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Early Adopter Update

Aloha Early Adopters!

Thank you for your patience as our first groups of Early Adopters were onboarded. they are all now successfully submitting EPSDT visit data online. Med-QUEST is beginning to ramp up onboarding efforts.

Are you interested in submitting EPSDT visit data online, but have a few questions? Here are a few common questions and answers:

How will my team be onboarded?

Med-QUEST is enrolling Providers and their support staff under the billing provider. This way your team is associated in the portal. Association in the portal allows your team to have support staff prepare forms, route to the provider, and allows the provider to receive, review, and submit EPSDT visit data, all within the portal!

What do I need to do?

One of your team members will need to complete this [EPSDT User Profile Request](#). List all of your EPSDT providers and support staff who need access to the portal, then email the completed document to EPSDT@dhs.hawaii.gov.

Medicaid Provider enrollment through HOKU

Please note the approaching deadlines for Medicaid Providers to submit applications in the web-based Medicaid Provider Enrollment system, HOKU. Due to this deadline, all EPSDT providers and billing entities will need to have completed applications in HOKU prior to being onboarded to the EPSDT portal.

Instructions on how to set up a HOKU account and complete a Medicaid Provider

application in HOKU can be found [here](#). If additional assistance is needed to submit a Medicaid provider application, you can email HCSBInquiries@dhs.hawaii.gov or call 1-855-946-0399.

EPSDT Help Desk is available to take your calls!

Please call the EPSDT Help Desk, they are happy to answer your questions about the new fillable PDF or EPSDT portal.

EPSDT Helpdesk: 1-808-900-8650
Hours of Operation: 8AM to 5PM (Monday to Friday)

Sincerely,

EPSDT@dhs.hawaii.gov
[Med-QUEST Website](#)
1-808-900-8650

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