## Med-QUEST Healthcare Advisory Committee December 13, 2023



## **Med-QUEST Healthcare Advisory Committee Agenda**

- I. Welcome/Call to Order
- II. Introductions/Roll Call
- III. Review of meeting participation guidelines and process
- IV. Med-QUEST Updates Presentations on current Med-QUEST program activities
  - a. Stay Well Stay Covered Restart of the eligibility renewals process
  - b. Section 1115 Demonstration Renewal for 2024
  - c. Dual Eligible Special Needs Plans for Medicare and Medicaid Enrollees: overview and website updates
  - d. Other updates
  - e. Public Comment
- V. State Plan Amendment Presentations and Discussions
  - a. State Plan Amendment: Updates Presentation on the status of State Plan Amendments previously reviewed by the MHAC
  - b. State Plan Amendments: New Presentation of State Plan Amendments currently being submitted for CMS approval
    - i. SPA 23-0008 Payment for Medical Professional Services
    - ii. SPA 24-0002 Diabetes Prevention Program
  - c. State Plan Amendments: Coming Soon Presentation on State Plan Amendments
  - d. Public Comment
- VI. Next Meeting: Wednesday, February 21, 2024.
- VII. Adjourn



## **IV. MQD UPDATES**

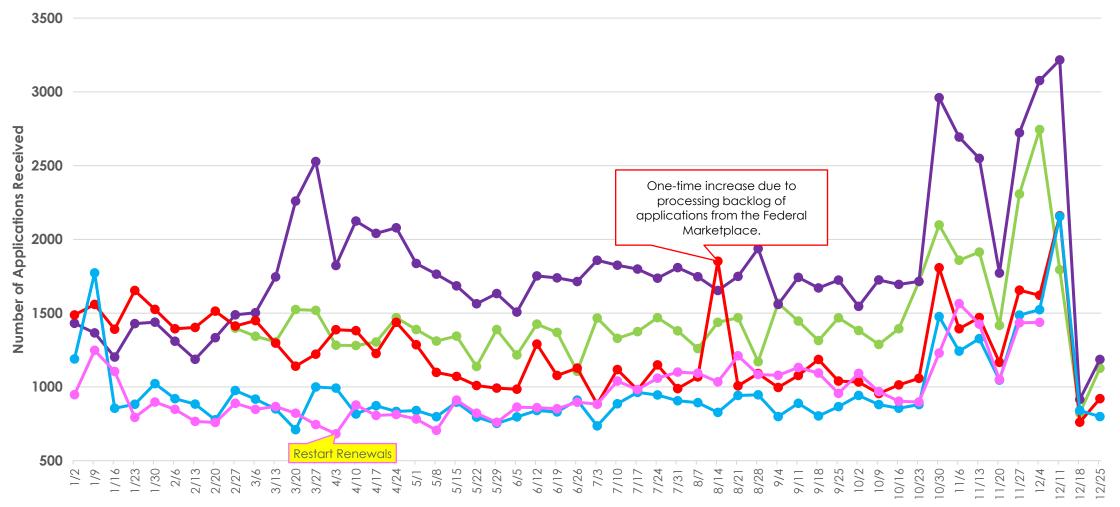
## **Stay Well Stay Covered - Re-Restart of Renewals Process**

Section 1115 Demonstration Renewal Duals Eligible Medicare/Medicaid Special Needs Plans

**Public Comment** 



### Hawai'i Medicaid Applications Received: March 2020 to March 2023 MQD Received 209,251 Applications As of April 2023-December 9, 2023 MQD has received 36,374 Applications

