

Med-QUEST Division
Pay-for-Performance Hospital Quality Program
July 9, 2026



Med-QUEST, DHS

Meeting Logistics

- This meeting will be recorded
- Slides will be emailed to hospitals after today's meeting
- Questions during the meeting?
 - Use Teams to raise your hand at any time or type your question in the chat
- Questions after the meeting?
 - Email mqdcso_inquiries@dhs.hawaii.gov with the Subject Line – **Hospital Quality**.

You should also include one of the following Milliman addresses:

- Measure 5.b Improve HRSN and Demographic Data (HSDF):
HI.MQD.Quality.HSDF@milliman.com
- All other measures: HI.MQD.Quality@milliman.com



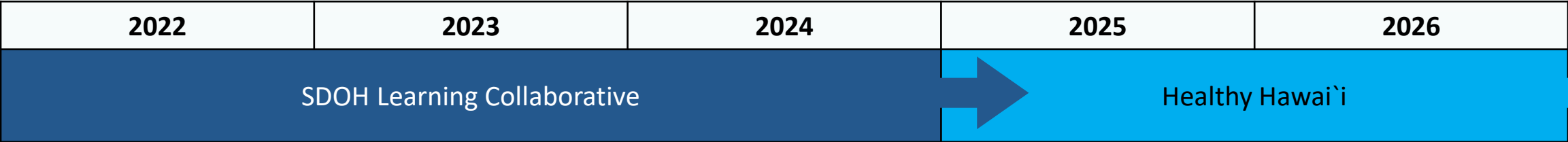
Agenda

- REaL Data Collection (45 min)
- Reminders - Upcoming Deliverables & Workgroup Meetings (5 min)
- Questions



SDOH Learning Collaborative and Healthy Hawai`i

MQD publishes first P4P Memo and increases hospital technical support



2022

- Integrate Social Risk Factor Screening process as a practice standard for Medicaid Patients

2023

- Demonstration of screening within system/EHR implementation with clinical workflow documentation
- Use of MQD Data Collection Tool
- Documentation of SDOH screening via claims

2024

- Screen & code for all Medicaid patients that are 15 years or older at time of admission for 5 health-related social needs (HRSNs)
- Report screening rates by HRSN

2025

- Health Equity Collaborative
- REaL Data Alignment
- Assess REaL Completeness
- Continue SDOH documentation via claims or begin submission of HSDF

2026

- Continue Health Equity Collaborative
- Continue REaL Data Alignment
- Submission of HSDF Quarterly



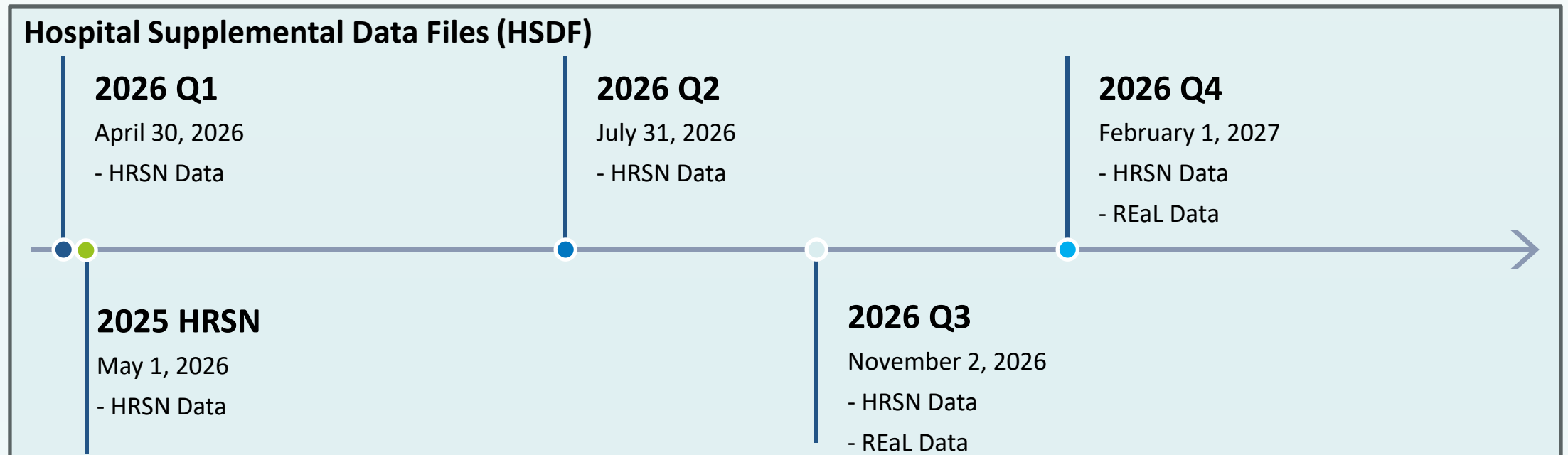
REAL DATA COLLECTION



REaL Data Collection

Beginning in Quarter 3 of 2026, member level race, ethnicity, and language (REaL) data elements must be collected and reported for members with encounters occurring during the reporting period

