Med-QUEST Healthcare Advisory Committee
May 05, 2021

Med-QUEST, DHS

Med-QUEST Healthcare Advisory Committee Agenda

I. Welcome/Call to Order

II. Review of meeting participation guidelines and process

III. Presentation: 1115 Demonstration Waiver Annual public forum

IV. Public Comment

V. Review of QUEST Integration Decision Booklet 2021

VI. Public Comment

1115 DEMONSTRATION WAIVER ANNUAL PUBLIC FORUM

MED-QUEST PROGRAM UPDATE

Med-QUEST Division

VISION

The people of Hawai'i embrace health and wellness

MISSION

Empower Hawai'i's residents to improve and sustain wellbeing by developing, promoting and administering innovative and high-quality healthcare programs with aloha.

CORE VALUES

Hi'iola ~ Embracing wellness

H Healthy Outcomes - We develop strategies and improvements necessary to promote overall wellbeing.

I Integrity – We are accountable to the work we do, the resources we manage and the people we serve.

' 'Ohana Nui – We focus on the whole family's needs, with priority on children ages 0 – 5 years old.

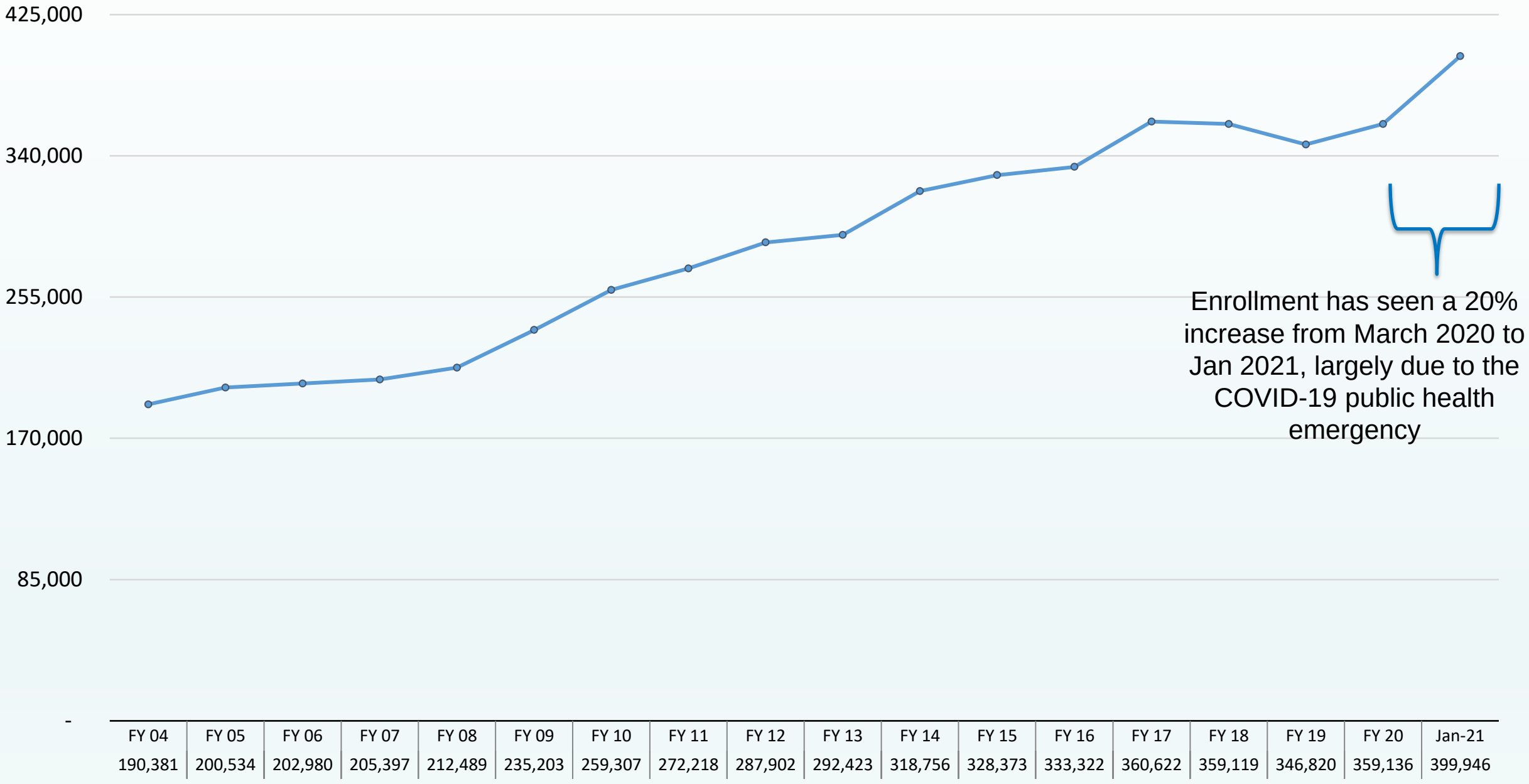
I Innovation –We cultivate an atmosphere of continuous learning and improvement.