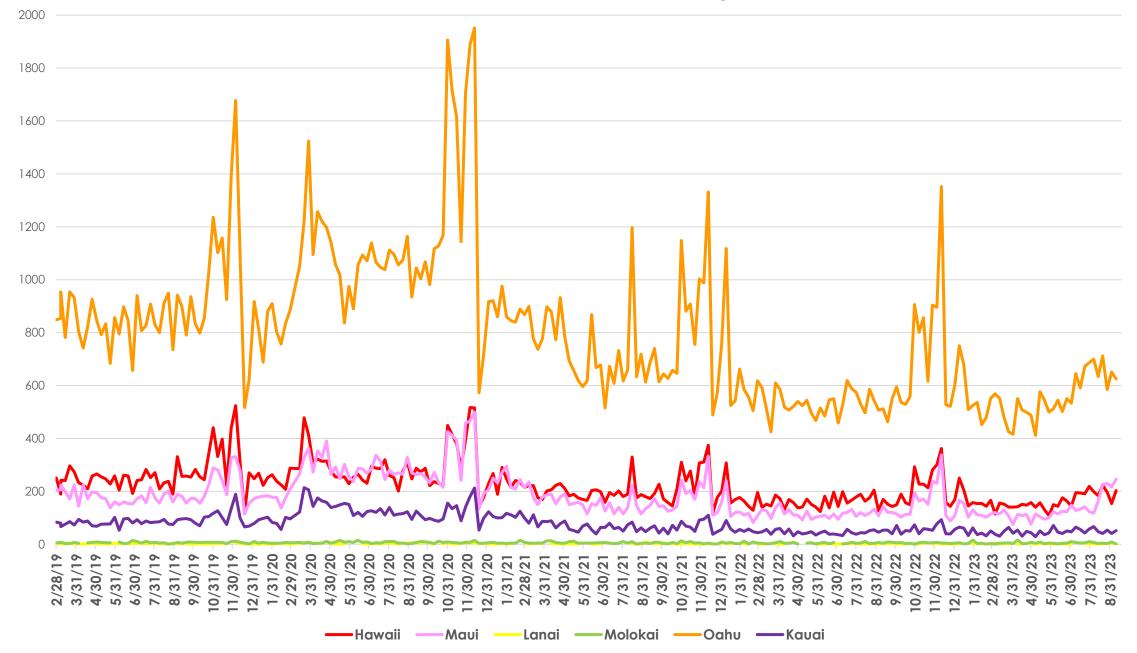


Week Beginning Based on 2022 Date and Corresponding Weeks From Previous and Subsequent Years