- Quarter 3 Reporting Period: July 1, 2026 – September 30, 2026
- Due: Monday, November 2, 2026



REaL Data Collection - Submission

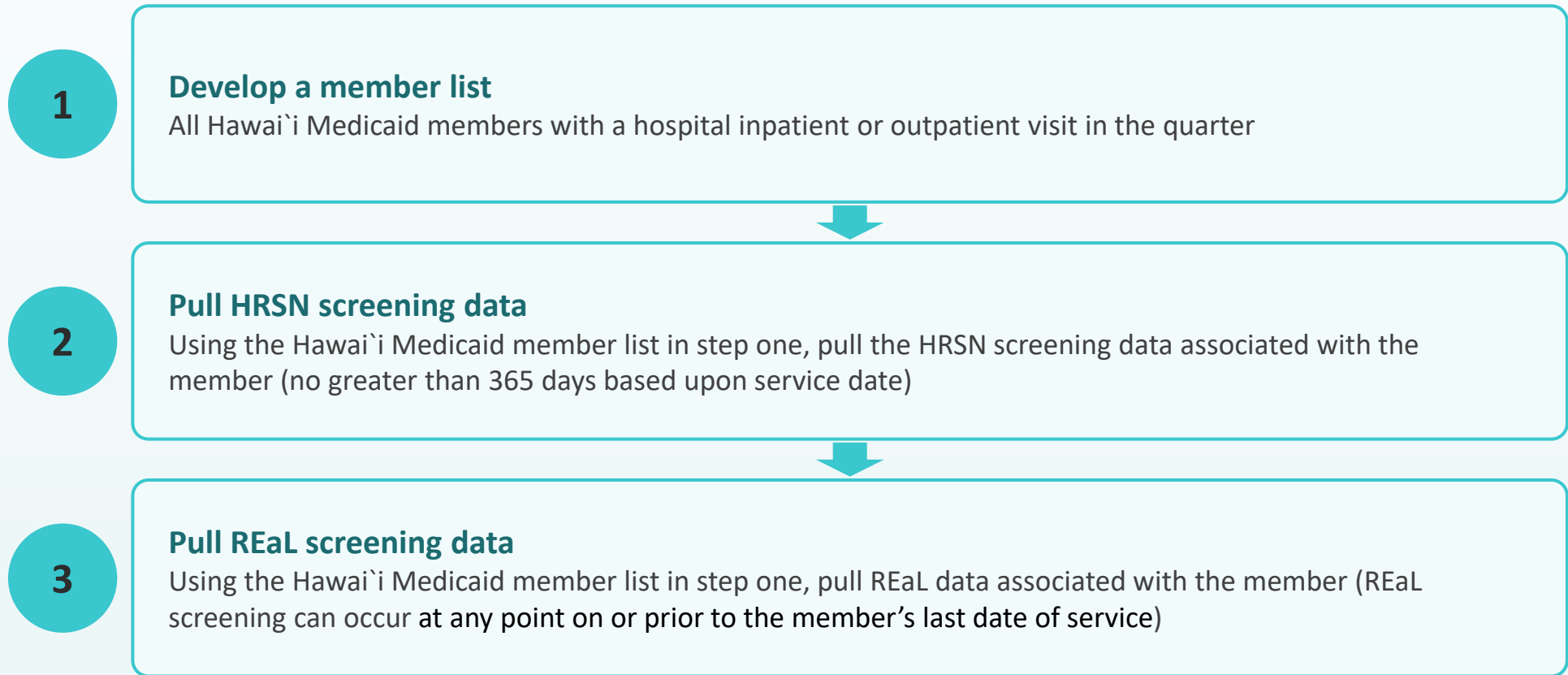
Which patients are included in REaL data submission?

