



UPCOMING ELIGIBILITY CHANGES FOR 2027



{NoticeSentDate}

Case Number: XXXXXXXX-01

{KIESBatchPrintNum}

{FullName}

{PersonalStreetAddress}{PersonalStreetAddress2}

{PersonalCity2}, {PersonalState2} {PersonalPostalCode2}

NEW FEDERAL REQUIREMENT: H.R.1

Aloha (**Primary Member**),

We understand that dealing with notices can be overwhelming.

We want to make sure you are informed of important changes in the most supportive way!

The federal government passed a law called **H.R.1**, which created **new work/volunteer requirements for most adults between the ages of 19-64 in order to keep Med-QUEST coverage**. These new requirements take effect **January 1, 2027**.

After this date, members who do not meet these requirements may lose their coverage!

Some people will not need to meet these requirements because they are **exempt**.

Please see the list of exemptions on the next page.

You are receiving this letter because **you or someone in your household may need to meet these new requirements**.

You do not need to take any action right now. We will reach out if we need proof from you to verify that you meet the new requirements or an exemption.

These requirements need to be met in **one** of the six months before your Med-QUEST renewal. These requirements do not apply until your 2027 renewal. Before your 2027 renewal, you will be notified if we were able to renew your coverage, or if we need more information from you.

HOW TO MEET NEW REQUIREMENTS:

- **Received household income of \$580 or more in at least one month of the previous six months**
Seasonal workers may use their average monthly income over six months to meet the requirement.
---OR---
- **Enrolled at least half time in an educational program**
---OR---
- **Worked or Volunteered at least 80 hours in at least one month of the previous six months**
The 80 hours can be any combination of the following activities:
 - Working at a job or internship
 - Participating in a job training program (such as Job Corps or Employment & Training Program)
 - Participating less than half time in an education or vocational program
 - Volunteering with an organization that tracks volunteer time (like a non-profit, faith-based, sports, or other community-based organizations)



EXEMPT FROM THE WORK REQUIREMENTS AT RENEWAL:

These new work/volunteer requirements **DO NOT** apply to:

- Children (0–18)
- Older Adults (65 and older)
- People on Medicare Part A or Part B
- Pregnant people, including one year after end of pregnancy
- A parent, guardian, or family caregiver of a dependent child who is 13 years of age and under, or a caregiver of a disabled individual
- People with disabilities (this includes physical, intellectual, or developmental disabilities that make it hard to do daily activities)
- Veterans with 100% disability rating
- People with serious health or mental health conditions or substance use problems
- People who were released from jail or prison within the last 90 days
- American Indians or Alaska Natives
- Former foster youth under age 26, who were in foster care on their 18th birthday
- People who meet SNAP/TANF work requirements
- People receiving institutional care in a nursing facility or similar services, like those received in an inpatient hospital
- People who live in an area where a national emergency or disaster is declared
- People who must travel for a serious or complex medical condition to receive care not available to them or a dependent where they live
- People who live in an area with a high unemployment rate

(Hawai'i currently has a low unemployment rate and does not qualify for this exemption)

(subject to change pending CMS guidance)

WHAT CAN I DO NOW?

CREATE AN ONLINE ACCOUNT:

 Check your Medicaid account online 24/7

 You can report changes, complete your renewal, and upload documents online

 Choose to go paperless
We recommend this!

mybenefits.hawaii.gov



ALREADY HAVE AN ACCOUNT?

Great start! If you already have an account, **please log in and make sure your contact information is up to date. Managing your Med-QUEST account online is the best way to give us the information we need to help you keep your health insurance.**

YOU CAN UPDATE YOUR CASE INFORMATION BY:

- **Visiting us online:** mybenefits.hawaii.gov
- **Visiting us in person:** You can visit our Eligibility and Enrollment Service Centers or our Community Partners for help. Please visit these websites for locations and more information:
 - **Med-QUEST:** medquest.hawaii.gov/contact
 - **Community Partners:** medquest.hawaii.gov/community
- **Contacting us by phone:** Call us at 1-800-316-8005 (TTY: 711 or 1-800-603-1201)