O Optimism – We each make a difference for the people of Hawai'i.

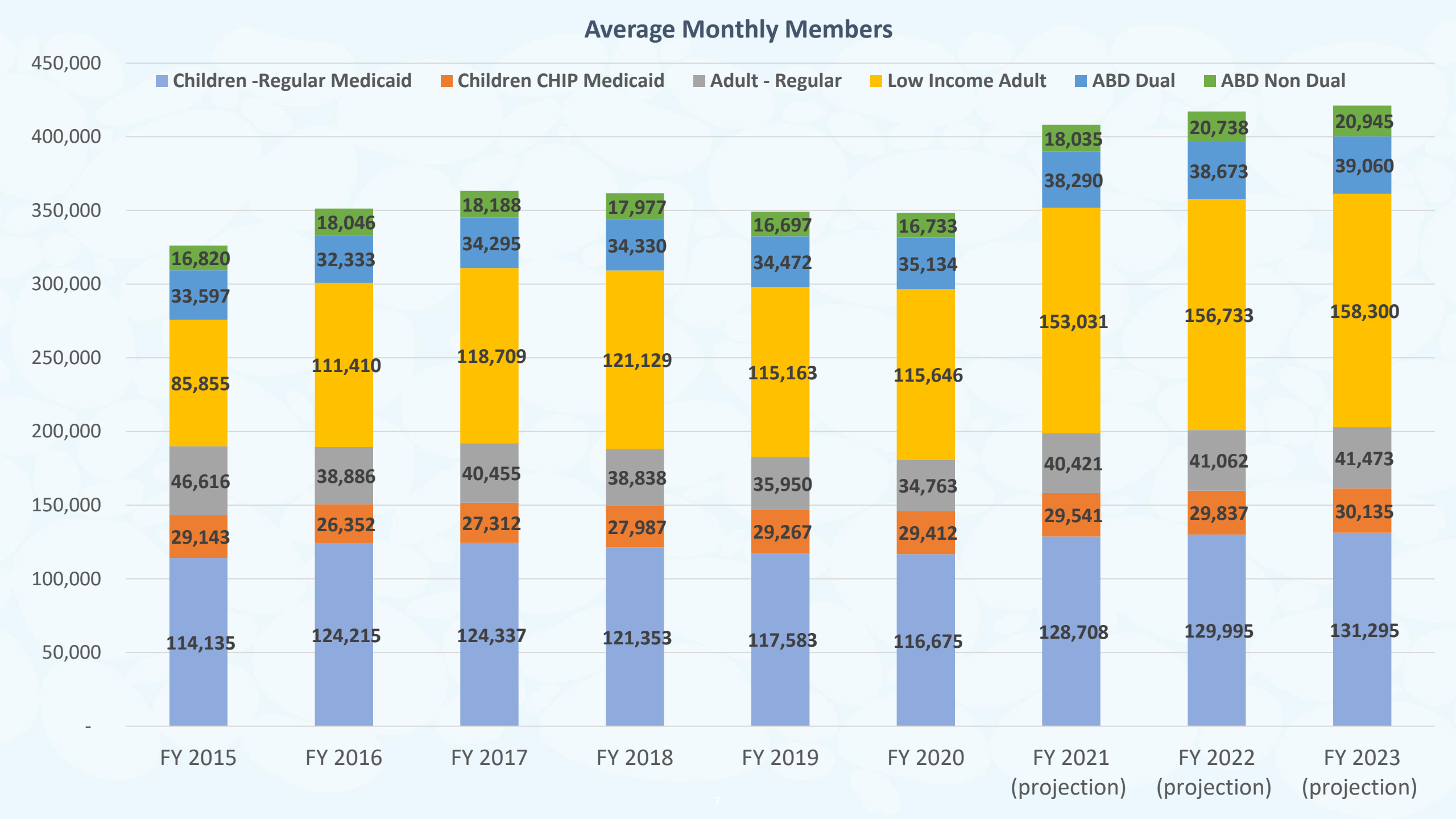
L Leadership – We are all leaders in the work we do.