- Hawai'i Medicaid members seen at your facility that are eligible for HRSN screening data submission, will also be considered eligible for REaL data screening and submission
- While the HRSN screening measure contains measure cadence (i.e. within 365 days of encounter), REaL screening does not have a re-screening requirement
 - The date of a patient's REaL screening can occur at any point on or prior to the member's last date of service
 - If your facility's REaL screening is updated, we encourage patients to be re-screened
 - If your facility has internal screening cadence requirements, patients should be re-screened based upon your facility's protocol



REaL Data Collection – Analytic workflow

Illustrative analytic workflow:



REaL Data Collection – Template Goal

Template Goal: Develop a single data submission template for hospital REaL submission

The template must:

- Be reported at the member level
- Document when the screening was completed
- Capture a single preferred language
- Allow for multiple races
- Allow for multiple ethnicities
- Map to the OBM combinations of race and ethnicity

Hawaii Department of Human Services, Med-QUEST Division. (2026, March 12). 2026 hospital quality pay-for-performance program (QI-2607 FFS 26-03; CCS-2602). [https://medquest.hawaii.gov/content/dam/formsanddocuments/provider-memos/ccs-memos/ccs-memo-2026/QI-2607%20FFS%2026-03%20CCS-2602%202026%20Hospital%20Quality%20P4P_final%203.12.2026%20\(part%201\)%20-%20signed.pdf](https://medquest.hawaii.gov/content/dam/formsanddocuments/provider-memos/ccs-memos/ccs-memo-2026/QI-2607%20FFS%2026-03%20CCS-2602%202026%20Hospital%20Quality%20P4P_final%203.12.2026%20(part%201)%20-%20signed.pdf)



REaL - Language Collection

Language collection notes:

- Is English your preferred language?
- When “no,” preferred language should be documented

Proposed data collection using existing template:

#	Data Field Name	Abbreviated Data Field Name	Data Type	Format	Values List	Value Definition (If Applicable)
48	Member screened for REaL	MEM_REAL_SCREEN	Numeric	Value within 1,2	1 2	Yes No
49	Date of most recent REaL Screening	LAST_REAL_SCREEN_DATE	Date	MM/DD/YYYY	N/A	N/A
50	Is English your preferred language?	LANG_1	Numeric	Value within 1,2	1 2	Yes No
51	Preferred language	LANG_2	Character	CHAR	N/A	N/A



REaL - Race and Ethnicity Collection

Patients can identify as more than one race and more than one ethnicity

Data structure needs to allow for one or more entry per patient

To accomplish this:

- Assume race/ethnicity screening date is the same as language screening date (if EMR captures dates per element, use max date)
- Develop a new data table that allows for one or more entry
- Ensure referential integrity between tables. Check:
 - 1) If the Medicaid member is included in the quarterly HRSN screening table, and
 - 2) REaL screening (proposed data element #48) indicates “1” (value for “yes”), then
 - 3) Member Medicaid ID (field #8 on existing template) should occur at least once on the race/ethnicity template



Example OMB Combined Race & Ethnicity Collection

Race and Ethnicity Data Fields

What is your race and/or ethnicity?

Select all that apply and enter additional details in the spaces below.

- ☐ **American Indian or Alaska Native** – Enter, for example, Navajo Nation, Blackfeet Tribe of Blackfeet Indian Reservation of Montana, Native Village of Barrow Inupiat Traditional Government, Nome Eskimo Community, Aztec, Maya, etc.

Patients can select more than one race or ethnicity

- ☐ **Asian** – Provide details below.

☐ Chinese	☐ Asian Indian	☐ Filipino
☐ Vietnamese	☐ Korean	☐ Japanese

Enter, for example, Pakistani, Hmong, Afghan, etc.

Patients can select “Other” ethnicity and use a text field

- ☐ **Black or African American** – Provide details below.

☐ African American	☐ Jamaican	☐ Haitian
☐ Nigerian	☐ Ethiopian	☐ Somali

Enter, for example, Trinidadian and Tobagonian, Ghanaian, Congolese, etc.

OMB prescribed race/ethnicity combinations

- ☐ **Hispanic or Latino** – Provide details below.