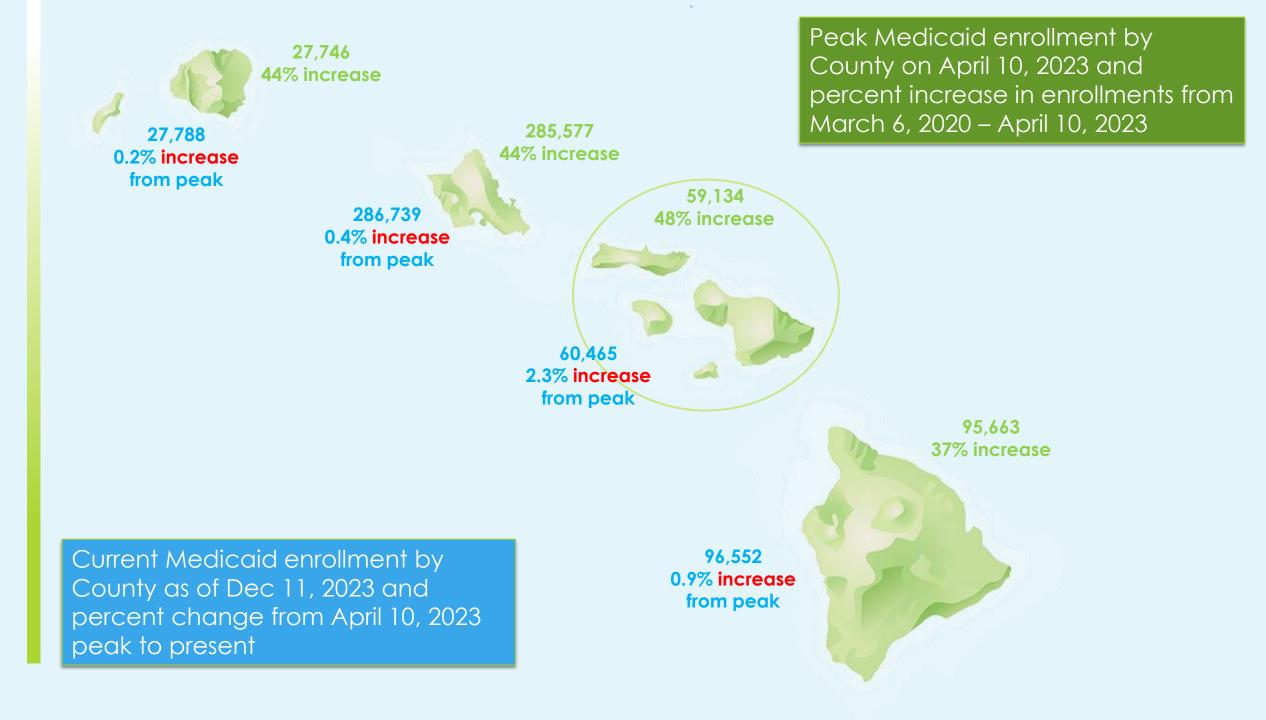


Application increase in Nov-Dec (and in Jan 2022-2023) reflects additional application activity due to the Federal Marketplace open enrollment period.

#### Applications by Island from March 2019 through September 16, 2023



#### Hawai'i Medicaid Monthly Enrollment: January 2019 to December 11, 2023 141,001 New Enrollments from 3/6/2020 – 4/10/2023 (43% Increase) 3,424 additional enrollments from 4/10/2023 to 12/11/23 (0.7% Increase from Peak Enrollment) 500,000 471,544 4/10/23 Peak MQD Enrollment Prior to Unwinding = 468,120 475,000 450,000 425,000 400,000 375,000 350,000 325,000 327,119 300.000 71412020 914,2020 11412019 3/4/2019 51412019 71412019 91412019 171/2/2019 51412020 7714/2020 91412021 114/2023 31412023 51412023 714/2023 11/2021 31412021 51412021 71412021 11/4/2021 71412022 91412022 11/4/2022 91412023 11/4/2023 19 1020 1020 11A12020 51A 21/a/2022 51/a/2022







Please know that the following applies for all Med-QUEST members statewide:

- Med-QUEST has paused terminations for the remainder of 2023, meaning coverage will continue through at least the end of this year without interruption except for those who voluntarily ask Med-QUEST to end their coverage, those who have moved out of state or those who are deceased.
- If Med-QUEST can successfully renew your eligibility at this time, we will, and a pink letter confirming your renewed coverage will be mailed to you.
- If Med-QUEST is unable to renew your coverage at this time, your renewal date will be pushed out to a new month after this pause.

**REVISED ELIGIBILITY RENEWAL SCHEDULE:** 

Renewal month listed in the letter you received in March 2023:		Your new Renewal month after the pause:
September 2023	$\rightarrow$	December 2023
October 2023		January 2024
November 2023		February 2024
December 2023		March 2024
January 2024		April 2024
February 2024		May 2024
March 2024		June 2024

#### FOR MAUI COUNTY\* ONLY:

Renewal month listed in	Your new Renewal month
the letter you received	after the pause:
in March 2023:	
September 2023	April 2024
October 2023	April 2024
November 2023	May 2024
December 2023	May 2024
January 2024	June 2024
February 2024	June 2024
March 2024	June 2024

\*All those living in West Maui as of August 2023 will not go through renewal until June 2024

These revised schedules apply to those Med-QUEST Members who have not gone through their eligibility renewal in 2023.