A Aloha – We extend warmth and caring to all.

Enrollment has grown substantially from 2003 to 2021



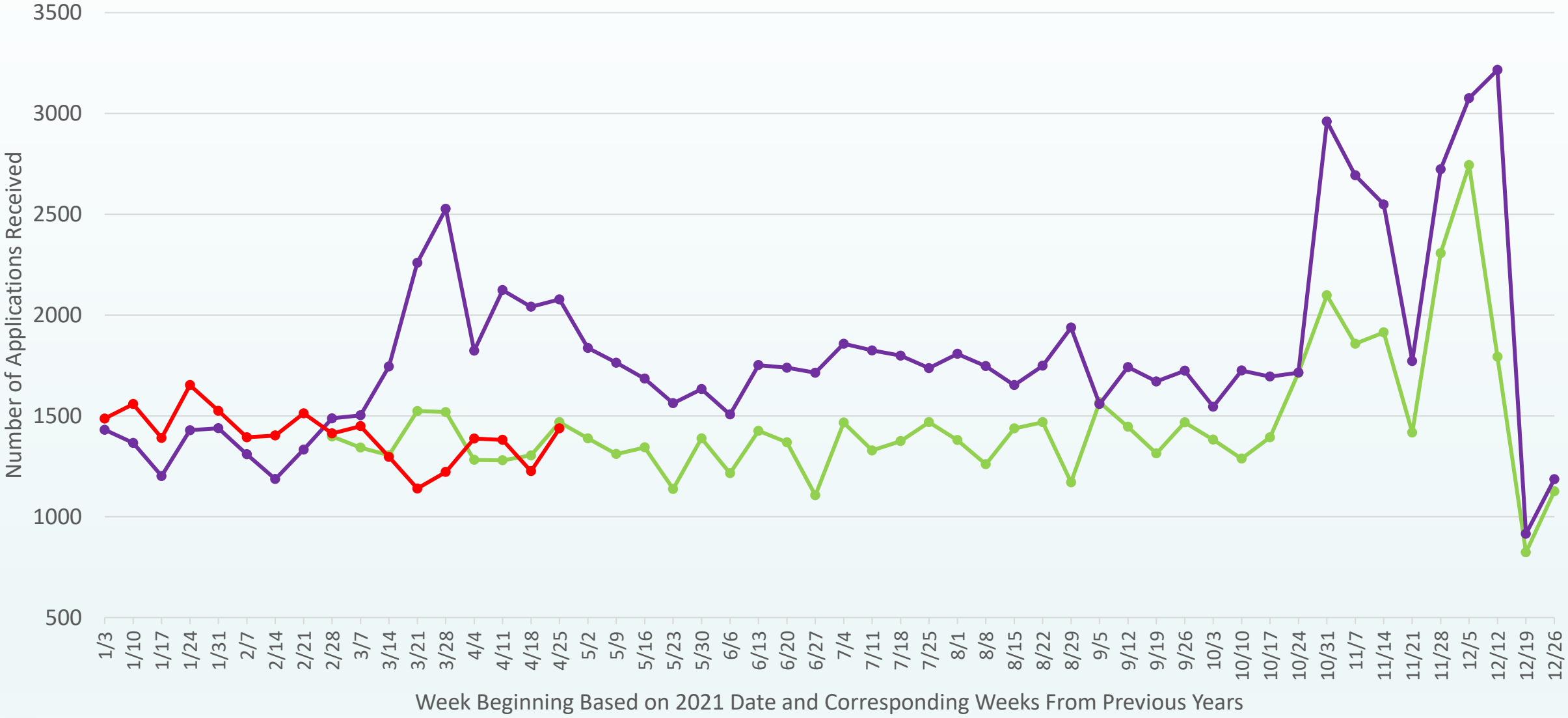
FY 04	FY 05	FY 06	FY 07	FY 08	FY 09	FY 10	FY 11	FY 12	FY 13	FY 14	FY 15	FY 16	FY 17	FY 18	FY 19	FY 20	Jan-21
190,381	200,534	202,980	205,397	212,489	235,203	259,307	272,218	287,902	292,423	318,756	328,373	333,322	360,622	359,119	346,820	359,136	399,946