OMB Race & Ethnicity – Prescribed Combinations

REaL_Code	Race	Ethnicity	Notes
RE100	American Indian or Alaska Native	Other	Text needed
RE101	American Indian or Alaska Native	Decline	
RE200	Asian	Chinese	
RE201	Asian	Asian Indian	
RE202	Asian	Filipino	
RE203	Asian	Vietnamese	
RE204	Asian	Korean	
RE205	Asian	Japanese	
RE208	Asian	Other	Text needed
RE209	Asian	Decline	
RE300	Black or African American	African American	
RE301	Black or African American	Jamaican	
RE302	Black or African American	Haitian	
RE303	Black or African American	Nigerian	
RE304	Black or African American	Ethiopian	
RE305	Black or African American	Somali	

OMB's prescribed combination results in a lookup value list including "other"

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REaL - Race and Ethnicity Draft Template

Key Table	Key Field	#	Data Field Name	Abbreviated Data Field Name	Data Type	Format	Values List	Value Definition (If Applicable)	Required?	Notes
		1	Report Number	REPORT_NUM	Numeric	Sequential value starting at 1	N/A	N/A	Yes	This should be a generated report number for each row, applied sequentially starting at 1.
↔HRSN	3	2	Facility Medicaid Provider ID	FAC_MED_PROV_ID	Character	CHAR(6)	N/A	N/A	Yes	ID must be six characters
↔HRSN	8	3	Member Medicaid ID	MEM_MEDICAID_ID	Character	CHAR(9)	N/A	N/A	Yes	Repeating value. ID must be nine characters
↔HRSN	12	4	Last date of service during reporting period (hospital outpatient encounter or hospital inpatient discharge date)	LAST_DATE_OF_SERVICE	Date	MM/DD/YYYY	N/A	N/A	Yes	
		5	Race/Ethnicity Value Code	REaL_Value	Character	CHAR	Race Ethnicity	See lookup value list	Yes	See [REaL Value Lookup] for value code list
		6	Member Race From EMR	Race_EMR	Character	CHAR	N/A	N/A	Yes	
		7	Member Race Text From EMR	Race_Txt_EMR	Character	CHAR	N/A	N/A	Yes	Use for "other"
		8	Member Ethnicity From EMR	Ethn_EMR	Character	CHAR	N/A	N/A	Yes	
		9	Member Ethnicity Text From EMR	Ethn_Txt_EMR	Character	CHAR	N/A	N/A	Yes	Use for "other"

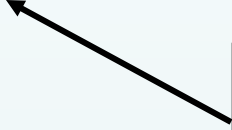
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REaL – Illustrative Data Mapping

Example 1: Member reports one race, one ethnicity and combination is found on the OMB value lookup

Report Number	Facility Medicaid Provider ID	Member Medicaid ID	Last date of service during reporting period	Race/Ethnicity Code	Member Race From EMR	Member Race Text From EMR	Member Ethnicity From EMR	Member Ethnicity Text From EMR
REPORT_NUM	FAC_MED_PROV_ID	MEM_MEDIC_AID_ID	LAST_DATE_OF_SERVICE	REaL_Code	Race_EMR	Race_Txt_EMR	Ethn_EMR	Ethn_Txt_EMR
1	123456	111111111	01/01/2026	RE600	Native Hawaiian or Pacific Islander		Native Hawaiian	



REaL_Code	Race	Ethnicity
RE600	Native Hawaiian or Pacific Islander	Native Hawaiian
RE601	Native Hawaiian or Pacific Islander	Samoan
RE602	Native Hawaiian or Pacific Islander	Chamorro
RE603	Native Hawaiian or Pacific Islander	Tongan

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REaL – Illustrative Data Mapping

Example 2: Member reports one race, multiple ethnicities and exact combinations are found on the OMB value lookup

Report Number	Facility Medicaid Provider ID	Member Medicaid ID	Last date of service during reporting period	Race/Ethnicity Code	Member Race From EMR	Member Race Text From EMR	Member Ethnicity From EMR	Member Ethnicity Text From EMR
REPORT_NUM	FAC_MED_PROV_ID	MEM_MEDIC_AID_ID	LAST_DATE_OF_SERVICE	REaL_Code	Race_EMR	Race_Txt_EMR	Ethn_EMR	Ethn_Txt_EMR
2	123456	222222222	01/02/2026	RE200	Asian		Chinese	
3	123456	222222222	01/02/2026	RE203	Asian		Vietnamese	

REaL_Code	Race	Ethnicity
RE200	Asian	Chinese
RE201	Asian	Asian Indian
RE202	Asian	Filipino
RE203	Asian	Vietnamese
RE204	Asian	Korean

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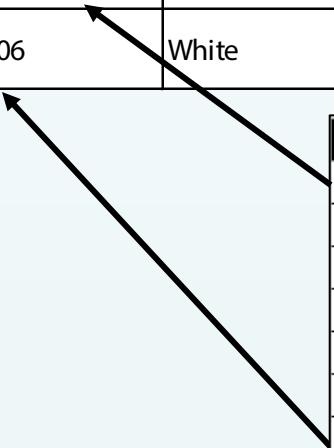


