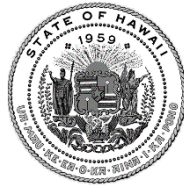


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July 6, 2021


MEMORANDUM

MEMO NO.

QI-2119

[Replaces QI-1924]

TO: QUEST Integration (QI) Health Plans
Home Health Agencies
Home Care Agency Providers of Home and Community Based Services
1915(c) Intellectual and Developmental Disabilities (I/DD) Waiver Providers

FROM: Judy Mohr Peterson, PhD 
Med-QUEST Division Administrator

SUBJECT: MEDICAID PROVIDER ENROLLMENT FOR PERSONAL CARE SERVICE AGENCIES
AND HOME HEALTH CARE AGENCIES UNDER THE 21ST CENTURY CURES ACT

This memorandum integrates and replaces provider memo QI-1924.

The purpose of this memo is to inform our health plans and providers of Home Health Agency (HHA) services and Personal Care Services (PCS) of Medicaid enrollment requirements that are effective immediately. Electronic Visit Verification (EVV) participation – pursuant to Section 1903 of the Social Security Act (42 U.S.C. 1396b), also known as the 21st Century Cures Act – is required for HHA and PCS providers that participate in the Medicaid program. The providers described in this memo are required to participate in the EVV program beginning January 1, 2021. EVV is a federal mandate to help ensure, track, and monitor timely service delivery and quality access to care for QI members. Refer to:

<https://medquest.hawaii.gov/en/plans-providers/electronic-visit-verification.html>

HHA and PCS providers are **required to have a separate Medicaid provider number for each of the following services offered:**

- 1) Home health agency services;
- 2) Home Care/Personal Care services;
- 3) Private duty nursing services and;
- 4) Intellectual and Developmental Disabilities (I/DD) waiver services.

Each service corresponds to the Provider Type (PT) listed below:

- 1) PT 23 = Home Health Agency (HHA)
A HHA is licensed and/or certified by the Department of Health and provides skilled nursing services, home health aide services and other therapeutic services such as physical therapy, occupational therapy, and speech therapy under a physician's direction on a part-time or intermittent basis.
- 2) PT 24 = Home Care/Personal Care
A home care/personal care agency is licensed certified by the Department of Health. A home care/personal care agency provides services such as companion, chore, homemaker, and personal care assistance to assist the member with activities of daily living and/or instrumental activities of daily living.
- 3) PT 46 = Nurse - Private (RN/LPN)
A home care agency which provides private duty nursing services not covered by a home health agency.
- 4) PT H1 = I/DD
A provider agency which provides services including but not limited to chore, personal care/habilitation, nursing, and respite services to participants in the I/DD 1915(c) waiver.

Additional Requirements:

PT 23 – Home Health Agency service providers will:

- Have separate Medicaid provider numbers and National Provider Identifier (NPI) numbers **by island**.
- Have separate Medicaid provider numbers and NPI numbers for **Kona and Hilo** on the island of Hawaii, as needed.

PT 24 – Home Care/Personal Care service providers will:

- Have separate Medicaid provider numbers and NPI numbers **by island**.
- Have separate Medicaid provider numbers and NPI numbers for **Kona and Hilo** on the island of Hawaii, as needed.

PT 46 – Nursing providers will:

- Have one Medicaid Provider Number and one NPI to provide services **statewide**

PT H1 – I/DD waiver providers will:

- Have only one Medicaid Provider Number to provide services **statewide**
- Get an **NPI number if nursing services** are delivered

Appendix A has been updated to include new detail on these four provider types.

If you are a new provider, you will need to enroll as a Hawaii Medicaid Provider on the new web-based provider enrollment system called HOKU. HOKU stands for Hawaii's Online Kahu Utility. Providers must complete a separate enrollment for each required Medicaid provider number, as described in 'Additional Requirements' section above. The link to HOKU is here:

<https://medquest.hawaii.gov/en/plans-providers/Provider-Management-System-Upgrade.html>

Once you are an active Medicaid provider in HOKU, you will be required to update, change, and revalidate your agency information including licenses directly on-line in the HOKU system.

In situations where a provider has multiple Medicaid provider numbers:

- 1) QI Health Plans must prior authorize the service using the provider ID relating to the provider type and the island of service, as applicable.
- 2) Providers and agencies must bill for authorized services rendered using the provider ID assigned to the provider type and island of service, as applicable.

Please send Provider Enrollment inquiries to HCSBInquiries@dhs.hawaii.gov or call the Provider Hotline at 808-692-8099 should you have any questions.

