26 - 6/30/26) & FFQP (7/1/2025 - 6/30/2026)	12/29/26	HAH to send data to MQD
Measure 2: Q2 Reduce Hospital-Wide Readmission Rates for Medicaid Managed Care Members	12/29/26	HAH to send data to MQD
Measure 5: Domain Element Completion	12/31/26	Hospitals to submit to HAH
Measure 5: Updated roadmap	12/31/26	Hospitals to submit to HAH



Upcoming Meetings

Upcoming Workgroup Meetings (all HST):

- August: 20th (9-10 a.m.)
- September: 17th (9-10 a.m.)
- Mid-November: TBD



A photograph of a lush field of taro plants. The plants have large, heart-shaped green leaves with prominent veins. The leaves are densely packed, and some show signs of being eaten, with small holes visible. The background is slightly blurred, showing more of the same plants. The word "Mahalo!" is written in a large, white, sans-serif font across the middle of the image.

Mahalo!