

DAVID Y. IGE
GOVERNOR



CATHY BETTS
DIRECTOR

JOSEPH CAMPOS II
DEPUTY DIRECTOR

STATE OF HAWAII
DEPARTMENT OF HUMAN SERVICES

Med-QUEST Division
Finance Office
P.O. Box 700190
Kapolei, Hawaii 96709-0190

April 14, 2021

MEMORANDUM

MEMO NO.

QI-2108

CTR 2103

TO: QUEST Integration (QI) Health Plans
Medicaid Dental Third Party Administrator (TPA)

FROM: Judy Mohr Peterson, PhD *JP*
Med-QUEST Division Administrator

SUBJECT: PAYMENT SUSPENSION TO PROVIDERS

The purpose of this memorandum is to notify all QUEST Integration Plans that all Medicaid payments to **Roger Wong (NPI: 1962407833)**, **Lisa Wong (NPI: 1063834281)**, **Aaron Harada (NPI: 1992110480)**, **Chantal Botros (NPI: 1053719252)**, and **Leon Johnson (NPI: 1518343177)** have been suspended as of April 9, 2021. Copies of the notices sent to the providers are attached for your reference.

The Federal regulation at 42 C.F.R. § 455.23 requires that Medicaid payments be suspended pending the investigation of a "credible allegation of fraud" against any individual or entity, unless the state determines that there is good cause not to suspend payments. At present, the Med-QUEST Division is unaware of any circumstances that constitute good cause as enumerated in such federal regulations. This suspension applies to all pending or scheduled Medicaid payments for services by the listed providers.

The QUEST Integration Plans and Dental TPA will be notified if the payment suspension may be lifted, or if the providers' status as Medicaid providers shall be changed. Should the payment suspension be lifted, the providers would be entitled to receive any payments which were held in abeyance during the suspension period.

Should you have any questions, please contact Kurt Kresta at (808) 692-8072 or by email at kkresta@dhs.hawaii.gov.

Attachments

DAVID Y. IGE
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STATE OF HAWAII
DEPARTMENT OF HUMAN SERVICES

Med-QUEST Division
Finance Office
P.O. Box 700190
Kapolei, Hawaii 96709-0190

April 14, 2021

Hawaii Dental Clinic
50 S. Beretania Street
Honolulu, Hawaii 96813

Dear Hawaii Dental Clinic:

Re: Notice of Suspension of Medicaid Payments

The State of Hawaii, Department of Human Services, Med-QUEST Division (MQD), is suspending Medicaid payments to **Roger Wong (NPI: 1962407833)**, **Lisa Wong (NPI: 1063834281)**, **Aaron Harada (NPI: 1992110480)**, **Chantal Botros (NPI: 1053719252)**, and **Leon Johnson (NPI: 1518343177)**, effective as of April 9, 2021. This suspension applies to all Medicaid payments. Federal law requires that Medicaid payments be suspended pending the investigation of a "credible allegation of fraud" against any individual or entity, unless the state determines that there is good cause not to suspend payments (42 C.F.R. § 455.23). The allegations include:

- Billing for services not rendered by a licensed dentist.
- Billing for services not rendered.
- Billing for services which were not medically necessary.
- Billing for greater compensation than that to which the person is legally entitled.

Such conduct is also grounds for sanctions under Hawaii Administrative Rules pursuant to §17-1736-33(c):

"DHS may suspend or terminate a provider from the Medicaid program for one or more of the following reasons:

(7) Any fraud against the Medicaid program or abuse of health care services as defined in this section;"

AN EQUAL OPPORTUNITY AGENCY

In accordance with this notice to impose a sanction, the state sanction rules allow the Department to suspend or withhold payments to a provider on pending, or subsequently received claims, pending a final disposition. In this case, the fraud allegations place all payments to you in question.

Pursuant to federal law, the suspension of payments based on a credible allegation of fraud is temporary, and will end upon the determination that there is insufficient evidence of fraud, or upon the completion of legal proceedings related to the alleged fraud (42 C.F.R. §455.23(c)(1)).

The State may also find good cause not to impose, or continue, suspension of payments, or to suspend payments only in part, pursuant to 42 C.F.R. § 455.23(e)-(f). At present, the Department is unaware of any present circumstances that constitute good cause not to suspend all payments as enumerated in such federal regulations.

Pursuant to §17-1736-33, Hawaii Administrative Rules, you have the right to request an administrative hearing if you do not agree with our findings and action to suspend payment. A written request for an administrative hearing must be received in the Department of Human Services, Administrative Appeals Office (AAO), P.O. Box 339, Honolulu, Hawaii 96809, within 30 days from the date of this letter and include all documents and written evidence that you wish to be considered at the hearing.

If you have questions, you may contact Kurt Kresta, Investigator at (808) 692-8072 or by email at kkresta@dhs.hawaii.gov.

