



[CASE-FNAME] [CASE-MI] [CASE-LNAME]

[CASE-STR-1]

[CASE-STR-2]

[CASE-CITY] [CASE-ST] [CASE-ZIP]

He 'Ike Ko'iko'i No Kāu 'Inikua Med-QUEST Important Information About Your Med-QUEST Coverage

Aloha [INSERT CASE FIRST NAME],

Mai ka mahina 'o April 2023 a hiki i ka mahina 'o March 2024, e ho'omaka ana ka State of Hawai'i's Department of Human Services (DHS) Med-QUEST Division, e nānā hou i nā Hihia Medicaid. I mea kēia palapala e ho'omaopopo aku ai iā 'oe, ua ho'opa'a 'ia 'oe a me nā lālā Medicaid o kou 'ohana ma lalo o ka 'inikua a hiki i ka hopena o ka mahina 'o **[MONTH], [YEAR]**. E loa'a aku nō iā 'oe ma ka pahu leka he palapala 'ākala ma ka mahina 'o **[MONTH-1], [YEAR]** ma ka ho'omaka 'ana o kāu renewal.

Inā 'a'ole 'oe pono i ka 'inikua QUEST (Medicaid), e kelepona mai iā mākou ma 1-800-316-8005, (TTY/TDD 711).

Hiki nō iā 'oe ke hana i nā mea i hō'ike 'ia ma lalo nei i mea e ho'omākaukau ai no kāu renewal:



E ho'oponopono i ka 'ike e pili ana iā 'oe, inā he mau loli – E hō'ōia i ka loa'a mau iā Med-QUEST ka helu o kou wahi e noho nei, kāu helu kelepona, kāu helu leka uila, a me nā 'ike 'ē a'e e pono ai ka ho'oka'a 'ana i ka 'ike iā 'oe. **'O ka hana hikiwale e hō'ike aku ai i kekahi loli ma ia 'ike i pili iā 'oe, 'o ia nō ke kelepona 'ana i ka helu ma ka 'ao'ao hope o kāu Health Plan membership card.** A ua hiki ho'i ke 'e'e ma medquest.hawaii.gov e a'o ai i nā hana e loa'a pololei ai 'o Med-QUEST iā 'oe.



E wehe a e pane i nā leka a pau maiā Med-QUEST – E ho'ouna aku 'o Med-QUEST i kekahi palapala 'ākala iā 'oe e hō'ike ana i nā mea e pili ana no kāu 'inikua Medicaid. E ho'omaopopo aku ia palapala iā 'oe i ka ho'omau hou 'ana 'o Med-QUEST i kou kūlana kūpono e loa'a ai ka Medicaid a i 'ole ia, e ho'omaopopo aku paha iā 'oe i ka pono 'o Med-QUEST i kekahi 'ike hou maiā 'oe mai i mea e ho'omau hou aku i kou kūlana kūpono e loa'a ai ka Medicaid.



E ho'opihapiha i kāu palapala renewal – Inā pono 'o Med-QUEST i kekahi 'ike hou, e loa'a aku nō iā 'oe he palapala 'ākala renewal ma **[MONTH-1], [YEAR]**.

Aia nō ma loko nei ka Puke Alaka'i Lālā QUEST.

Mahalo, e mālama pono, a e ho'opa'a mau 'ia 'oe ma lalo o ka ka 'inikua!

[CASE NUMBER]