REaL – Illustrative Data Mapping

Example 3: Member reports one race, multiple ethnicities and exact combinations are not found on the OMB value lookup

Report Number	Facility Medicaid Provider ID	Member Medicaid ID	Last date of service during reporting period	Race/Ethnicity Code	Member Race From EMR	Member Race Text From EMR	Member Ethnicity From EMR	Member Ethnicity Text From EMR
REPORT_NUM	FAC_MED_PROV_ID	MEM_MEDICAID_ID	LAST_DATE_OF_SERVICE	REaL_Code	Race_EMR	Race_Txt_EMR	Ethn_EMR	Ethn_Txt_EMR
4	123456	333333333	01/03/2026	RE700	White		English	
5	123456	333333333	01/04/2026	RE706	White		Other	French

REaL_Code	Race	Ethnicity	Notes
RE700	White	English	
RE701	White	German	
RE702	White	Irish	
RE703	White	Italian	
RE704	White	Polish	
RE705	White	Scottish	
RE706	White	Other	Text needed



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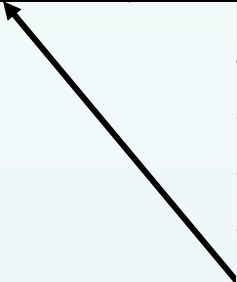


REaL – Illustrative Data Mapping

Example 4: Member reports one race, one ethnicity and combination is mapped by the facility to the OMB value lookup

Report Number	Facility Medicaid Provider ID	Member Medicaid ID	Last date of service during reporting period	Race/Ethnicity Code	Member Race From EMR	Member Race Text From EMR	Member Ethnicity From EMR	Member Ethnicity Text From EMR
REPORT_NUM	FAC_MED_PROV_ID	MEM_MEDIC_AID_ID	LAST_DATE_OF_SERVICE	REaL_Code	Race_EMR	Race_Txt_EMR	Ethn_EMR	Ethn_Txt_EMR
6	123456	444444444	01/04/2026	RE204	Asian	Asian	South Korean	

REaL_Code	Race	Ethnicity
RE200	Asian	Chinese
RE201	Asian	Asian Indian
RE202	Asian	Filipino
RE203	Asian	Vietnamese
RE204	Asian	Korean
RE205	Asian	Japanese



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REaL – Illustrative Data Mapping

Example 5: Member reports one race, and free text ethnicity

Report Number	Facility Medicaid Provider ID	Member Medicaid ID	Last date of service during reporting period	Race/Ethnicity Code	Member Race From EMR	Member Race Text From EMR	Member Ethnicity From EMR	Member Ethnicity Text From EMR
REPORT_NUM	FAC_MED_PROV_ID	MEM_MEDIC_AID_ID	LAST_DATE_OF_SERVICE	REaL_Code	Race_EMR	Race_Txt_EMR	Ethn_EMR	Ethn_Txt_EMR
7	123456	555555555	01/07/2026	RE706	White		Other	German, English and a little bit Italian

REaL_Code	Race	Ethnicity	Notes
RE700	White	English	
RE701	White	German	
RE702	White	Irish	
RE703	White	Italian	
RE704	White	Polish	
RE705	White	Scottish	
RE706	White	Other	Text needed

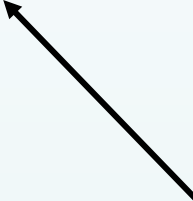
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REaL – Illustrative Data Mapping

Example 6: Member reports a non-OMB race, mapping to race “Other”

Report Number	Facility Medicaid Provider ID	Member Medicaid ID	Last date of service during reporting period	Race/Ethnicity Code	Member Race From EMR	Member Race Text From EMR	Member Ethnicity From EMR	Member Ethnicity Text From EMR
REPORT_NUM	FAC_MED_PROV_ID	MEM_MEDIC_AID_ID	LAST_DATE_OF_SERVICE	REaL_Code	Race_EMR	Race_Txt_EMR	Ethn_EMR	Ethn_Txt_EMR
8	123456	666666666	01/08/2026	RE900	Other	Afro-Caribbean	Other	Jamaican



REaL_Code	Race	Ethnicity	Notes
RE900	Other	Other	If Race "Other" is selected, Ethnicity "Other" should be applied and any reported ethnicity should be entered in the ethnicity text field (Ethn_Txt_EMR)
RE901	Decline	Decline	If Race "Decline" if ever used, Ethnicity "Decline" should be applied and any reported ethnicity should be entered in the ethnicity text field (Ethn_Txt_EMR)

