

## Communication #5 – Updates and FAQ

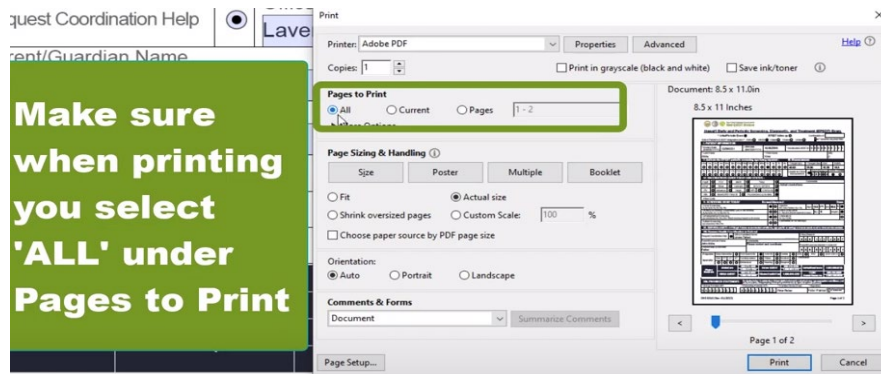
Thank you for transitioning to the new fillable [DHS 8015 and 8016 PDF](#)! We are several months into this change and have updates and answers to a few frequently asked questions to share.

### Updates:

- **Introducing the EPSDT Help Desk!**
  - Contact the EPSDT Help Desk for live assistance (M-F 8am-5pm) @ (808)900-8650.
- **Early Adopter Program**
  - Want to submit EPSDT visit data online? Complete the [EPSDT Online User Profile Request](#). List all EPSDT clinic staff and providers, and [send to MQD](#).
  - Only current Hawaii Medicaid Providers enrolled through HOKU can be onboarded to Hawaii Medicaid’s EPSDT Online. Find help with HOKU [here](#).

### Frequently Asked Questions:

- **Do I need to print both pages when mailing in the form?**
  - YES. Med-QUEST requires EPSDT providers to print and mail both page.
- **I don’t see 2 pages, how do I print page 2?**
  - Page 2 only shows on the computer screen when a comment field limit is exceeded. [Here](#) is a quick guide to help you print both pages.



- **Why are forms sent back missing screening for a certain periodic visit?**
  - To better communicate requirements for each periodic age visit, we present the [DHS 8015 EPSDT Visit Matrix](#). This matrix color codes, what activities are required, expected, or optional at each EPSDT periodic age visit.

Training support and EPSDT resources are available on the [Med-QUEST website](#).

Website: <https://medquest.hawaii.gov/EPSDT>  
 Email: [EPSDT@dhs.hawaii.gov](mailto:EPSDT@dhs.hawaii.gov)