Average Monthly Members
450,000
400,000
350,000
300,000
250,000
200,000
150,000
100,000
50,000
-
Children -Regular Medicaid
Children CHIP Medicaid
Adult - Regular
Low Income Adult
ABD Dual
ABD Non Dual
FY 2015
114,135
29,143
46,616
85,855
33,597
16,820
FY 2016
124,215
26,352
38,886
111,410
32,333
18,046
FY 2017
124,337
27,312
40,455
118,709
34,295
18,188
FY 2018
121,353
27,987
38,838
121,129
34,330
17,977
FY 2019
117,583
29,267
35,950
115,163
34,472
16,697
FY 2020
116,675
29,412
34,763
115,646
35,134
16,733
FY 2021 (projection)
128,708
29,541
40,421
153,031
38,290
18,035
FY 2022 (projection)
129,995
29,837
41,062
156,733
38,673
20,738
FY 2023 (projection)
131,295
30,135
41,473
158,300
39,060
20,945

Increase in weekly applications received by County from the year before the pandemic (March 2019 – February 2020) compared to the period since March 2020

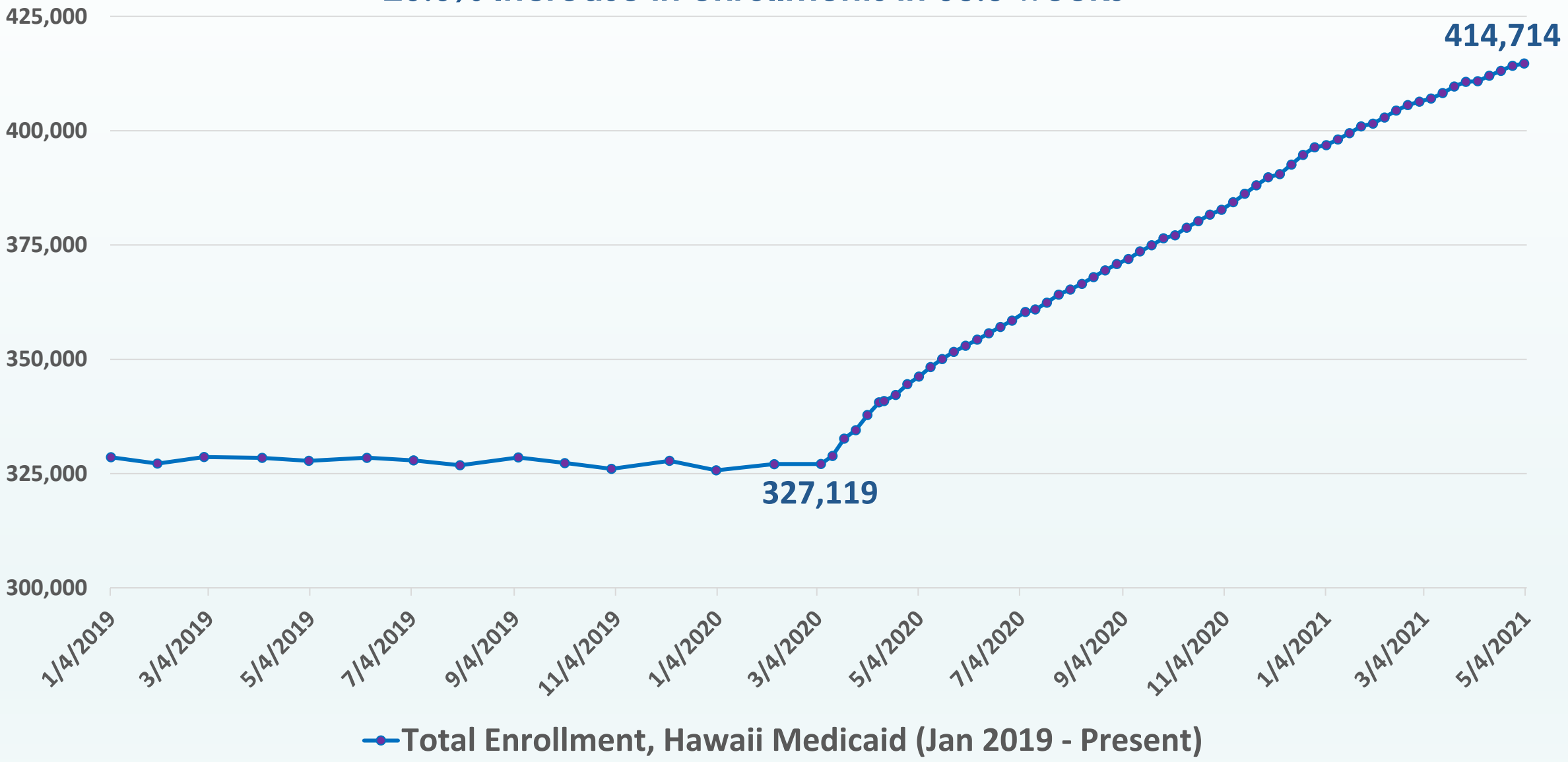
County	Average Weekly Application Count Year Before Pandemic	Average Weekly Application Count Since March 2020	Average Percentage Increase in Applications
Honolulu	884	1076	22%
Maui	198	282	42%
Hawai‘i	264	275	4%
Kaua‘i	89	120	34%
Statewide	1,435	1,752	22%

