

BAC Meeting Minutes



Wednesday, March 4, 2026

Time: 5:00 PM – 6:00 PM HST

Location	Virtual/Dial-In
Facilitator	Puanani Crabbe Parker & Vic Tolentino

Agenda Item / Topic	Discussion Highlights	Decisions	Action Items
Vic – Reflections from BAC Orientation	No Questions or Comments		
Vic - Welcomed Meredith – MQD Administrator	Meredith welcomed and thanked everyone for joining the BAC.		
Vic – Meeting's Agenda	• Meeting Cadence and Renaming BAC • BAC Bylaws Review • MQD Online Enrollment – online enrollment process • BAC Participation on the MAC • Next Steps – Upcoming agenda		
Vic – Meeting Guidelines	• Meeting will be recorded • Minutes are only used internally and will not be shared publicly • Please be muted until acknowledged by host • Please raise your virtual hand if you would like to speak		

	• *5 to raise your hand if you called in by phone • When contributing to the group please state your name and turn on your camera if comfortable • Encouraged to ask questions and give feedback throughout the meeting • Guidelines will be reviewed at every BAC meeting		
Vic – BAC Meeting Cadence	Please share preference for the lengths of BAC meetings. Either, 2 hour meeting blocks with the intention to meet for only 1.5 hours OR 1.5-hour meeting blocks with the potential of running overtime Kimberly – 2-hour block Nic – 1.5 hours Mason – 2-hour block Amanda – 1.5 hours Chris – 1.5 hours Jeris – 2-hour block Vic – 1.5 hours Puanani – 2-hour block	It's a tie. Even amount of people. It was decided to schedule future BAC meetings for 1.5 h w/ understanding from all that the meeting time can be extended to 2h if needed.	Just as long as members know they will be committing your time to 1.5 hours and know that feedback and comments are important and would like to give members the opportunity to be heard
Renaming the BAC continuation	Vic – Explained how renaming the BAC represents our purpose and the idea we have for the council and at the same time communicates its role and impact on Medicaid. Consider: • What message should the name send to those outside of the council? • What sort of themes or words should the name capture?	Vic - Conduct a poll using list of suggestions at or before next BAC meeting	

Renaming the BAC	Puanani – Don't need to make decision right away Chris – QBAC; QUEST Listening Group Amanda – Taglines – BAC not too bad of acronym. Include tagline that can explain the BAC. Personal Example: Substance and Style – Tagline: Cause Driven Fashion Art and Entertainment. QMAC Mason – QMAC sounds official Nic – Likes QMAC instead of QBAC; Hawaiian phrase we can consider Kimberly – MVAC Member Voice Advisory Council; MPAC Member Partnership Advisory Council; MVAC Elevating Member Voices to strengthen Care, Access, and Community Well-being		
BAC Bylaws Review - Vic	Went over BAC Bylaws and the written rules that guide how the BAC operates. Bylaws are also for structure of corporations and ensures transparency and accountability. Open to suggestions that was written that don't resonate or sit well with you doesn't make sense, or how to make the text really more representative of our council. This is the time to receive input. Those with asterisks committee is able to change and those with no asterisks are Federal guidelines. • Article I* – Name • Article II* – Purpose – Internal group that came up with initial draft of bylaws and was reviewed by a committee and now presented to you. • Article III* – Mission – Jeris <i>Mana'o</i> should be italicized		
continuation			

		BAC Clerical – email Mason for MAC invite for March 12	
Medicaid Online Enrollment Puanani Do any of you have a Medicaid online account? If so, do you use your online account? • C utilized Kolea Did you do your application online or did you link application to your online account? • C – it was too long ago Do you still have access? • C – yes remembers changing adress information Medicaid Online • Create new accounts • Link case to account • Cannot new account with the same email address • Aged out teens (18yo) can create their own account and apply for Medicaid Have you ever completed your renewal online or do you get auto renewed annually? • C – got auto renewed • C – got an email and given a link to login and do the renewal process Medicaid is encouraging members to experience and explore Medicaid online Benefits of Medicaid online: • Don't have to waste time on the phone • Don't have to anticipate a call back • Easily update personal information Wondering why those of you have an online account haven't used their account in a while? • N – just forgot about the account			
Continuation Medicaid Online Enrollment Puanani			

Next Steps Puanani Continuation Next Steps Puanani	• J- I should check it out because it could be helpful. Med-Quest did a whole revamp with Medicaid online. Med-Quest's Healthcare Outreach Branch has access to the navigator portal which we have people in the community access. We have a, a very large robust community partnership in which we contract with and have agreements with these organizations to be able to help the community kind of an extension of Medquest out in the community where they're helping them with other services. • Medquest.hawaii.gov • Medicaid providers, such as your doctor has access to your Medicaid online account • Puanani went over training on creating an account with Medicaid online – step by step We would love to shape our agenda around your interests. As we plan for our next BAC meeting are there any topics you like to discuss. • Utilizing the benefits and prevention measures • We will coordinate and put these on future BAC meetings MAHALO AND ALOHA! 🌺		
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