Please note that if our automated system is able to process your renewal without reaching out to you, you will receive a notice confirming your successful renewal. This may happen prior to the months listed above.



UPDATE! Med-QUEST stands in support of our Maui Nui community and has temporarily paused new eligibility renewals. Renewals for <u>Maui</u> County residents will begin again in April 2024 for those whose eligibility runs through May 2024.

Please note that if you previously submitted your renewal form, MQD will take appropriate action on your case.

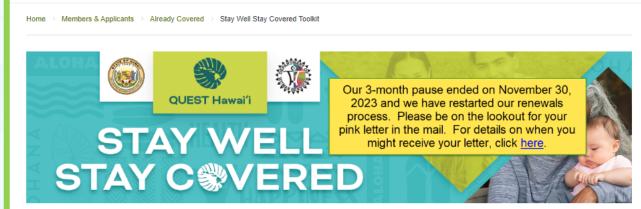
#### People who are already covered by Med-QUEST DO NOT need to take any action at this time. Their coverage will be maintained.

People who are not currently covered by Med-QUEST can apply for coverage in the following ways:

- We encourage folks who have access to computers to apply online as the fastest way to apply. <u>https://medical.mybenefits.hawaii.gov/</u>
- Those without computer access can apply over the phone by calling 1-800-316-8005. Hold times are a bit longer than usual but please stay on the line so we can be of service, We have expanded our call center hours to Monday Saturday from 7:00 am 7:00 pm.
- We have MQD staff, some Health Plan representatives and Kokua/community organizations on the ground at a variety of outreach venues who are helping with new applications.
- MQD's Eligibility Office in Wailuku is also open and ready to provide assistance M-F from 7:45 am 4:30 pm in Wailuku at Millyard Plaza, 210 Imi Kala Street, Suite 101

We've simplified the language in the renewal from and the new version of the form is translated into 18 additional languages and available on our **MQD** website





RESOURCES ~

EAO

PLANS & PROVIDERS V

Please know that the following applies for all Med-QUEST members statewide:

State of Hawai'i Department of Human Services

Med-OUEST Division

MEMBERS & APPLICANTS V

- Med-QUEST has paused terminations for the remainder of 2023, meaning coverage will continue through at least the end of this year without interruption except for
  those who voluntarily ask Med-QUEST to end their coverage, those who have moved out of state or those who are deceased.
- If Med-QUEST can successfully renew your eligibility at this time, we will, and a pink letter confirming your renewed coverage will be mailed to you.
- If Med-QUEST is unable to renew your coverage at this time, your renewal date will be pushed out to a new month after this pause.

Throughout the pandemic, all Medicaid members received continuous uninterrupted coverage amid the public health emergency. Med-QUEST Division will begin reaching out to members in March 2023 to let them know what month their eligibility will be redetermined. This eligibility renewal work will begin in April and be spread out across 12 months.

	FAQs	Press Release	Videos	Toolkit	Letters/Notices	Data/Reports	
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DHS Forms 1100B-2 (Medical Eligibility Renewal Form) Click here for Renewal Schedule

	-	-			
English					
Chinese - Simplified					
Chinese - Traditional					
Chuukese					
llokano					
Hawaiian					
Japanese					
Korean					
Kosraean					
Marshallese					
Pohnpeian					
Russian					
Samoan					
Spanish					
Tagalog					
Thai					
Tongan					
Ukrainian					
Vietnamese					

## **IV. MQD UPDATES**

**Stay Well Stay Covered - Re-Restart of Renewals Process** 

## **Section 1115 Demonstration Renewal**

Duals Eligible Medicare/Medicaid Special Needs Plans Public Comment



## Hawaii's Section 1115 Demonstration Renewal

- Hawai'i implemented its Section 1115 Demonstration on August 1, 1994, and has since renewed six times. QUEST was
  designed to increase access to health care, control the rate of annual increases in expenditures, and serve as a mechanism
  for delivery system innovation.
- Draft renewal public comment from 10/16/23-11/16/23; Submit to CMS no later than 2/1/2024 with a target submission of December 2023.