Hawai'i Medicaid Applications Received Per Week



Application increase in Nov-Dec reflects additional application activity due to the Federal Marketplace open enrollment period.

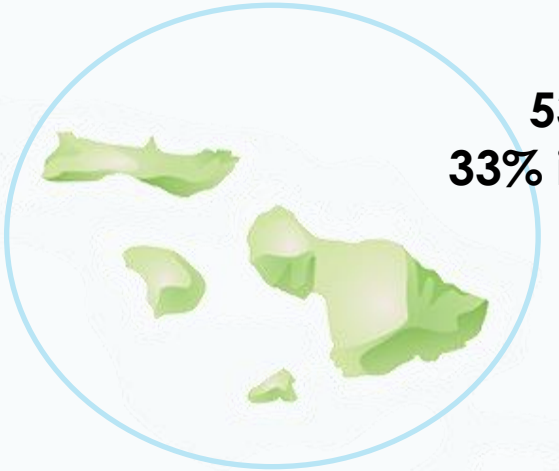
Hawai'i Medicaid Monthly Enrollment: January 2019 to present
87,595 New Enrollments since 3/6/2020
26.6% Increase in enrollments in 60.5 weeks



Current Medicaid enrollment by County and Percentage increase in enrollments since March 6, 2020

25,193
31% increase

251,299
27% increase



53,276
33% increase

84,846
21% increase

Since March 6, 2020:

Total Medicaid Applications Received:
105,755

Total New Medicaid Enrollments:
87,595

Percentage of Applications Eligible for Medicaid:
82.8%

1115 WAIVER UPDATE

Med-QUEST (MQD) received approval for its Section 1115 waiver renewal in 2019

- The 1115 demonstration waiver has been in effect since 1994.
- On July 31st, 2019, the Centers for Medicare and Medicaid Services (CMS) approved MQD's 1115 waiver renewal request.
- The waiver allows MQD to operate a managed care program, provide certain specialty services, and expand eligibility for certain specific population groups.
- This renewal authorizes the waiver for another five years, from August 1, 2019 to July 31, 2024.

