

EPSDT Online Portal Quick Guide – HEALTH PLAN

Provider View



State of Hawai'i Department of Human Services
Med-QUEST Division

Menu Navigation:
Each view provides the Status of the
EPSDT exam information.

User: Joe Bloggins

[Log Out](#)

Billing Provider

Submitted Review Approved Lookup

Exam ID	Patient Name	Confirmation#	Screen Date	Birthdate	Screen Age	Form	Type	Last Modified On	Modified by	View	History	Review
78	Eric K Submitted	EP2100000031	12/07/2021	06/07/2018	3y	8015	Online	12/07/2021 12:55	jjones_provider			
45	John G Doe	EP2100000015	12/03/2021	02/03/2019	30m	8015	Online	12/03/2021 11:08	jjones_provider			

[Export For Review](#)

Tab Filter Views

Submitted

View all records that have been submitted by Providers and send for Review

- Open record in PDF format
- View Status history of record
- Set status of record to Review

Review

All records displayed here are waiting to be Approved or can be sent back to Provider for revisions

- Approve record for payment
- Send back to Provider for revisions
- Open record in PDF format
- View Status history of record

Approved

View all the Approved records for payment to Health Providers

- Open record in PDF format
- View Status history of record
- Download PDF to save to local computer

Send for Review

Submitted Review Approved Lookup

Exam ID	Patient Name	Confirmation#	Screen Date	Birthdate	Screen Age	Form	Type	Last Modified On	Modified by	View	History	Review
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You can review the record before sending to Review status.
Or, you also have the option to Export all records for Review
allowing you to review all records at once in a CSV format.

[Export For Review](#)

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Send to Provider for Revisions



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Billing Provider

Submitted **Review** Approved Lookup

View History Download Approve **Revise**

If you need to send a record back to the Provider for revisions, you can click on the **Revise** button on the record line and **select the Reason for Revision**. If needed, provide additional comments for the Provider. Once you are done, **click Submit** and it sends the record back to the provider for revisions.

Patient Name
Joe I Doehart

Exam ID
38

Reason for Revision

- 1 - Patient not a member of this health plan
- 2 - Multiple Revise reasons.
- 3 - Confirmation # does not match to claim
- 4 - Screen date does not match the claim
- 5 - Birthdate does not match the claim
- 6 - Medicaid/QUEST ID does not match the claim
- 7 - Name does not match the claim

Additional Comments

[Cancel](#)

[Submit](#)

Lookup

Approved **Lookup**

Filter Record Details

Patient First Name Patient Last Name Form Type ☐ 8015 ☐ 8016
Select Plan Provider NPI Provider Name
Screen Date Select Status Confirmation #
Date Range
(Displays a maximum range of 30 days) to

[Reset](#)

[Retrieve](#)

You can Lookup records based on the record information completed by the provider.

NOTE: When doing a Lookup, you will see a maximum range of 30 days that could span anytime in the past.