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REaL – Illustrative Data Mapping

Example 7: Member declines screening

Report Number	Facility Medicaid Provider ID	Member Medicaid ID	Last date of service during reporting period	Race/Ethnicity Code	Member Race From EMR	Member Race Text From EMR	Member Ethnicity From EMR	Member Ethnicity Text From EMR
REPORT_NUM	FAC_MED_PROV_ID	MEM_MEDICAID_ID	LAST_DATE_OF_SERVICE	REaL_Code	Race_EMR	Race_Txt_EMR	Ethn_EMR	Ethn_Txt_EMR
9	123456	777777777	01/09/2026	RE901	Decline		Decline	

REaL_Code	Race	Ethnicity	Notes
RE900	Other	Other	If Race "Other" is used, Ethnicity "Other" should be applied and any reported ethnicity should be entered in the ethnicity text field (Ethn_Txt_EMR)
RE901	Decline	Decline	If Race "Decline" is used, Ethnicity "Decline" should be applied and any reported ethnicity should be entered in the ethnicity text field (Ethn_Txt_EMR)

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HRSN & REaL Data Collection

- 2026 Q2 data submission (due July 31, 2026) will contain HRSN screening data only
- 2026 Q3 data submission (due November 2, 2026) will contain both HRSN and REaL screening data
- Once REaL data template feedback has been collected and incorporated, an updated data collection template(s) will be released
- A template status update will be provided during the July 23rd meeting
- Similar to HRSN data submission, hospitals will be encouraged to submit REaL data early or provide test files for feedback



REMINDERS



Upcoming Q3 Deliverables

Reporting Element	Due Date (as specified in 2026 Memo)	Submission Process
Measure 1: Reduce ED Visits for Medicaid Managed Care with 4 or more Visits MP Q1 (1/1/26 - 3/31/26) & FFQP (4/1/2025 -3/31/2026)	6/30/26 (now extended to 9/28/26)	HAH to send data to MQD
Measure 2: Q1 Reduce Hospital-Wide Readmission Rates for Medicaid Managed Care Members	6/30/26 (now extended to 9/28/26)	HAH to send data to MQD
Measure 5.b.i: Q2 HRSN Data Reporting	7/30/26	Hospitals to submit HSDF via MFT
Measure 4: Percent of Pregnant and Postpartum People with SUD who Received or Were Referred to Recovery Treatment Services Baseline Data (1/1/25 – 12/31/25)	8/31/26	Hospitals to submit Quantitative Measure Hospital Reporting Template to HAH
Measure 7: Safe Use of Opioids – Concurrent Prescribing Baseline Data (1/1/25 – 12/31/25)	8/31/26	Hospitals to submit Quantitative Measure Hospital Reporting Template to HAH
Measure 1: Reduce ED Visits for Medicaid Managed Care with 4 or more Visits MP Q2 (4/1/26 - 6/30/26) & FFQP (7/1/2025 - 6/30/2026)	9/30/26 (now extended to 12/29/26)	HAH to send data to MQD
Measure 2: Q2 Reduce Hospital-Wide Readmission Rates for Medicaid Managed Care Members	9/30/26 (now extended to 12/29/2026)	HAH to send data to MQD



2027 P4P Program Feedback

- MQD shared a 2027 proposal concept with hospitals during the June 18th workgroup meeting and sent a 2027 Hospital P4P vision document to hospitals via email
- Hospitals can submit feedback to HI.MQD.Quality@milliman.com and mqdcso_inquiries@dhs.hawaii.gov with the Subject Line – **Hospital Quality**
- Feedback is due by next **Friday, July 17th**



Upcoming Meetings

Upcoming Workgroup Meetings (all HST):

- July: 23rd (9 – 10 a.m.)
- August: 6th (11-12 p.m.) and 20th (9-10 a.m.)
- September: 3rd (11-12 p.m.) and 17th (9-10 a.m.)

Quantitative Template Office Hours

- July 29th – July 31st
- Sign up here: [Med-QUEST: MQD Quantitative Measures Template Office Hours](#)



A photograph of a lush field of taro plants. The plants feature large, vibrant green, heart-shaped leaves with prominent veins. The leaves are densely packed, creating a thick canopy. In the background, some dark, vertical stalks and a glimpse of a blue object are visible. The word "Mahalo!" is written in a large, white, sans-serif font across the middle of the image.

Mahalo!