Home- and Community-Based Services (HCBS) will continue under the Demonstration

- Hawai‘i is one of a few states that has authorization for HCBS through its 1115 waiver.
- Other states typically have one or more 1915 waivers that authorize HCBS.
  - Dept of Health/ Developmental Disabilities Division operates the only 1915 waiver in Hawai‘i.
- CMS agreed to let Hawai‘i continue to use the 1115 as the vehicle until at least 2024.
  - MQD must put into place more reporting requirements for HCBS
  - Added reporting requirements to recent QI contract effective 7/1/21

Beyond Clinic Walls: Supportive housing for beneficiaries who are chronically homeless

- CMS approved MQD's §1115 renewal 7/31/2019 to provide "Community Integration Services," better known as supportive housing services.
- Supports for people to transition from homelessness or institutions like moving costs, utilities and rentdeposits (payer of last resort)
- Supports for individuals that are homeless or at-risk of homelessness and meet a needs-based criteria:
  - A mental health or substance use disorder (SUD) need; or
  - A complex physical health need.
- Health plans and providers to provide services that will help obtain and maintain housing.
- MQD issued guidance recently and we are working with health plans for continued improvements

Aloha United Way Homeless Program

Community Transition Services

- MQD asked to expand the services available under CIS in the waiver renewal to better support individuals experiencing homelessness.
- MQD has been given authorization to provide the following services:
  - Transitional Case Management Services
  - Housing Quality and Safety Improvement Services
  - Legal Assistance
  - Securing House Payments
- MQD is currently working internally and with stakeholders and health plans on implementing these additional services

Update: CMS Approvals affecting the 1115 Waiver

- Hawaii Behavioral Health Services Protocol approved 9/1/20 and effective through 7/31/24
  - Attachment E in the 1115 Waiver
  - Describes the general and specialized behavioral health benefits available to Medicaid members
  - Describes what entity provides these services

CMS Approvals affecting the 1115 Waiver

- 1115 Demonstration Waiver Evaluation Design approved 10/14/20 and effective through 7/31/24
  - Attachment A in the 1115 Waiver
  - Objectives of the Evaluation Design
  - Designed to focus on 5 priority areas:
    - Primary Care
    - Social Determinants of Health
    - Home and Community Based Services
    - Community Integration Services and Community Transition Services
    - Improved Data Qualify for Immunization-Related Performance Measures
  - Utilizes a variety of research and statistical approaches to assess the impacts and outcomes of the Demonstration interventions and strategies.

CMS Approvals affecting the 1115 Waiver during the COVID-19 Public Health Emergency

- Appendix K approved 4/8/20
  - During the COVID-19 Public Health Emergency (PHE) the State is allowed temporary or emergency specific amendments/changes to our existing 1115 Waiver
  - The changes are time limited and tied specifically to individuals impacted by the emergency
- Appendix K approved 9/25/20
  - Temporarily adds retainer payments to address emergency related issues
  - Retainer payments allow a provider to continue to bill for individuals who are enrolled in a program or who are receiving a HCBS service when circumstances prevent the individual from receiving the service
- Appendix K approved 3/25/21
  - Extends the Appendix K flexibilities previously approved to 6 months after the PHE ends

CMS Approvals affecting the 1115 Waiver during the COVID-19 Public Health Emergency

- PHE 1115 Demonstration Waiver Evaluation Design effective through 60 days after the PHE expires
  - Key objective:
    - Provide medical assistance (as required by the 1115 waiver) during the COVID-19 PHE even though certain requirements cannot be followed during the PHE
    - Make sure the providers are paid and not sanctioned for noncompliance
  - This evaluation will test how the waiver and the expenditure authorities affected the state's response to the PHE and how the flexibilities affected coverage and expenditures

Update on Waiver
QUEST (Hawaii Medicaid): Health Care Delivery System

- **QUEST Integration**: 99.9% of Medicaid beneficiaries have access to most health care services using managed care via health plans, including long term care services.

  - Re-procurement for QUEST Integration:
    - Awards – March 2021; AlohaCare, HMSA, Kaiser (Oahu/Maui), ‘Ohana and United Healthcare
    - Contract Start: 7/1/2021
- **Community Cares Services**: Specialty Mental Health managed care plan for specialty mental health services for individuals with serious mental illnesses.
  - RFP Release: 11/06/2020; Contract Award – ‘Ohana Health Plan; Contract start: 7/1/2021

RFP/Contract focus areas related to waiver: Social determinants of health; Community Integration Services and Community Transition services; Integration of Behavioral Health; Investment in Primary care; Integration of health for people with complex health and social needs via new care models.

QUEST INTEGRATION DECISION BOOKLET

QUEST
Integration
Decision Booklet 2021
Med-QUEST
Hawai'i Department of Human Services

Mahalo!