Please send EVV inquires to EVV-MQD@dhs.hawaii.gov.

Appendix A: Hawaii Medicaid - Electronic Visit Verification - Provider Types

Provider Type Number	Provider Type Description	Program	Scope of Care	Services	Who	Service Codes	Credentials
23	Home Health Agency	Home Health	- An agency or organization which: Is primarily engaged in providing skilled nursing and other therapeutic services. - Provide part-time and intermittent care.	Skilled Nursing, PT, OT, ST, RT, SW	RN, LPN, Home Health Aide (HHA), Certified Nurse Aide (CNA), Physical Therapist, Occupational Therapist, Speech Therapist, Respiratory Therapist, Social Worker	Nursing Services - RN Hs (G0299), Nursing Services - LPN Hs (G0300), Nursing Services - RN Obs / Assessment (G0493), Nursing Services - LPN Obs / Assessment (G0494), Nursing Services - RN Training / Edu. (G0495), Nursing Services - LPN Training / Edu. (G0496), Home Health Aide (G0156), PhyTherapist - Services (G0151), PhyTherapy - Assistant Visit (G0157), PhyTherapist - Maintenance Program (G0159), PhyTherapy, in the home (S9131), Occupational Therapy - Services (G0152), Occupational Therapy - Asst. Services (G0158), Occupational Therapy - Maint. Program (G0160), Occupational Therapy (S9129), Speech Therapy - Services (G0153), Speech Therapy - Maint. (G0161), Speech Therapy - In the home (S9128), Respiratory Therapy (S5180, S5181), Social Worker (G0155)	- IRS Form W-9 - General Excise Tax (GET) - NPI Required (Taxonomy - 251E00000X: Home Health) - MQD site visit - Fingerprint Criminal Background Check - Must be certified/licensed as a Home Health for each island by DOH/OHCA - https://health.hawaii.gov/ohca/medicare-facilities/home-health-agencies/
24	Personal Care	Home Care / HCBS	- Home care services include: Chore, Homemaker, and Personal care, such as help with bathing, washing hair, or getting dressed. Health care, such as having a home health aide come to a home. - Provide long-term maintenance care and services	Personal Assistance Level I (PA1), Personal Assistance Level II (PA2), Attendant Care, Respite	Including but not limited to: Companion, Homemaker, Home Health Aide (HHA), Certified Nurse Aide (CNA)	PA1 - Chore services (S5120), PA1 - Homemaker services, nos (S5130), PA1 - Companion care, adult (S5135), PA2 - Pers Care Srv – Aide / Nurse Asst (S9122), Attendant care services (S5125), Respite Care - unskilled (S5150)	- IRS Form W-9 - General Excise Tax (GET) - NPI Required (Taxonomy - 253Z00000X: In-Home Supportive Care) - MQD site visit - Fingerprint Criminal Background Check - Must be licensed as a Home Care Agency for each island by DOH/OHCA - https://health.hawaii.gov/ohca/state-licensing-section/hcal/agencies/
46	Nurse (Private -RN/LPN)	Home Care / HCBS	- Private duty nursing services - Provide long-term maintenance care and services	Nursing - Private Duty, Nursing - Respite, Nursing - Attendant Care	RNs, LPNs	Private Duty Nursing – RN (S9123), Private Duty Nursing – LPN (S9124), Attendant Care services – RN/LPN (S5125), Respite Care – skilled (T1005)	- IRS Form W-9 - General Excise Tax (GET) - NPI Required (Taxonomy - 251J00000X: Nursing Care)
H1	I/DD Waiver Provider	DOH - DDD (HCBS)	Provide home and community-based services and supports for individuals with intellectual and developmental disabilities.	Chore, Personal Assistance/ Habilitation, Private Duty Nursing, Respite	Direct Support Workers, RNs, LPNs	Chore services (S5120), Personal Assistance/Habilitation (S5125, T1019, 99509), Private Duty Nursing (T1000), Respite (S5150, T1002, T1005)	- IRS Form W-9 - General Excise Tax (GET) - NPI Optional (Taxonomy - 251C00000X: Day Training-Developmentally Disabled) <i>except for agency providers that deliver nursing services, NPI Required (Taxonomy - 251J00000X: Nursing Care)</i> - MQD Site Visit - I/DD Waiver Approval Letter with Rate Sheet - Fingerprint Criminal Background Check

Provider Type: A 2-digit number assigned to an entity based on the type of service the agency, facility or individual will provide for beneficiaries in the Medicaid Program.