The current Section 1115 Demonstration authorizes the following:

Quest Integration Mandatory Managed Care

Hawai'i provides coverage to its beneficiaries through mandatory managed care. MQD makes capitated payments to five managed care organizations currently operating in the state.

#### **Behavioral Health**

Beneficiaries have access to standard behavioral health services through QI health plans. For some individuals, behavioral health services are provided through Community Care Services (CCS). Note: will expand SUD treatment to include contingency management.

### Home and Community Based Services (HCBS)

Hawai'i provides HCBS to support member's ability to live safely in the community in the least restrictive setting of their choice. *Note: Will add Assisted Living Facilities to At-Risk and telehealth/PHE* 

flexibilities.

### Community Integration Services (CIS)

Hawai'i provides eligible individuals with housing supports, including pretenancy supports, tenancy sustaining supports, and limited financial housing assistance (e.g., security deposit, one month rent).



### Hawaii's Section 1115 Demonstration - Renewal

New and expanded Initiatives primarily focus on health-related social needs and expanded services for specific populations to better enable the State to support a whole-person approach to care.

	Continuous Eligibility for keiki	Community Integration Services +	Nutritional Supports	Native Hawaiian Cultural/Healing Practices	Justice-Involved Population
-	Continuous Medicaid coverage to age 6 for keiki 0-6; and Two year continuous eligibility for keiki ages 6 to 19	<ul> <li>Medical Respite:</li> <li>✓ Short-term post-hospitalization stays</li> <li>✓ Recuperative Care</li> <li>Expanded Rental and</li> <li>Utility Assistance</li> <li>✓ Housing application costs;</li> <li>✓ Utility set up and up to 6 months of utility payments, including past due utility payments; and</li> <li>✓ Up to 6 months of rent, including past due payments.</li> </ul>	<ul> <li>Nutrition education</li> <li>Fruit and Vegetable Prescription/Protein Boxes</li> <li>Meals and pantry restocking</li> <li>Medically Tailored Meals and Groceries</li> </ul>	Lomilomi - the traditional healing practice of physiotherapy and massage; Ho'oponopono - the practice of peacemaking which can restore and maintain healthy relationships; Hula - a form of dance that seeks to improve health through physical activity, mindfulness practices, and social interaction. Lā'au lapa'au - an herbalist healing practice; 'Ai pono the practice of holistic nutrition therapy; Hāpai hānau - traditional birthing practices	<ul> <li>Medicaid enrolled justice-involved individuals will receive up to 90-days prior to release:</li> <li>Case management and care coordination;</li> <li>Physical and behavioral health clinical consultation services provided by carceral or in-reach community-based providers;</li> <li>Laboratory and radiology services;</li> <li>Durable Medical Equipment (DME); and</li> <li>A 30-day supply of medications, for use post-release.</li> </ul>
14	4				

## **IV. MQD UPDATES**

Stay Well Stay Covered - Re-Restart of Renewals Process Section 1115 Demonstration Renewal

**Dual Eligible Special Needs Plans for Medicare and Medicaid Enrollees** 

**Public Comment** 



# **Dual Eligible Special Needs Plans Introduction**

Individuals who qualify and are eligible for both Medicare and Medicaid are dual eligible

Dual eligible individuals qualify for a dual eligible special needs plan in Hawaii

Dual eligible special needs plans are a type of Medicare Advantage plan and help coordinate an individual's Medicare and Medicaid benefits

There are two types of dual eligible special needs plans: Highly Integrated Dual Eligible Special Needs Plans (HIDE-SNP) and Fully Integrated Dual Eligible Special Needs Plan (FIDE-SNP)



- Website URL:
  - ✤ medquest.hawaii.gov/dsnp
  - medquest.hawaii.gov/DSNP
- Additional webpage navigation:
  - ✤ medquest.hawaii.gov

