CY 2025 (Q1-Q3) Metric	Aggregate Result
Total standard prior authorizations requests received	106,368
Total expedited prior authorization requests received	17,163
Total standard and expedited prior authorization requests received	123,531
Percentage of standard prior authorization requests that were approved	92.28%
Percentage of standard prior authorization requests that were denied	7.72%
Percentage of standard prior authorization requests approved after appeal	0.07%
Average time to decision for standard prior authorizations	4 days
Median time to decision on standard prior authorizations	1 day
Percentage of expedited prior authorization requests that were approved	97.90%
Percentage of expedited prior authorization requests that were denied	2.10%
Average time to decision for expedited prior authorizations	16 hours
Median time to decision for expedited prior authorizations	5 hours
Percentage of total prior authorization requests approved with extended timeframe	0.67%

Please note that the aggregate results slightly differ from the totals displayed on the webpage due to the inclusion of Med-QUEST Fee for Service (FFS) prior authorization (PA) data. The FFS PA data counts do not meet the threshold to be reported separately.