

	HIDE SNP	FIDE SNP*
Model of care and benefits designed specifically to serve the unique needs of dual eligible individuals	✓	✓
At minimum, coordinates all services, including Medicaid fee for service benefits and grievance and appeals	✓	✓
Enhanced care coordination and care management for members enrolled in CCS and/or the I/DD Waiver	✓	✓
Screening for social risk factors of housing insecurity, food insecurity, and transportation access	✓	✓
Default enrollment	✓	✓
Exclusively aligned enrollment to integrate and centralize care across one healthcare organization	-	✓
Unified appeals and grievances	-	✓
Single care manager		✓
Single member ID card	-	✓
Integrated provider and pharmacy directory and integrated formulary	-	✓
Single member call center	-	✓