	Department of Human Services <b>UEST Division</b>		<b>Q</b> SEARCH SI
HOME ABOUT V	& APPLICANTS ^ PLANS & PROVIDE	ERS Y RESOURCES Y FAQ	
2 Get Started	Already Covered	Covered Benefits	Member Forms
Apply for Medicaid	Health Plans	QUEST Integration Benefits	Provider Directory
Choose a Health Plan	Change/Update Your Information	Additional Covered Benefits	Fee-For-Service
Start Your New Health Plan	My Choice My Way	Rights & Responsibilities	Member Resources
Medicaid Programs	Going Home Plus	Grievance and Appeals	Fraud Prevention
		HIPAA	



## [additional webpage navigation continued]

Home > Members & Applicants > Get Started

#### Get Started

The Med-QUEST Division provides health care benefits to Hawai'i residents who are eligible for Medicaid through QUEST Integration.

With QUEST Integration, all eligible members of your family can choose a health plan that fits their health care needs.

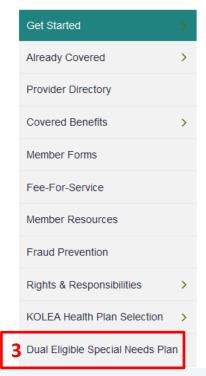
And when you reach age 65 and transition into Medicare or if you develop a disability, you won't need to change your health plan. You can stay in the same health plan.

You can choose traditional Medicare or a different Medicare Advantage plan. All QUEST Integration health plans offer Medicare plans and many provide extra benefits at no cost. Using the same health plan for Medicare and Medicaid may help you coordinate services, get more benefits, and lower your drug costs. Visit medicare.gov to learn about your options.

Fast Start: Apply Now ->

#### Step 1: Are You Eligible?

You can find out if you and your family could qualify for help paying for health insurance.









### Member Tab

- High-level overview and information for individuals who have both Medicare and Medicaid
- Dual eligible special needs plan types, overview and options
- State Health Insurance Assistance Program (SHIP) information

### Dual Eligible Special Needs Plans for Medicare and Medicaid Enrollees

Member FAQ Program Details

# Information for individuals who have both Medicare and Medicaid

Individuals who qualify and are eligible for both Medicare and Medicaid are dual eligible.



Hawaii's goal is to provide excellent care for Hawaii's dual eligible beneficiaries by streamlining a member's care across all of their Medicare and Medicaid services and benefits.

## FAQ Tab

• Frequently asked questions with detailed responses and examples

## Dual Eligible Special Needs Plans for Medicare and Medicaid Enrollees

Member FAQ Program Details

Dual Eligible Individuals and Dual Eligible Special Needs Plans (D-SNP)

1. Who are dual eligible individuals?	~
2. What is a Dual Eligible Special Needs Plan (D-SNP)?	~
3. Who are the D-SNPs in Hawaii?	~



### **Program Details Tab**

• Detailed overview and information for individuals who have both Medicare and Medicaid and dual eligible special needs plans

### Dual Eligible Special Needs Plans for Medicare and Medicaid Enrollees

Member FAQ Program Details

#### Dual Eligible Individuals and Dual Eligible Special Needs Plans

#### Who are dual eligible individuals?

Dual eligible individuals are eligible and qualify for or have both Medicare and Medicaid they are "dually eligible" for both health care programs.

Some dual eligible individuals qualify for all Medicare and Medicaid benefits. These individuals are called full benefit dual eligible individuals. Only full benefit dual eligible individuals can enroll in a dual eligible special needs plan in Hawaii. Other dual eligible individuals qualify for all Medicare benefits, but do not qualify for all Medicaid benefits. These individuals are called partial benefit dual eligible individuals, and they may only get assistance with Medicare premiums, copays, and deductibles. Also, they cannot enroll in a dual eligible special needs plan in Hawaii.