Sincerely,



Judy Mohr Peterson, PhD
Med-QUEST Division Administrator

c: QI Health Plans
FO/FIS
HCSB
MFCU

DAVID Y. IGE
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STATE OF HAWAII
DEPARTMENT OF HUMAN SERVICES

Med-QUEST Division
Finance Office
P.O. Box 700190
Kapolei, Hawaii 96709-0190

April 14, 2021

Hawaii Dental Clinic Kahala
4211 Waialae Avenue
Honolulu, Hawaii 96816

Dear Hawaii Dental Clinic Kahala:

Re: Notice of Suspension of Medicaid Payments

The State of Hawaii, Department of Human Services, Med-QUEST Division (MQD), is suspending Medicaid payments to **Roger Wong (NPI: 1962407833)**, **Lisa Wong (NPI: 1063834281)**, **Aaron Harada (NPI: 1992110480)**, **Chantal Botros (NPI: 1053719252)**, and **Leon Johnson (NPI: 1518343177)**, effective as of April 9, 2021. This suspension applies to all Medicaid payments. Federal law requires that Medicaid payments be suspended pending the investigation of a "credible allegation of fraud" against any individual or entity, unless the state determines that there is good cause not to suspend payments (42 C.F.R. § 455.23). The allegations include:

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Hawaii Dental Clinic Kahala
Notice of Suspension of Medicaid Payments
April 14, 2021
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Sincerely,



Judy Mohr Peterson, PhD
Med-QUEST Division Administrator

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FO/FIS
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STATE OF HAWAII
DEPARTMENT OF HUMAN SERVICES

Med-QUEST Division
Finance Office
P.O. Box 700190
Kapolei, Hawaii 96709-0190

April 14, 2021

Kapolei Dentists LLC
4850 Kapolei Parkway
Kapolei, Hawaii 96707

Dear Kapolei Dentists LLC:

Re: Notice of Suspension of Medicaid Payments

The State of Hawaii, Department of Human Services, Med-QUEST Division (MQD), is suspending Medicaid payments to **Roger Wong (NPI: 1962407833)**, **Lisa Wong (NPI: 1063834281)**, **Aaron Harada (NPI: 1992110480)**, **Chantal Botros (NPI: 1053719252)**, and **Leon Johnson (NPI: 1518343177)**, effective as of April 9, 2021. This suspension applies to all Medicaid payments. Federal law requires that Medicaid payments be suspended pending the investigation of a "credible allegation of fraud" against any individual or entity, unless the state determines that there is good cause not to suspend payments (42 C.F.R. § 455.23). The allegations include:

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Sincerely,



Judy Mohr Peterson, PhD
Med-QUEST Division Administrator

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DAVID Y. IGE
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PANKAJ BHANOT
DIRECTOR

CATHY BETTS
DEPUTY DIRECTOR

STATE OF HAWAII
DEPARTMENT OF HUMAN SERVICES

Med-QUEST Division
Finance Office
P.O. Box 700190
Kapolei, Hawaii 96709-0190

April 14, 2021

Hawaii Dental Clinic Lanai
730 Lanai Avenue
Lanai City, Hawaii 96763

Dear Hawaii Dental Clinic Lanai:

Re: Notice of Suspension of Medicaid Payments

The State of Hawaii, Department of Human Services, Med-QUEST Division (MQD), is suspending Medicaid payments to **Roger Wong (NPI: 1962407833)**, **Lisa Wong (NPI: 1063834281)**, **Aaron Harada (NPI: 1992110480)**, **Chantal Botros (NPI: 1053719252)**, and **Leon Johnson (NPI: 1518343177)**, effective as of April 9, 2021. This suspension applies to all Medicaid payments. Federal law requires that Medicaid payments be suspended pending the investigation of a "credible allegation of fraud" against any individual or entity, unless the state determines that there is good cause not to suspend payments (42 C.F.R. § 455.23). The allegations include:

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Med-QUEST Division
Finance Office
P.O. Box 700190
Kapolei, Hawaii 96709-0190

April 14, 2021

Wailuku Dentists LLC
1885 Main Street
Wailuku, Hawaii 96793

Dear Wailuku Dentists LLC:

Re: Notice of Suspension of Medicaid Payments

The State of Hawaii, Department of Human Services, Med-QUEST Division (MQD), is suspending Medicaid payments to **Roger Wong (NPI: 1962407833)**, **Lisa Wong (NPI: 1063834281)**, **Aaron Harada (NPI: 1992110480)**, **Chantal Botros (NPI: 1053719252)**, and **Leon Johnson (NPI: 1518343177)**, effective as of April 9, 2021. This suspension applies to all Medicaid payments. Federal law requires that Medicaid payments be suspended pending the investigation of a "credible allegation of fraud" against any individual or entity, unless the state determines that there is good cause not to suspend payments (42 C.F.R. § 455.23). The allegations include:

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Wailuku Dentists LLC
Notice of Suspension of Medicaid Payments
April 14, 2021
Page 2

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Judy Mohr Peterson, PhD
Med-QUEST Division Administrator

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STATE OF HAWAII
DEPARTMENT OF HUMAN SERVICES

Med-QUEST Division
Finance Office
P.O. Box 700190
Kapolei, Hawaii 96709-0190

April 14, 2021

Waipahu Dentists LLC
94-050 Farrington Highway E1
Waipahu, Hawaii 96797

Dear Waipahu Dentists LLC:

Re: Notice of Suspension of Medicaid Payments

The State of Hawaii, Department of Human Services, Med-QUEST Division (MQD), is suspending Medicaid payments to **Roger Wong (NPI: 1962407833)**, **Lisa Wong (NPI: 1063834281)**, **Aaron Harada (NPI: 1992110480)**, **Chantal Botros (NPI: 1053719252)**, and **Leon Johnson (NPI: 1518343177)**, effective as of April 9, 2021. This suspension applies to all Medicaid payments. Federal law requires that Medicaid payments be suspended pending the investigation of a "credible allegation of fraud" against any individual or entity, unless the state determines that there is good cause not to suspend payments (42 C.F.R. § 455.23). The allegations include:

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Waipahu Dentists LLC
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April 14, 2021
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