



STATE OF HAWAII
DEPARTMENT OF HUMAN SERVICES

Med-QUEST Division
Health Care Services Branch
Quality and Member Relations Improvement Section
P.O. Box 700190
Kapolei, Hawaii 96709-0190

December 29, 2021

MEMORANDUM

MEMO NO.

QI-2138 [Replaces QI-1620]

FFS 21-19 [Replaces CTR-1603]

TO: QUEST Integration (QI) Health Plans
Department of Health Early Intervention Program (DOHEIP)

FROM: Judy Mohr Peterson, PhD 
Med-QUEST Division Administrator

SUBJECT: QI HEALTH PLAN AND DOHEIP COLLABORATION

The purpose of this memorandum is to notify the health plans that this memo replaces QI-1620 and CTR-1603 which was previously issued on March 7, 2017. The following updated content will apply under the QI contract RFP-MQD-2021-008.

The Department of Human Services, Med-QUEST Division (MQD) is issuing this memorandum to provide guidelines and role delineation for collaboration between DOHEIP and QI health plans.

QI health plans assure Early and Periodic, Screening, Diagnostic, and Treatment (EPSDT) services are provided to EPSDT eligible QI members. DOHEIP provides a specific set of services to implement plans to support developmental goals for children 0-3 years of age. Both programs may provide concurrent services if services are collaboratively coordinated. If DOHEIP is unable to fulfill a service request, the QI health plan will ensure all medically necessary services are provided for EPSDT eligible QI members.

With family consent, these programs will share information to optimize identification and treatment of medical and developmental concerns through early childhood. Beginning

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July 1, 2021, QI health plans will participate in transition processes and screen every child for Health Coordination needs prior to exiting the DOHEIP program before the age of 3. Please see Attachment B for a detailed delineation of roles, and expectations. Attachment A provides an administrative workflow outlining how and when information will be exchanged. Attachment B provides a detailed side by side role delineation of the DOHEIP Care Coordinator (CC) and the QI health plan Health Coordinator (HC).

Please email any questions to Sharon Thomas at stthomas2@dhs.hawaii.gov or quest_integration@dhs.hawaii.gov.

Attachments

Attachment A: Early Intervention (EI) and QUEST Integration health plan (HP) Collaboration flowchart

Attachment B: Early Intervention Section (EIS) and QUEST Integration (QI) Role Delineation of Care Coordinator (CC) and Health Coordinator (HC).

c: Department of Education (DOE)