# **PUBLIC COMMENT**



# V. STATE PLAN AMENDMENT (SPA) PRESENTATIONS AND DISCUSSIONS: UPDATES 12/13/23



# Hawaii Medicaid State Plan, 1115 & 1915(c) Demonstration Section on Med-QUEST website.

### Hawaii

Medicaid/CHIP/Alternative Benefit State Plan Amendments (SPA) to be submitted to CMS and Public Notice if required.

- SPA Memos (contains CMS approved SPA version)
- 1115 Demonstration
- 1915 (c) Demonstration

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HOME ABOUT V MEMBERS & APPLIC	ANTS V PLANS & PROVIDERS V RE	ESOURCES V FAQ	
Home > About > Hawaiï Medicaid State P	lan and Demonstration		
Hawai'i Medicaid State Plan, 7	1115 Demonstration and 19	15(c) Demonstration	
Hawai'i Medicaid State Plan/Amendme			What is Medicaid
			QUEST Integration
Hawai'i Medicaid State Plan/Alternative Be	nefit Package State Plan Amendment	Memos	Mission Statement
Section 1115 Demonstration Section 1	115 Demonstration - Post-Award Public Fo	orum	The Administration
Section 1115 Demonstration Renewal for 2	2024 Section 1915 (c) Demonstration		Success Stories >
			Recent News

Hawai'i Medicaid State Plan and

Med-QUEST Healthcare Advisory

Med-QUEST Drug Use Review

Demonstration

Committee

Program

The Hawai'i Medicaid State Plan is an agreement between Hawaii and the Federal government describing how that Hawai'i administers its Medicaid programs. Department of Human Services is the single State agency designated to administer the Medicaid program under Title XIX of the Social Security Act.

#### Hawai'i Medicaid State Plan

#### Approved State Plan Amendments

State Plan Amendment 20-0003 "Update to Rate Changes to Non-Institutional Items and Services: Dental, Early Periodic Screening, Diagnostic and Treatment, Home Pharmacy, Home Health Agency and Medical Supplies" - Posted 11/30/20

20-0003 Public Notice Addendum - Posted 02/10/21

State Plan Amendment 21-0004 "New Eligibility Group under Ticket to Work Incentives Improvement Act" - Posted 12/30/20

21-0004 Public Notice Addendum - Effective Date updated to 01/01/21 - Posted 02/10/21

State Plan Amendment 21-0006 "Nursing Facilities and Pass-through Payment" Public Notice - Posted 01/12/21

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# **State Plan Updates**

- SPA 23-0010 One Year Continuous Eligibility for Children Under Medicaid and CHIP-Waiting on CMS review of Hawaii responses.
- SPA 23-0014 Nursing Facility Payment Methodology Change-Preparing -SPA packet for submission prior to 12/30/23. Public Notice posted 12/08/23
- SPA 23-0004 Former Foster Care Medicaid Out of State –Waiting on CMS review of Hawaii responses.
- SPA 23-0007 Medicaid Application (DHS 1100 "Application For Health Coverage & Help Paying Costs") –Hawaii responding to additional questions from CMS.
- SPA 22-0013 Community Palliative Care -Hawaii responded to additional questions from CMS. Able to include SPA 23-0003 content Mandatory Medicaid and CHIP Adult Vaccine Coverage under this SPA RAI.



### SPA 22-0013 Community Palliative Care Services-page updates

#### SPA language update:

- Preventive services assigned a grade A or B recommendation by the United States Preventive Services Task Force (USPSTF), approved vaccines and their administration recommended by the Advisory Committee on Immunization Practices (ACIP), preventive care and screening of infants, children and adolescents recommended by <u>Health</u> <u>Resources & Services Administration</u> HRSA's Bright Futures program and additional preventive services for women recommended by <u>the National Academy of Medicine (NAM) formally known as</u> the Institute of Medicine (IOM) will be covered without cost-sharing in accordance with section 2713 of the Public Health Service Act, which is in alignment with the Alternative Benefit Plan.
- The state will maintain documentation supporting expenditures claimed for and ensure that coverage and billing codes comply with USPSTF or ACIP recommendations, in accordance with section 4106 of the Affordable Care Act.
- Vaccines and Vaccine Administration as described in section 1905(a)(13)(B) of the Act are covered effective 10/01/2023. As changes are made to ACIP recommendations, the state will update their coverage and billing codes to comply with those revisions.

SPA attachments and Public Notice were posted at https://medquest.hawaii.gov/en/about/state-plan-1115.html originally on 10/14/22. Supplement to Attachment 3.1-A and 3.1-B pg. 4-4c posted on 12/08/23.



# V. STATE PLAN AMENDMENT PRESENTATIONS AND DISCUSSIONS: NEW



## SPA 23-0008 Payment for Medical Professional Services

#### **Background:**

Hawaii Med-QUEST Division (MQD) received funding during the 2023 legislative session to increase payment up to Medicare benchmark for most medical professional, non-institutional items and services. The changes in this payment methodology and the pages that are proposed for amendment in the Hawaii state plan are listed below:

SPA language Changes:

#### Attachment 4.19-B pg.1

1. Medicaid Fee Schedule effective date updated to January 1, 2024.

2. Physician Services in accordance with 42 CFR 447.400(a) and Behavioral Health Services are paid at 100% of the current Medicare Fee Schedule in effect for the prior calendar year.

3. Providers listed in the Medicare Fee Schedule who are non physician practitioners are subject to payment reductions by Medicare are paid in accordance to the current Medicare Fee schedule in effect for the prior calendar year.

4. Other Licensed Providers not listed above (i.e. licensed practitioners within the scope of their practice as defined by state law) providing services and non institutional items are paid at no less than 60% percent of the current Medicare Fee Schedule in effect for the prior calendar year or as required by federal law and regulations not to exceed 100% of the applicable Medicare rate:

a. This includes payment for services provided by licensed pharmacists (such as administration of vaccines). Payment for these services shall be made to the affiliated billing provider/Pharmacy, in accordance with the Hawaii Medicaid Fee Schedule located at

https://medquest.hawaii.gov/en/plans-providers/fee-for-service/feeschedules.html

In addition, the following pages are amended to align with the current Medicare Fee Schedule (housekeeping purposes) :

Attachment 4.19-B pg. 1.2 Attachment 4.19-B pg. 2 Attachment 4.19-B pg. 2.1 Attachment 4.19-B pg. 3 Attachment 4.19-B pg. 5.1



Submission to CMS 12/20/23

Proposed Effective Date 01/01/24

## **SPA 24-0002 Diabetes Prevention Program**

#### **Background:**

Hawaii Med-QUEST Division is proposing to amend the Medicaid State Plan to establish a Diabetes Prevention Program under the Preventative Services section of the Medicaid state plan estimated Effective 02/01/2024. Hawaii Medicaid will cover diabetes prevention services as outlined in the Centers for Disease Control and Prevention (CDC)-recognized National Diabetes Prevention Program (NDPP). The NDPP is an evidence-based, educational and support program designed to assist at-risk individuals from developing Type 2 diabetes.

#### SPA language :

Supplement to Attachment 3.1-A and 3.1-B pg. 4b. Adds "Diabetes Prevention Program" description of services and who can provide them.

Attachment 4.19-B pg. 1.2. Describes payment methodology for services provided under the Diabetes Prevention Program.

Submission to CMS 01/29/2024

Proposed Effective Date 02/01/2024



# V. STATE PLAN AMENDMENT: Coming Soon

24-0001 Yearly Optional State Supplementary Payment

24-0003 Non-Emergency Medical Transportation



# **PUBLIC COMMENT**



